BILL'S HOME TECH
Home & Small Business Tech Solutions

BILL'S COMPLETE MANUALS

Smart TVs

Samsung, LG, and Vizio smart TVs — inputs, apps, and streaming, in plain English

A plain-English guide to your smart TV

Take your time — you can't break it

Written for you by Bill — Bill's Home Tech

(330) 200-8042 · BillsHomeTech.com

For Samsung, LG & Vizio TVs · facts current November 2026

What's Inside

This is your smart-TV manual. It covers the big three brands — **Samsung**, **LG**, and **Vizio** — side by side, in plain English. A “smart” TV is just a television that also connects to the internet so it can play apps like Netflix. We'll walk through the inputs, the apps, the streaming services, the remote, and how to fix the common hiccups — one gentle step at a time. Every brand puts its buttons in slightly different places, so this book tells you what to look *for*, not just where to tap. Read it in any order; there's no test, and you truly can't break your TV by exploring.

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PART 1

Getting Started with Your Smart TV

What a smart TV actually is, the different brands, the remote in your hand, and getting it set up and onto your Wi-Fi. Begin here.

CHAPTER 1

A Note from Bill

Hello, and welcome. Whoever is holding this book — this is for **you**. Maybe a new television arrived and the old familiar knobs and channels have been replaced by a screen full of apps and menus you didn't ask for. Maybe your TV has been "smart" for a while and you've only ever used a fraction of it, nervous about poking around. Either way, you've come to the right place, and I'm glad you're here.

I'm Bill. Helping folks feel at home with their technology is what I do every day, and I wrote this book the way I'd sit beside you on the couch with the remote: patiently, in plain English, with nothing taken for granted. Any time I use a word you don't know, I'll stop and explain it right then.

Three brands, one book

Most smart TVs come from one of a few makers — **Samsung**, **LG**, and **Vizio** are three of the most common, and this book covers all three together. The good news is that they all work in much the same way; the buttons just sit in slightly different spots and the menus have different names. Wherever they genuinely differ, I'll point it out.

The big promise: you can't break it

Here's the most reassuring thing in the whole book. **You cannot break your TV by pressing buttons and exploring its menus.** You can't wear it out, and you can't delete anything important just by looking around. If you ever end up on a screen you don't recognize, there's always a **Home** button and an **Exit** or **Back** button to bring you safely back to familiar ground. So relax — curiosity is rewarded here.

WHAT THIS DOES FOR YOU

Your TV can do so much more than you think

A smart TV isn't just for watching the channels you've always had. It's a doorway to thousands of movies and shows on demand, your favorite old programs, the news, music, even video calls with family on the big screen. Once it stops intimidating you, it becomes one of the most enjoyable things in the house. That's what this book is for.

And I'm only a phone call away

This book will carry you a long way. But if you ever get stuck, you're never on your own. Call me at **(330) 200-8042** and we'll work it out together, with no judgment and no rushing.

There's no such thing as a silly question here — the only bad one is the question you talked yourself out of asking.

So grab the remote, get comfortable, and let's get to know your TV together. You're going to do just fine.

— Bill

CHAPTER 2

What “Smart” Really Means

Let's answer the simplest question first: what makes a TV “smart,” and why does it matter? Once this clicks, the rest of the book gets much easier.

A TV that connects to the internet

A **smart TV** is simply a television that can connect to the **internet** — the same internet your phone and computer use — usually through your home **Wi-Fi**. That one addition changes everything: because it's online, your TV can run **apps** (like Netflix, YouTube, and your favorite channels' own apps) and stream movies and shows on demand, rather than only showing whatever happens to be broadcasting right now.

Streaming vs. the old way

The old way of watching TV was **live broadcast** — channels playing on a schedule, and if you missed a show, you missed it. The new way is **streaming**: you pick a movie or show from a giant online library and it plays whenever *you* want, start to finish, pause and all. A smart TV does both — your regular channels *and* streaming — and this book helps you move comfortably between them.

> **GOOD TO KNOW**
>
> **“Streaming” just means watching over the internet**
>
> Don't let the word “streaming” mystify you. It simply means watching a show or movie that comes to your TV over the internet, on demand, instead of being broadcast on a schedule. Like water from a tap — it flows to you when you turn it on. That's the whole idea, and it's what makes a smart TV smart.

Which brand do you have?

It's handy to know your TV's brand, because the menus differ. Look for the name on the front (usually along the bottom edge) or on the remote. The three this book focuses on each run their own “operating system” — the software that powers the menus:

Brand	What it runs
Samsung	Runs a system called “Tizen.” Menus are colorful bars along the bottom.
LG	Runs “webOS.” Known for a row of app icons and a pointer-style remote (the “Magic Remote”).

Brand	What it runs
Vizio	Runs “SmartCast” (newer ones may use “Fire TV”). Rows of apps and content.

TIP

Jot your TV's brand and model inside this cover

Knowing your TV is “a Samsung” or “an LG” helps enormously when you call for help — it tells me instantly what your menus look like. The model number is usually on a sticker on the back, or in the menu under Settings → About / Support. Jot the brand and model on the inside cover of this book so it's always handy.

CHAPTER 3

The Remote Control

The remote is how you talk to your TV, so let's get friendly with it. Modern smart-TV remotes have fewer buttons than the old clunkers, and most of what you'll use is just a handful of them. Don't be put off by the ones you don't recognize — you'll rarely need them.

The buttons that matter most

Button	What it does
Power	Turns the TV on and off. Usually top corner.
The arrows + center (OK/Select)	The big ring or cross — move around the menus (up/down/left/right) and press the middle to choose.
Home	Takes you to the main screen with all your apps. Your “front porch.”
Back / Return	Steps back one screen — your “undo” for wandering too far.
Volume + / –	Sound louder and quieter.
Mute	Silences the sound; press again to bring it back.
Input / Source	Switches between the TV's inputs (cable box, streaming, etc.). More in Part 2.

The app shortcut buttons

Many remotes have little buttons with service logos printed right on them — **Netflix**, **Prime Video**, **YouTube**, **Disney+** and such. Pressing one jumps you straight into that app. They're handy shortcuts (though you can't change what they open), and you can ignore the ones for services you don't use.

TIP

Home and Back are your two safety buttons

If you remember only two buttons, make them **Home** and **Back**. **Home** always returns you to the main screen no matter how lost you feel, and **Back** steps you out of wherever you've wandered. Between them, you can never get truly stuck. Everything else you can explore freely, knowing these two will always rescue you.

GOOD TO KNOW

LG's “Magic Remote” works like a pointer

If you have an LG TV, its remote may let you **point at the screen** and move a little on-screen arrow (cursor), like a mouse, by waving the remote — then press to click. It feels odd at first but becomes natural quickly. If the pointer isn't showing, give the remote a gentle shake to wake it up. Other brands use the arrow buttons instead.

CHAPTER 4

Turning It On and First-Time Setup

Whether your TV is brand-new out of the box or already set up, it helps to understand the startup so nothing surprises you. Let's walk through turning it on and the first-time setup it may ask you for.

Turning it on

Press the **Power** button on the remote. The screen lights up — give it a few seconds, as a smart TV takes a moment to “wake up” like a small computer. If nothing happens, check the TV is plugged in and that there's a small light somewhere on the front edge; you may also have a power button on the TV itself (often underneath or behind the lower edge).

First-time setup, step by step

A brand-new TV, or one that's been reset, walks you through a short setup. Take it slowly; there's no rush, and you can usually change any choice later.

1. **Choose your language,** using the arrow buttons and the center button to select.
2. **Connect to your Wi-Fi** — pick your home network from the list and type its password (Chapter 5 covers this in full). This is the key step that makes the TV “smart.”
3. **Accept the terms,** and here watch for privacy choices — you can often decline data collection (Part 7 explains this).
4. **Sign in or create an account** if asked (a Samsung, LG, or Vizio account) — optional for some uses, but it lets you download apps.
5. **Let it find your channels** if you use an antenna or cable, by running a channel scan when offered.

TIP

Have your Wi-Fi password handy before you start

The one thing that trips people up during setup is the Wi-Fi password. Before you begin, find it — it's often on a sticker on the bottom or back of your internet router/box, labeled “password,” “key,” or “WPA.” Having it in hand makes setup smooth. If you can't find it, that's a perfect quick call — we'll track it down together.

FROM BILL

New TV in a box? That's a great visit

Setting up a brand-new television — getting it on your Wi-Fi, signing into your apps, arranging the picture and sound just right — is one of the most satisfying things I help folks with, and it's done in no time with two people. If you've got a new TV still in its box feeling daunting, don't let it sit there. Call (330) 200-8042 and we'll bring it to life together.

CHAPTER 5

Connecting to Wi-Fi

This is the single most important setup step, because without the internet your “smart” TV can't do its smart things — no apps, no streaming. The good news: you do it once, and the TV remembers it forever after.

Connecting, step by step

1. Press **Home**, then open **Settings** (often a little gear icon ■).
2. Find **Network** (or “Wi-Fi,” “Connection,” or “General → Network” — it varies by brand).
3. Choose **Wireless** / **Wi-Fi**, and wait while it lists the networks nearby.
4. **Pick your home network** by name (the one on your router's sticker).
5. **Type the password** carefully using the on-screen keyboard and the arrow buttons; watch for capital letters. Then choose **Connect** / **Done**.
6. A checkmark or “Connected” confirms it. You're online.

> **GOOD TO KNOW**
>
> **A wired connection is an option too**
>
> If your TV sits near your internet router, you can skip Wi-Fi and plug an **Ethernet cable** (a network cable) straight from the router into the TV's network socket. A wired connection is rock-solid and never drops — ideal if streaming ever stutters. It's optional, but worth knowing about. Most folks use Wi-Fi, which is perfectly fine.

If it won't connect

- **Double-check the password** — the most common culprit is a mistyped password (capital letters matter).
- **Make sure you picked the right network** — not a neighbor's.
- **Restart your router and TV** — unplug both for a minute, then back on. Fixes a surprising number of hiccups.
- **Move closer, or consider mesh Wi-Fi** if the TV is far from the router (see the Mesh Wi-Fi manual in this series).

TIP

Connect once, and the TV remembers forever

Take heart: connecting to Wi-Fi is a one-time job. Once your TV joins your home network, it reconnects automatically every time thereafter — you never have to do it again unless you change your internet or your password. So it's worth getting right once, calmly, and then it simply works. If it fights you, a quick call sorts it out.

CHAPTER 5a

The Settings Menu, Explained

The **Settings** menu is where you adjust how your TV behaves — and it's where folks feel most nervous about “breaking something.” You can't. Let's take a calm tour so it stops being intimidating.

Getting to Settings

Press **Home**, then look for a **gear icon** (■) or the word **Settings** — often in a corner of the screen. Some remotes have a Settings button directly. Inside, the options are grouped into sections.

The sections you'll actually use

Section	What's inside
Picture / Display	Brightness, picture mode, size — how it looks.
Sound / Audio	Volume behavior, clear-voice modes, output to a soundbar.
Network	Your Wi-Fi connection.
General / System	Updates, time, language, and the big settings.
Accessibility	Caption size, larger text, spoken menus — comfort features.
Support / About	Your model number and software version; troubleshooting.

TIP

Explore Settings freely — nothing is permanent

You really can poke around in Settings without fear. Almost nothing there is permanent, and there's always a “reset” to undo changes. The worst that happens is the picture looks odd for a moment until you change it back. So open it up, read the labels, and get familiar — understanding roughly what's where makes the whole TV less mysterious.

CHAPTER 5b

Making the TV Easy to See and Hear

Your TV has an **Accessibility** section full of features that make it more comfortable — and not just for those with poor sight or hearing. Plenty of people turn these on simply because they're nicer to use.

Comfort features worth turning on

- **Larger menu text** — makes the menus and guide easier to read.
- **Bigger, high-contrast captions** — clear subtitles you can actually read from your chair.
- **Voice guide / spoken menus** — the TV reads menu items aloud as you move through them, a help if the text is hard to see.
- **High contrast / magnification** — sharper, larger on-screen elements.

WHAT THIS DOES FOR YOU

A TV set up for comfort is a TV you'll enjoy more

Taking a few minutes to turn on the comfort features — bigger text, clear captions, maybe spoken menus — transforms how pleasant the TV is to use every single day. There's no downside and nothing to be self-conscious about; these features exist to make life easier, and using them is simply smart. If you'd like help finding and setting them, I'm glad to.

CHAPTER 5c

Turning Off vs. Standby

A small but common question: when you press Power, is the TV really “off”? And should you unplug it? Let's clear it up.

What “off” really means

Pressing **Power** puts the TV into **standby** — the screen goes dark, but the TV stays lightly awake so it can turn on quickly and receive updates overnight. This is normal and fine; it uses very little electricity. You don't need to fully unplug it after each use.

GOOD TO KNOW

Standby is normal — and it's how updates arrive

Leaving your TV in standby (dark, but not unplugged) is exactly how it's meant to rest, and it's how the TV quietly downloads its updates overnight. It sips only a tiny bit of power. So the everyday “off” — pressing Power so the screen goes dark — is all you need. Save unplugging for a true restart (to fix a glitch) or a long holiday away.

TIP

To truly restart, unplug for a full minute

When a fix calls for “restarting” the TV, standby isn't enough — **unplug it from the wall** for a full minute, then plug back in. This fully clears the TV's little computer and cures many glitches that standby won't. It's the difference between letting the TV nap and giving it a proper fresh start.

PART 2

Inputs & Connections

The sockets on the back, what plugs into them, and the all-important “Input” button that trips up more people than anything else. Cable boxes, soundbars, antennas, and more.

CHAPTER 6

Understanding Inputs (the “Source” Button)

If there's one thing that confuses more TV owners than any other, it's **inputs** — also called **sources**. Master this one idea and you'll solve the most common “my TV won't work” problem there is. So let's take it slowly.

What an input is

Your TV can show pictures from several different places — a cable box, a streaming device, a DVD player, a game console, an antenna. Each of these plugs into a different **input** (socket) on the TV, and the TV can only show **one at a time**. The **Input** (or **Source**) button is how you tell the TV which one to show — like choosing which door to look through.

Switching inputs

1. Press the **Input** or **Source** button on your remote (sometimes shown as a little rectangle with an arrow going in).
2. A list or row of inputs appears — **HDMI 1**, **HDMI 2**, **TV / Antenna**, and so on.
3. Use the arrows to highlight the one you want and press the center button to select it.
4. The picture from that input appears. To watch something else plugged in elsewhere, press Input again and pick a different one.

GOOD TO KNOW

“No signal” usually just means the wrong input

Here's the single most useful troubleshooting fact in this book: if your screen says **“No Signal”** or is just black, the cause is very often simply that the TV is set to the *wrong input*. Press the **Input / Source** button and try the other options until your picture appears. Nine times out of ten, that's the whole fix — no repair needed, nothing broken.

TIP

You can rename inputs so they make sense

Most TVs let you **label** each input — so instead of “HDMI 1” and “HDMI 2” you see “Cable Box” and “DVD.” It makes switching far less confusing. Look in Settings under the inputs or “external devices.” It's a small change that saves a lot of head-scratching — a nice thing to set up together.

CHAPTER 7

HDMI and the Other Sockets

Let's name the sockets on the back of your TV so they're not a mystery. You don't have to memorize them — just recognize the main one, **HDMI**, which does most of the work these days.

The sockets you'll meet

Socket	What it's for
HDMI	The main one — a slim, wide socket. Carries picture AND sound in one cable. Cable boxes, streaming sticks, players, consoles all use it.
Antenna / Cable (coax)	A round screw-on socket for an over-the-air antenna or cable-TV coax.
Power	The cord to the wall.
Ethernet (network)	A square-ish socket for a wired internet cable (optional).
Optical / Audio out	Sends sound to a soundbar or speakers.
USB	A small flat socket — for a flash drive of photos, or to power a streaming stick.

GOOD TO KNOW

HDMI is the modern all-in-one connection

If you learn one socket, learn **HDMI**. One HDMI cable carries both picture and sound together, and nearly everything you'd connect — a cable box, a Roku or Fire Stick, a DVD/Blu-ray player, a game console — plugs in this way. TVs have several HDMI sockets (HDMI 1, 2, 3) so you can connect multiple devices and switch between them with the Input button. The number by the socket matches the input name.

A tip for plugging in

When you plug something into an HDMI socket, note the **number** printed beside it (HDMI 1, HDMI 2). That's the input you'll select to see that device. Plugging the cable box into “HDMI 1” means you choose “HDMI 1” on the Input button to watch it. Matching the socket number to the input name is the whole secret.

TIP

Push HDMI cables firmly — a loose one causes flicker

HDMI plugs should seat snugly. A cable that's slightly loose can cause the picture to flicker, drop out, or show “no signal” intermittently. If a connected device acts up, press its HDMI plug firmly home at both ends (TV and device). It's a common, simple fix that saves a lot of worry about a “broken” TV.

CHAPTER 8

Connecting a Cable or Satellite Box

Many folks still have a **cable or satellite box** for their traditional channels, alongside the smart TV's apps. The two live together happily — the box is just one of your inputs. Here's how it fits in.

How it connects

- The cable/satellite box connects to the TV with an **HDMI cable** — into, say, HDMI 1.
- To watch your cable channels, press **Input** and choose that HDMI.
- You change *channels* with the **cable box's own remote**, not the TV's — a common point of confusion.

GOOD TO KNOW

Two remotes, two jobs

With a cable box, you often juggle two remotes, and knowing which does what ends the confusion: the **TV remote** controls power, volume, inputs, and the smart apps; the **cable box remote** changes the cable channels and brings up the cable guide. If changing channels isn't working, you're probably reaching for the wrong remote. (Part 5 covers combining them into one.)

Live TV without a cable box

You don't necessarily need a cable box at all. A simple **over-the-air antenna** (plugged into the round antenna socket) picks up local channels — news, network shows — for **free**, often in excellent quality. And many channels now offer their own **apps** for streaming. We'll explore these money-saving options in Part 6.

WHAT THIS DOES FOR YOU

Your TV brings old and new together

The lovely thing about a smart TV is that it doesn't force you to give up what you know. Your familiar cable channels sit right alongside the new world of apps and streaming — one Input button away from each other. You can lean on what's comfortable and explore the new parts at your own pace, all on the same screen.

CHAPTER 9

Soundbars and Better Sound

Modern TVs are thin, and thin TVs often have thin-sounding speakers. If you find voices hard to make out, a **soundbar** — a slim speaker that sits under the TV — can make a world of difference, and it's easy to add.

Connecting a soundbar

- Most soundbars connect with a single **HDMI cable** (into the TV's "HDMI eARC" socket) or an **optical cable**.
- Once connected, the TV sends its sound to the soundbar instead of its own speakers.
- You usually control the soundbar's volume with the TV remote, or the soundbar's own small remote.

TIP

Struggling to hear dialogue? Try these first

Before buying anything, two free fixes often help with hard-to-hear voices: look in the TV's **sound settings** for a **"Clear Voice," "Dialogue Enhancement,"** or **"News/Speech"** mode and turn it on; and turn off any "surround" or "night" effects that can muddy speech. If voices are still hard to follow, a soundbar is a worthwhile and simple upgrade.

FROM BILL

Sound and setup questions are right up my alley

Getting a TV's picture and sound set up so they're genuinely comfortable — clear voices, easy-to-read menus, the right brightness — is one of my favorite things to help with, because it makes watching so much more pleasant. If your TV's too quiet, too dim, or just not quite right, call me at (330) 200-8042 and we'll dial it in together.

CHAPTER 9a

Free Local Channels with an Antenna

Here's a well-kept secret: you can watch your local channels — the major networks, news, weather, often in beautiful clarity — completely **free**, with a simple antenna. No monthly bill, ever. It's the same free broadcast that's always filled the airwaves, and today's digital version looks excellent.

How to set it up

1. Get an **over-the-air (OTA) antenna** — a flat indoor one is inexpensive and works well in many areas.
2. Screw its cable into the TV's round **Antenna / Cable** socket.
3. In Settings, set the source to **TV / Antenna** and run a **Channel Scan** (“Auto-program”).
4. The TV finds all the free channels in range; switch to the **TV/Antenna input** and change channels with the remote.

WHAT THIS DOES FOR YOU

Free TV, forever, with no monthly bill

An antenna is a one-time purchase that pays for itself almost immediately: local news, your network shows, and often extra channels, all free for as long as you own it. For many folks it covers most of what they actually watch. Paired with a free streaming app or two, it can replace a good chunk of a cable bill. Worth a try before you pay for anything.

TIP

Placement matters — higher and near a window is best

If an antenna picks up few channels, try moving it: higher up, near a window, and away from metal usually helps. Re-run the channel scan after moving it. A little experimenting with placement can turn a handful of channels into dozens. If you're not getting good reception, give me a call — sometimes a different antenna or spot makes all the difference.

CHAPTER 9b

Connecting Older Devices

Your smart TV happily works with the devices you already own — a DVD or Blu-ray player, a game console, even an old VCR. They all connect as inputs, just like a cable box.

How older devices connect

- **DVD / Blu-ray players and game consoles** — connect by **HDMI**, into any HDMI socket. Select that input to use them.
- **Older devices (VCRs, old consoles)** — use the colored **red/white/yellow** cables or a special adapter, into the matching “AV” / “composite” input (some TVs need an adapter dongle).
- **Once connected,** press **Input** and choose the device to watch or play it.

GOOD TO KNOW

Your old DVD collection still works beautifully

Don't feel your shelf of DVDs is obsolete — a DVD or Blu-ray player connects to any smart TV by one HDMI cable and plays your discs just as always, often looking better than ever on the newer screen. The smart features sit right alongside, one Input button away. You lose nothing you already own; you simply gain the new options too.

TIP

Note which input each device uses

When you connect a DVD player or console, jot down which input it's on (“DVD = HDMI 2”) — or better, rename that input in Settings so it shows “DVD”. Then switching to it is obvious instead of a guessing game among HDMI 1, 2, and 3. A small note saves a lot of “where did my DVD player go?” confusion.

CHAPTER 9c

Showing Your Phone on the TV (Screen Mirroring)

A delightful trick: you can display your **phone or tablet's screen on the TV** — to show photos and videos of the grandkids on the big screen, or play something from your phone. This is called **screen mirroring** or **casting**.

The general idea

- Your phone and TV must be on the **same Wi-Fi**.
- **From an iPhone:** open Control Center and tap **Screen Mirroring** (or **AirPlay**), then pick your TV.
- **From an Android:** look for **Cast** or **Smart View** in the Quick Settings, and pick your TV.
- **Within apps** like YouTube or Netflix, a little **cast icon** (a screen with waves) sends just that video to the TV.

WHAT THIS DOES FOR YOU

The grandkids' photos, big and beautiful

Screen mirroring turns your TV into a giant photo frame and slideshow. Instead of everyone squinting at a phone, your pictures and home videos fill the big screen for the whole room to enjoy together. It's one of the loveliest, most sociable things a smart TV can do — and once set up, it's just a tap away. A wonderful thing to learn before a family visit.

FROM BILL

Mirroring can be finicky — let's get it working once

Screen mirroring is magical when it works but can be a touch finicky to get going the first time, as the steps differ by phone and TV. If you'd like to show photos and videos on the big screen, call me at (330) 200-8042 and we'll get it working together — then you'll have it for every family gathering to come.

PART 3

Apps & Streaming

The heart of a smart TV: the apps. What they are, how to find and open them, signing in, adding new ones, and tidying your home screen.

CHAPTER 10

What Apps Are, on a TV

The whole point of a smart TV is its **apps**. If you've used a smartphone, these are the same idea on the big screen. Let's make them friendly.

Apps = channels you choose from

An **app** on your TV is a little program for one service — the **Netflix** app for Netflix, the **YouTube** app for YouTube, the **PBS** app for PBS, and so on. Each app is like its own channel, except that instead of a schedule, it offers a whole library you pick from whenever you like. One press opens an app; inside, you browse and choose what to watch.

Free apps and paid apps

- **Some apps are completely free** — YouTube, PBS, many network apps, and “free with ads” services like Tubi, Pluto TV, and The Roku Channel.
- **Some need a paid subscription** — Netflix, Max, Disney+, and the like charge a monthly fee.
- **Some you may already pay for** — if you have Amazon Prime, Prime Video is included; if you have certain cable packages, some apps come with them.

GOOD TO KNOW

Installing an app is free — the subscription is separate

An important distinction that saves worry: **adding (installing) an app to your TV never costs anything.** What may cost money is *subscribing* to the service the app connects to — and that's a separate, deliberate step where you'd enter payment. So you can freely add the Netflix app to browse around; you only pay if you choose to subscribe. Downloading and opening apps is always free.

CHAPTER 11

Finding and Opening Apps

Your installed apps live on the TV's **Home screen** — the one the **Home** button takes you to. Let's find our way around it.

Opening an app you have

1. Press **Home** on the remote.
2. You'll see a row (or grid) of app icons — Netflix, YouTube, and so on.
3. Use the **arrow buttons** to move the highlight onto the app you want.
4. Press the **center (OK)** button to open it.

Inside an app, you browse its library the same way — arrows to move, center to select, **Back** to step out, **Home** to leave entirely. The pattern is identical in every app, which is why learning it once unlocks them all.

> TIP
>
> **The pattern is the same in every app**
>
> Here's the reassuring secret of smart TVs: every app works the same way — arrows to move around, the center button to choose, Back to retreat, Home to leave. Learn that rhythm once and you can operate any app you'll ever open, including ones you've never seen. You're not learning a hundred apps; you're learning one set of moves that works everywhere.

CHAPTER 12

Signing Into an App

The first time you open a paid app like Netflix, it asks you to **sign in** with the account you pay for. This proves the subscription is yours. You do it once, and the TV remembers you.

Two ways to sign in

- **Type it on the TV** — enter your email and password using the on-screen keyboard and arrow buttons. A bit slow, but straightforward.
- **Use a code on your phone or computer** — many apps show a short **code** and a **website** (like “go to netflix.com/tv and enter ABCD”). You type the code there, and the TV signs in. Often easier than typing on the TV.

TIP

The phone-and-code method saves a lot of fiddly typing

Typing a long email and password with a remote, one letter at a time, is nobody's idea of fun. When an app offers the **code method** — “visit this website on your phone and enter this code” — take it. You type comfortably on your phone or computer, and the TV signs itself in. It's faster and far less frustrating. If it's still fiddly, this is a great little thing to do together on a call.

HEADS UP

Only enter passwords into the real app on your own TV

Sign into apps only through the genuine app on your own television, following its on-screen instructions. Be wary if anything asks you to “pay a fee to activate” an app, or directs you to an unfamiliar website or phone number to “set up” your TV — those can be scams (see the Scams manual). Legitimate app sign-in is free and happens right on the TV.

CHAPTER 13

Adding New Apps

Your TV comes with popular apps already installed, but you can add more — your local channels' apps, a new streaming service, a weather or music app — from the TV's **app store**.

Installing an app

1. Press **Home**, and find the **Apps** store — “Samsung Apps” / “Apps” (Samsung), the **LG Content Store** (LG), or the apps row (Vizio).
2. **Search** for the app by name using the search box, or browse the categories.
3. Select the app and choose **Install** / **Add** / **Get**.
4. Wait a moment while it installs; then it appears on your Home screen, ready to open.

GOOD TO KNOW

You may need an account to download apps

To install apps, your TV may ask you to sign in to a free **Samsung**, **LG**, or **Vizio** account (like needing an account to use a phone's app store). It's free, and it's a one-time setup. If you'd rather not, you can still use all the apps that came pre-installed. Adding an account just opens up the ability to download more.

TIP

Don't clutter — add only what you'll use

You could install dozens of apps, but a tidy Home screen is a calmer one. Add the handful you actually watch, and skip the rest — you can always add more later. Fewer, familiar apps mean less hunting and less confusion. The next chapter shows how to arrange and remove them.

CHAPTER 14

Tidying Your Home Screen

Over time your Home screen can fill with apps, some you never use. A little tidying puts your favorites front and center and clears away the clutter.

Rearranging and removing apps

- **To move an app:** highlight it, press and hold the center button (or press the options button) until a menu appears, then choose **Move** and slide it with the arrows.
- **To remove an app:** same menu, choose **Delete** / **Remove**. (This frees space; you can always reinstall it later for free.)
- **To put favorites first:** move your most-watched apps to the front of the row so they're one press away.

GOOD TO KNOW

Removing an app doesn't cancel a subscription

An important reassurance: deleting an app from your TV does **not** cancel any subscription you pay for — it just removes the shortcut from this TV. Your Netflix or Disney+ account carries on, and the app is still on your other devices. (To actually stop paying, you cancel the subscription itself — see Part 6.) So tidy freely; you won't lose anything you pay for.

WHAT THIS DOES FOR YOU

A screen that fits the way you watch

A few minutes tidying your Home screen pays off every single day: your three or four favorite apps right up front, the clutter gone, no more hunting. The TV stops feeling like a confusing machine and starts feeling like *yours* — set up around the handful of things you actually enjoy. That's a small change with a big payoff in comfort.

CHAPTER 14a

A Guide to the Popular Apps

With so many apps available, it helps to know what the common ones are *for*, so you can pick the few that suit you. Here's a friendly who's-who of the ones you'll hear about most.

The apps you'll meet

App	What it's for
Netflix	Big library of movies and series. Paid monthly.
YouTube	Endless free videos — how-tos, music, old clips, channels. Free.
Prime Video	Movies and shows; included if you have Amazon Prime.
Disney+ / Max / Paramount+	Specific studios' movies and shows. Paid.
Tubi / Pluto / Roku Channel	Free movies and shows with commercials.
PBS / network apps	Public TV and local networks; often free.
Spotify / Pandora	Music to play through the TV. Free or paid.

TIP

YouTube alone is worth getting comfortable with

If you try just one app, make it **YouTube** — it's free and holds an astonishing variety: how-to videos for any task, music and concerts, old TV clips, travel, cooking, church services, you name it. Search for anything you're curious about and you'll likely find it. It's a wonderful, free place to start exploring what a smart TV can do.

CHAPTER 14b

Profiles and Who's Watching

When you open some apps, they ask **“Who's watching?”** and show little named pictures. These are **profiles** — separate spaces within one account so each person gets their own suggestions and saved shows. A nice feature once you understand it.

How profiles work

- **One account can have several profiles** — one for you, one for a spouse, one for grandchildren.
- **Each keeps its own “Continue Watching”** and recommendations, so your westerns don't get muddled with the kids' cartoons.
- **Just pick your profile** when the app asks; or set up a new one in the app's settings.

GOOD TO KNOW

Profiles aren't accounts — and picking the wrong one is harmless

Don't fret about profiles — they're just friendly separations inside one account, not separate logins or bills. If you tap the wrong one, nothing bad happens; just back out and choose yours. If the profile business confuses you, you can simply use one and ignore the rest. They're a convenience, never a requirement.

TIP

A “Kids” profile keeps grandchildren in safe waters

If grandchildren watch on your TV, setting up a **Kids profile** in apps like Netflix or YouTube (there's a whole **YouTube Kids** app) limits them to child-friendly content automatically. It's a simple way to let them enjoy the TV while keeping grown-up shows out of reach. A good thing to set up before the grandkids visit — I'm happy to help.

PART 4

Watching: Picture, Sound & Captions

Actually enjoying your shows — finding something to watch, the controls while it plays, turning on subtitles, and setting the picture and sound so they're easy on your eyes and ears.

CHAPTER 15

Finding Something to Watch

With so much available, “what shall I watch?” can feel overwhelming. Let's make finding something easy and pleasant rather than a chore.

Three ways to find something

- **Browse an app you like** — open Netflix or YouTube and scroll the rows of suggestions until something catches your eye.
- **Search by name** — if you know what you want (a film, an actor, a show), use the **search** (magnifying glass) and type it in.
- **Use the TV's own search** — many TVs have a search that looks *across* apps at once, telling you which service has what you want.

TIP

Use voice search to skip the typing

Many remotes have a **microphone button** — hold it and simply *say* what you want: “westerns,” “The Sound of Music,” “news.” The TV finds it across your apps, no typing required. It feels a bit strange the first time, but it's a genuine blessing for finding things quickly. Give it a try — you can't do it wrong.

GOOD TO KNOW

The same show can live in more than one app

Don't be puzzled if a show appears in several apps, sometimes free in one and paid in another. The TV's cross-app search helps here — it'll show you *where* something is available so you can pick the app you already have or the free option. When in doubt, check whether it's on an app you already pay for before renting it elsewhere.

CHAPTER 16

The Playback Controls

Once something's playing, you're in charge of it in ways old TV never allowed — pause, rewind, skip. Here are the controls, which work much the same in every app.

While something is playing

To do this	Do this
Pause / Play	Press the center button (or the pause button) to stop; press again to resume. Pause as long as you like.
Rewind / Fast-forward	The ■■ and ■■ buttons, or press left/right on the arrows, to go back or skip ahead.
A progress bar	Shows how far along you are; move along it with the arrows to jump to a spot.
Back / Exit	Leaves what you're watching and returns to browsing.

WHAT THIS DOES FOR YOU

You control the show now, not the other way round

This is one of the quiet joys of streaming: the show waits for *you*. Pause to answer the phone or put the kettle on, rewind to catch a line you missed, pick up tomorrow right where you left off. No more racing to the couch for a start time or missing the end. You're finally in charge of your own viewing — a small freedom that's genuinely lovely.

It remembers where you stopped

Most apps remember your place. Stop a movie halfway tonight, and tomorrow it offers to **“Resume”** or **“Continue Watching”** right where you left off. You'll often see a **“Continue Watching”** row on the Home screen or in the app — a handy shortcut back to whatever you had going.

CHAPTER 17

Subtitles and Closed Captions

If you ever strain to catch the dialogue — mumbled lines, accents, background music — **subtitles** (also called **closed captions**) are a wonderful help. They show the words on screen as they're spoken, and you can turn them on easily.

Turning captions on

- **While watching,** press the center or options button to bring up the on-screen controls, and look for a **speech-bubble or "CC" icon** — select it and choose **English**.
- **Or in Settings:** look under **Accessibility** → **Captions / Subtitles** and turn them on for everything.
- You can often make the caption text **bigger** and change its color in those same accessibility settings.

WHAT THIS DOES FOR YOU

Never miss a line again

Captions aren't just for those with hearing loss — plenty of people turn them on simply because they make every word clear, especially with soft-spoken actors or lively background music. There's no downside and no shame; many folks find they enjoy their shows more with captions on. Try them for an evening and see. You might never turn them off.

TIP

Make the caption text larger if it's hard to read

If captions appear but the letters are too small, head to the TV's **Accessibility** or caption settings, where you can usually enlarge the text and even give it a dark background for contrast. A minute of adjustment makes them comfortable to read from your chair. If you can't find the setting on your particular TV, I'm glad to help you set it just right.

CHAPTER 18

Picture and Sound Settings

Your TV's picture and sound can be adjusted to suit your eyes, your ears, and your room. You don't need to fiddle much — but a few tweaks can make a real difference to comfort.

Picture: a few friendly tweaks

- **Brightness** — adjust so the picture is comfortable in your room's light, not glaring or too dim.
- **Picture mode** — try **“Standard”** or **“Movie / Cinema”** for natural-looking color; “Vivid” can be too intense for some.
- **Turn off “motion smoothing”** if films look oddly like a soap opera — look for “Motion,” “Smooth,” or “TruMotion” and reduce or disable it.

Sound: a few friendly tweaks

- **Turn on a clear-voice / dialogue mode** if speech is hard to follow (see Chapter 9).
- **Pick a sound mode** that suits — “Standard” is a safe default.
- **Balance** — if one side is quieter, check the balance setting is centered.

TIP

There's a “reset to default” if you overdo it

Don't be afraid to experiment with picture and sound settings — you truly can't harm the TV, and there's always a **“Reset”** or **“restore defaults”** option in the settings that puts everything back the way it came if you don't like your changes. So fiddle freely to find what looks and sounds best to you, knowing you can always start fresh.

FROM BILL

Let's make your TV comfortable to watch

Getting the picture easy on the eyes and the voices clear makes an enormous difference to how much you enjoy your TV — and the factory settings are rarely the most comfortable. If your screen seems too bright, too dim, or the people are hard to hear, call me at (330) 200-8042 and we'll tune it to just right for you and your room.

CHAPTER 18a

Photos and Music on the Big Screen

Your TV isn't only for shows — it makes a wonderful photo frame and music player too. Let's put the big screen and speakers to good use.

Showing your photos

- **Screen-mirror from your phone** (see the earlier chapter) to show photos and videos live.
- **Use a USB flash drive** — copy photos onto it, plug it into the TV's USB socket, and open the TV's photo viewer to display them.
- **Google Photos or a photo app** on the TV can show your online albums, even as a slideshow screensaver.

Playing music

Music apps like **Spotify**, **Pandora**, **YouTube Music**, or **iHeartRadio** play right through your TV's speakers (or soundbar) — lovely for filling the room with your favorite songs, old radio shows, or relaxing background music. Open the app, search for an artist or station, and press play.

WHAT THIS DOES FOR YOU

The big screen is for memories and music too

It's easy to think of the TV as just for watching shows, but it's a grand photo frame and a fine stereo as well. A slideshow of family photos playing in the living room, or your favorite music filling the house — these are simple pleasures the smart TV makes easy. You've already got the equipment; it's just waiting for you to enjoy it this way.

CHAPTER 18b

Watching the News and Weather

Keeping up with the news and weather is one of the most common reasons folks turn on the TV, and a smart TV gives you more ways than ever to do it — free.

Ways to get news and weather

- **Your local channels** — free with an antenna, or through your cable box, for local news and weather.
- **Free news apps** — many networks and local stations have their own apps that stream news live or on demand.
- **Free streaming news channels** — services like Pluto TV and The Roku Channel carry live news channels for free.
- **YouTube** — most news outlets post their broadcasts and weather updates there.

TIP

A weather app on the TV is a handy morning habit

Many smart TVs have a weather app, or you can add one, that shows your local forecast at a glance. Some folks like to flip it on with their morning coffee. Ask your TV's voice assistant — “what's the weather?” — for a quick answer, or add a weather app from the store. A small, pleasant way to start the day informed.

GOOD TO KNOW

You can get plenty of news without paying a cent

Between a free antenna for local broadcasts, free news apps, and free streaming news channels, you can stay thoroughly up to date on the news and weather without any subscription at all. If news is mainly what you watch, you may need very little in the way of paid services. The free options here are genuinely good.

CHAPTER 18c

Parental Controls for Grandchildren

If grandchildren watch on your TV, a few simple controls keep them in appropriate content and stop surprise purchases — giving you peace of mind while they enjoy themselves.

Controls worth setting

- **A Kids profile** in streaming apps, and the **YouTube Kids** app, limit what's shown to child-friendly material.
- **A content lock / PIN** in the TV's settings can block mature-rated shows behind a code.
- **A purchase PIN** stops anyone — including curious little fingers — from renting or buying movies by accident.

STAY SAFE

Set a purchase PIN to prevent accidental charges

One genuinely useful setting: turn on a **PIN for purchases** in your TV and streaming apps, so that renting or buying a movie requires a code. This prevents the occasional surprise — a grandchild (or a stray button-press) ordering a film by accident. It's a quick setup that saves the odd unexpected charge. Ask me and we'll switch it on.

WHAT THIS DOES FOR YOU

Let the grandkids watch, worry-free

With a kids' profile and a purchase PIN in place, you can hand the grandchildren the remote and relax — they'll see only suitable shows, and they can't rack up charges or stumble into grown-up content. It makes the TV a safe, happy place for family time. A few minutes of setup buys a lot of peace of mind during visits.

CHAPTER 18d

Watching Sports on a Smart TV

Sports fans sometimes worry that moving away from cable means losing the games. The truth is more hopeful — there are several ways to watch sports on a smart TV — but it does take a little planning, because sports are scattered across services.

Ways to watch the games

- **Local channels (antenna or cable)** carry many games — your network broadcasts, often free with an antenna.
- **Live-TV streaming services** (YouTube TV, Sling, Fubo) carry sports channels like ESPN, for a monthly fee.
- **League apps** — many sports leagues have their own apps/subscriptions for their games.
- **Some streaming services** now carry specific games or whole leagues.

HEADS UP

Sports are the trickiest thing to “cut the cord” on

Be honest with yourself before dropping cable if you're a big sports fan: the games you want may be spread across several services, and piecing them together can cost as much as cable — or you might miss some. There's no shame in keeping cable for the sports if that's simplest. If you'd like to work out the cheapest way to get *your* teams, that's a great thing to figure out together.

FROM BILL

Let's make sure you don't miss your team

Sorting out how to watch your favorite teams without overpaying — or accidentally losing games you care about — is a genuinely fiddly puzzle, and one I'm happy to solve with you. Tell me which teams and sports matter to you, and we'll find the right setup. Call (330) 200-8042 and we'll make sure you're settled in for game day.

CHAPTER 18e

Video Calls on the Big Screen

Here's a wonderful use of a smart TV that many folks never discover: **video calls with family on the big screen**. Instead of squinting at a phone, you see your loved ones large and clear from your armchair. Some TVs support this directly; others do it through your phone.

Ways to do it

- **Some smart TVs have a camera** or let you attach one, and run calling apps (like Zoom) right on the TV.
- **Screen-mirror a call from your phone or tablet** — start a FaceTime or video call on your device and mirror it to the TV (see the earlier mirroring chapter).
- **A streaming device** or dedicated video-call gadget can add this to any TV.

WHAT THIS DOES FOR YOU

See the grandkids large as life

A video call on a big TV screen is a different experience entirely from a phone — the grandchildren are large and lifelike, everyone in the room can join in, and you can sit back comfortably instead of holding a phone at arm's length. For families spread across the country, it's a heartwarming way to feel together. See the Video Calling manual in this series for the full how-to.

FROM BILL

Want calls on your TV? Let's set it up before the holidays

Getting video calls working on the big screen is a lovely thing to arrange, especially ahead of a holiday when the family's scattered. The exact method depends on your TV and devices, so it's worth doing together once. Call me at (330) 200-8042 and we'll get it set up so you can see your loved ones large as life whenever you like.

PART 5

The Remote, Voice & Streaming Sticks

Getting the most from your remote, using your voice, taming the “too many remotes” problem, and understanding streaming sticks like Roku and Fire TV.

CHAPTER 19

Using Voice Control

Most modern TV remotes can listen to your voice, which is a genuine gift for anyone who finds typing with arrow buttons tedious. Let's get comfortable with it.

How to use it

1. Find the **microphone button** on the remote (a little microphone symbol).
2. **Press and hold** it (or just press, depending on the brand) and speak clearly: “Play the news,” “Find cooking shows,” “Open Netflix.”
3. Let go, and the TV does what you asked or shows results.

Handy things to say

- **“Open [app name]”** — jumps straight into an app.
- **“Find [show, movie, actor, or topic]”** — searches across your apps.
- **“Turn up the volume”** or **“mute”** — basic controls.
- **“What's the weather?”** — many TVs answer little questions too.

TIP

Voice is the easiest way to search — give it a real try

If the arrow-button keyboard frustrates you (and it frustrates nearly everyone), voice is your friend. Hold the mic button and just say the name of what you want — no spelling, no hunting. It feels peculiar to talk to a remote at first, but after a few tries it becomes second nature and saves heaps of fuss. You genuinely can't do it wrong.

GOOD TO KNOW

A note on voice and privacy

To understand your voice, the TV sends what you say to be processed, usually only when you hold the mic button. If you'd rather it never listen, you can leave voice off and use the buttons — nothing is lost. Part 7 covers privacy settings more fully. For most folks the convenience is well worth it, and the mic only listens when you press the button.

CHAPTER 20

Taming the “Too Many Remotes” Problem

A coffee table cluttered with three or four remotes — TV, cable box, soundbar, streaming stick — is one of modern life's small frustrations. Happily, there are good ways to simplify.

Ways to use fewer remotes

- **Your TV remote may already control the others.** Through a feature often called **“HDMI-CEC”** (Samsung calls it “Anynet+,” LG “SimpLink,” Vizio “CEC”), the TV remote can power on your soundbar and cable box and control their volume. Turn it on in Settings.
- **Program the cable remote to run the TV** — many cable remotes can be set to control the TV's power and volume too, so you use just one.
- **A universal remote** — a single replacement remote you program to run everything.

TIP

Ask me to set up “one remote to rule them all”

Consolidating your remotes — getting one remote to turn everything on, switch to the right input, and control the volume — is fiddly to set up but wonderful once done, and it's one of my favorite things to arrange for folks. If your coffee table looks like a remote graveyard, call me at (330) 200-8042 and we'll simplify it to one.

Your phone can be a remote too

Each brand offers a free **phone app** (the SmartThings app for Samsung, the LG ThinQ app for LG, the Vizio app for Vizio) that turns your phone into a remote — handy as a backup if the real remote is lost, and often easier for typing. You install the app, connect it to your TV once, and your phone can control it.

WHAT THIS DOES FOR YOU

Lost the remote? Your phone saves the day

There's real peace of mind in knowing that if the remote slips down the couch cushions or the batteries die at the worst moment, your phone can stand in for it. Set up your TV's phone app once, and you've always got a backup remote in your pocket — one that's also far easier for typing in passwords and searches. A small bit of setup, a lot of convenience.

CHAPTER 21

When the Remote Won't Work

A remote that stops responding is a common little panic — and almost always an easy fix. Before you fear the worst, run through these.

The quick remote fixes

1. **Fresh batteries** — the number-one cause. Swap them even if you're not sure.
2. **Clear the path** — make sure nothing is blocking the line between remote and TV.
3. **Re-pair it** — some smart remotes connect wirelessly and may need re-pairing: hold a button combination (often Back + Home, or as the manual says) to reconnect.
4. **Restart the TV** — unplug it for a minute; this can revive an unresponsive remote.
5. **Use the phone app** as a stand-in while you sort it out.

> TIP
>
> **Start with the batteries — always**
>
> It sounds almost too simple, but a remarkable share of “broken” remotes just need **fresh batteries**. Weak batteries can make a remote work intermittently or only up close, which feels like a bigger problem than it is. Keep a few spares in a drawer, try them first, and you'll solve most remote troubles in thirty seconds.

CHAPTER 22

Streaming Sticks: Roku, Fire TV, Apple TV, Chromecast

You may hear about **streaming sticks** or boxes — Roku, Amazon Fire TV, Apple TV, Google Chromecast. These are small devices that plug into an HDMI socket and add streaming apps to a TV. If you have a smart TV, you may not need one — but they're worth understanding.

What they're for

- **They turn an older "dumb" TV smart** — the main reason to get one: add apps to a TV that has none.
- **They can be snappier and simpler** than a built-in smart system, with a tidy menu some folks prefer.
- **They're inexpensive** and plug into any HDMI socket, becoming just another input.

GOOD TO KNOW

If your TV is already smart, you may not need one

Since your Samsung, LG, or Vizio is already a smart TV with its own apps, you don't *need* a streaming stick — you've already got streaming built in. People add one mainly for an *older* TV, or because they prefer a particular stick's menu (Roku, for instance, is beloved for its simplicity). If your built-in apps work for you, there's no need to spend the money.

FROM BILL

Not sure if you need a streaming stick? Ask me

Whether a streaming stick would help you — or whether your TV already does everything you need — depends on your particular TV and what you like to watch. It's a quick question to sort out: call me at (330) 200-8042 and I'll give you a straight answer, and help you set one up if it'd genuinely make things easier for you. No upselling — just what's right for you.

CHAPTER 22a

Caring for Your Remote

The remote is the one part of your TV you handle constantly, so a little care keeps it working reliably and spares you the frustration of a dropped-signal moment during your favorite show.

Simple remote care

- **Keep spare batteries** in a nearby drawer and swap them at the first sign of weakness.
- **Wipe it now and then** — a lightly dampened cloth keeps the buttons responsive.
- **Give it a home** — a little basket or spot on the table so it's not forever lost in the cushions.
- **Note which batteries it takes** (usually AA or AAA) so you always have the right spares.

TIP

A labeled spot for the remote saves daily frustration

So much remote “trouble” is really just a lost remote. Giving it a consistent home — a small dish or a spot on the arm of your chair — means it's always where you expect it. Pair that with fresh batteries, and the remote simply works when you reach for it, every time. Small habits, big difference in daily peace.

CHAPTER 22b

Using the TV When the Internet Is Down

If your internet goes out, your *streaming* apps won't work — but your TV isn't useless. Knowing what still works spares you a panic when the Wi-Fi drops.

What works without internet

- **Antenna and cable channels** — these don't need the internet; switch to the TV or cable input and watch as normal.
- **DVDs and devices** plugged into HDMI — players and consoles work fine offline.
- **Streaming apps** — these *do* need internet, so they'll show errors until it's back.

GOOD TO KNOW

No internet? Your regular channels still work

When the Wi-Fi is down and Netflix won't load, don't assume the TV is broken — your antenna or cable channels, and anything plugged in by HDMI, all work perfectly without internet. Only the streaming apps are affected. Switch to live TV with the Input button and carry on. When the internet returns, the apps spring back to life on their own.

TIP

Streaming trouble? Check the internet, not just the TV

If your streaming apps suddenly won't work, the problem is far more often your internet than your TV. Check whether your phone or computer can get online; if they can't either, it's an internet outage — restart your router (unplug a minute) and wait. The TV is usually innocent. See the Mesh Wi-Fi manual for keeping a strong, steady connection.

CHAPTER 22c

The Phone App as Your Backup Remote

We mentioned this earlier, but it's worth its own short chapter because it solves two common headaches at once: a lost remote, and the misery of typing passwords with arrow buttons.

Setting up the phone app

1. On your phone, install your TV's free app: **SmartThings** (Samsung), **LG ThinQ** (LG), or the **Vizio** app.
2. Make sure the phone is on the **same Wi-Fi** as the TV.
3. Open the app and let it find your TV; confirm the pairing (a code may appear on the TV).
4. Now your phone can control the TV — including a handy keyboard for typing.

WHAT THIS DOES FOR YOU

Two headaches solved with one free app

The phone app quietly fixes two of the most common TV frustrations: it's a ready backup when the remote goes missing or its batteries die, and it gives you a real keyboard for typing in those long passwords and searches, instead of pecking letters with arrow buttons. A few minutes to set up, and you've always got a better remote in your pocket. Well worth doing.

CHAPTER 22d

Where to Put the TV and Streaming Gear

A little thought about where your TV and its bits and pieces sit makes everything work better — a clearer picture, steadier streaming, and fewer tangles behind the entertainment center.

Sensible placement

- **Keep the TV out of direct glare** from windows and lamps, so you're not fighting reflections.
- **Mount or sit it at eye level** from your usual chair, so your neck is comfortable.
- **Keep the internet router reasonably close,** or improve Wi-Fi coverage (mesh), so streaming is smooth.
- **Leave a little air space** around the TV and any streaming box so they don't overheat.

TIP

Label your cables before you tuck them away

Behind every TV is a nest of look-alike cables. Before you tidy them away, put a little label or a strip of tape on each one — “cable box,” “soundbar,” “power” — so that if anything ever needs unplugging or checking, you're not guessing. Five minutes with a marker saves a great deal of head-scratching later.

WHAT THIS DOES FOR YOU

A well-set-up corner you'll enjoy for years

Getting the placement right — comfortable viewing angle, no glare, steady connection, tidy cables — turns your TV corner from a source of little annoyances into a genuinely pleasant spot to settle into. It's worth the small effort once, because you'll enjoy the payoff every single evening for years to come.

PART 6

Streaming Services & Saving Money

Making sense of the streaming landscape — what the services cost, the free options, how to avoid paying for things you don't watch, and how to cut the cable bill if you wish.

CHAPTER 23

The Streaming Landscape, Made Simple

There are a bewildering number of streaming services now, and it's easy to feel lost. Let's sort them into a few simple groups so the whole picture makes sense.

The main kinds of service

Type	Examples
Paid, ad-free (ish)	Netflix, Max, Disney+, Apple TV, Paramount+ — a monthly fee for big libraries.
Included with something	Prime Video (with Amazon Prime), and some that come with phone or cable plans.
Free with ads	Tubi, Pluto TV, The Roku Channel, YouTube — free to watch, supported by commercials.
Live TV over internet	YouTube TV, Sling, Hulu Live — cable-style live channels, streamed, for a monthly fee.
Network / channel apps	PBS, ABC, your local station — often free or included with a TV subscription.

GOOD TO KNOW

You don't need many — pick a couple you'll actually watch

The secret to streaming without going broke or going mad: **you don't need them all.** Most people are happy with one or two paid services plus a free one. Pick based on what you actually enjoy — a service with your favorite shows, and maybe a free one like Tubi for old movies — and ignore the rest. You can always switch later. More services just means more fees and more confusion.

CHAPTER 24

What It Costs, and Free Options

Streaming can save you money compared to cable — or quietly cost more than cable if you stack up subscriptions. Let's look honestly at the money.

The rough costs

Most paid streaming services run somewhere around **$8 to $20 a month** each, often with a cheaper **“with ads”** option and a pricier ad-free one. (Prices change often, so check the current figure in the app before subscribing.) One or two of these is modest; five or six adds up to more than many cable bills — which is how people end up overspending without realizing.

The free options worth knowing

- **Free, ad-supported apps** — Tubi, Pluto TV, The Roku Channel, Freevee, and YouTube — offer loads to watch for nothing, with commercials.
- **An antenna** — a one-time purchase picks up local channels (news, networks) free, forever.
- **Your library** — many public libraries offer free movie streaming (like Kanopy or Hoopla) with your library card.

WHAT THIS DOES FOR YOU

There's a great deal to watch for free

Before paying for anything, know that a smart TV gives you a wealth of **free** entertainment — free apps full of movies and shows, free local channels with an antenna, even free films through your library. Many folks are perfectly content on the free options alone. Paid services are there if you want a specific show, but “free” is a real and generous option, not a consolation prize.

CHAPTER 25

Avoiding Paying for What You Don't Watch

The biggest streaming money-trap is paying, month after month, for services you've stopped watching. A little attention keeps your spending honest — and streaming's great advantage is how easily you can start and stop.

Smart money habits

- **Review your subscriptions every few months** — list what you pay for and cancel what you no longer watch.
- **Subscribe for a show, then cancel** — unlike cable, you can join a service for a month to watch a series, then cancel and rejoin later. No long contracts.
- **Rotate services** — some folks keep just one at a time, switching every month or two.
- **Watch for free trials auto-renewing** into paid subscriptions — set a reminder to cancel if you don't want to continue.

HEADS UP

Check where you're billed — and cancel there

A subscription might be billed through the **app itself**, through your **Amazon**, **Apple**, or **Google** account, or through your **cable company** — and you cancel it wherever it's billed. This trips people up: they try to cancel in the app but are billed through Apple, say. If you're unsure where a charge comes from, check your bank statement, or call me and we'll track it down and cancel it properly.

FROM BILL

Let's audit your streaming bills together

Reviewing what you're paying for — and canceling the services you've drifted away from — is one of the most satisfying (and money-saving) things I help folks with. It's easy to forget a subscription or two quietly draining the account. Call me at (330) 200-8042 and we'll go through them together and keep only what you actually enjoy.

CHAPTER 26

Cutting the Cable Bill (If You Want To)

Many people keep an expensive cable package out of habit or worry, when their smart TV could replace much of it for far less. “Cutting the cord” isn't for everyone, but it's worth understanding as an option — with no pressure either way.

What replacing cable can look like

- **An antenna** for free local channels (news, network shows, sports).
- **A streaming service or two** for movies and series.
- **A live-TV streaming service** (YouTube TV, Sling) if you want cable-style live channels without the cable company.

For some, this adds up to a fraction of a cable bill; for others — big sports fans, or those who love channel-surfing — cable still makes sense. There's no single right answer, only what fits how you watch.

GOOD TO KNOW

Don't cut cable until you're sure the replacement suits you

If you're tempted to drop cable, try living on the streaming and antenna options *alongside* cable for a few weeks first, to be sure you'll be happy, before you cancel. Make sure you can still get the news, sports, and shows you care about. Cutting the cord can save real money, but only if the replacement genuinely gives you what you watch. Measure twice, cut once.

FROM BILL

Thinking of cutting cable? Let's figure out your options

Deciding whether to drop cable — and what to replace it with so you don't lose your favorite shows — is a genuinely personal calculation, and it's one I love helping folks work through honestly. No pressure to cut, and no judgment if you keep it. Call me at (330) 200-8042 and we'll map out what you watch and what it'd really cost each way.

CHAPTER 26a

Sharing a Streaming Account with Family

Streaming accounts can often be shared within a family — one subscription covering several households or TVs — which is a fine way to save money. But the rules have been tightening, so it's worth understanding what's allowed.

How sharing generally works

- **Most services allow use on several TVs** in your own home, and separate profiles for each person.
- **Sharing across households** (e.g. with a grown child elsewhere) is increasingly restricted — some services now charge an “extra member” fee or limit it.
- **Family plans** — some services offer a plan designed to be shared, which is the above-board way to do it.

GOOD TO KNOW

Account-sharing rules are changing — check your service

Services like Netflix have cracked down on sharing a login between different homes, sometimes adding a fee for an extra member outside your household. This isn't a scam or a problem with your account — just a policy change. If your service asks you to “verify your household” or offers to add a member, that's why. Check your particular service's rules, or ask me, before sharing a login.

STAY SAFE

Share logins only with people you truly trust

If you do share a streaming password with family, share it only with people you'd trust with any password — and never reuse that password anywhere important. A shared login means others can see and change things on the account. For most folks, sharing within the immediate family is fine; just keep the password out of wider circulation, and never share your email or banking passwords the same way.

CHAPTER 26b

Renting and Buying Individual Movies

Beyond subscriptions, you can also **rent** or **buy** individual movies on your TV — handy for a new release or a specific film not included in any service you have. A little care keeps the costs clear.

Rent vs. buy

Option	What it means
Rent	Watch once within a few days, for a few dollars. Good for a one-time film.
Buy	Keep it to rewatch anytime, for more. Good for a favorite.
Included	Already free with a service you have — always check this first!

HEADS UP

Check if it's “included” before you rent or buy

Before paying to rent or buy a movie, always check whether it's **already included free** with a service you subscribe to — the same film often sits in Netflix or Prime for free while also offered as a paid rental elsewhere. The TV's cross-app search helps you spot this. A moment's checking saves paying for something you could watch at no extra cost.

TIP

Set a purchase PIN so rentals are always deliberate

To make sure a rental or purchase is always a choice and never an accident, turn on a **purchase PIN** (Chapter 18c) so buying a movie requires a code. It's a simple guard against stray button-presses or curious grandchildren ordering films, and it keeps every charge one you meant to make. Peace of mind for a one-minute setup.

CHAPTER 26c

A Sensible Streaming Setup for Most Folks

Let's pull the money chapters together into a simple, sensible recommendation — not the only right answer, but a calm starting point that serves most people well without overspending.

Bill's modest starter setup

1. **A free antenna** for local news and network channels.
2. **One or two free apps** — YouTube, and a free movie app like Tubi or Pluto.
3. **One paid service** you genuinely enjoy — the one with your favorite shows.
4. **Review every few months** and adjust — add a service for a show, then drop it.

WHAT THIS DOES FOR YOU

Plenty to watch, without the bloated bill

This modest setup — free local channels, a couple of free apps, and one paid service you love — gives most folks more than they could ever watch, for a fraction of a big cable bill. The key is choosing on purpose rather than drifting into five subscriptions. Start small, enjoy it, and add only what you'll truly use. Your wallet and your attention will thank you.

FROM BILL

Let's build the right setup for how you watch

There's no one-size-fits-all with streaming — it depends on your favorite shows, whether you love sports, how much you watch. I'm glad to sit down and figure out the setup that gives *you* what you enjoy for the least money, and get it all installed and signed in. Call (330) 200-8042 and we'll sort it out together.

CHAPTER 26d

Live-TV Streaming Services

If you love the *feel* of regular TV — live channels, a channel guide, flipping around — but want to drop the cable company, **live-TV streaming services** give you exactly that over the internet. They're worth understanding as a middle path between cable and on-demand streaming.

What they are

Services like **YouTube TV**, **Sling TV**, **Hulu + Live TV**, and **Fubo** stream bundles of live channels — news, sports, entertainment — with an on-screen guide, just like cable, but delivered over your internet to the TV's app. You pay a monthly fee (often less than cable), with no equipment to rent and no long contract.

Feature	What to know
Feels like cable	Live channels and a channel guide, flip around as always.
No contract	Start and stop month to month, unlike cable.
Includes a cloud DVR	Record live shows to watch later, stored online.
Needs good internet	It all comes over your Wi-Fi, so a steady connection matters.

GOOD TO KNOW

A familiar middle path between cable and apps

If on-demand streaming feels foreign but you still want off the cable bill, a live-TV streaming service is the gentlest bridge — it works just like the cable you know, channel guide and all, for less money and no contract. For many folks who miss “real TV,” this is the sweet spot. Try a service's free trial to see if it feels right before committing.

CHAPTER 26e

Free Trials, Used Wisely

Many streaming services offer a **free trial** — a week or month to try before you pay. These are a genuine gift for test-driving a service, as long as you handle the one catch that trips people up.

The catch, and how to beat it

A free trial almost always **turns into a paid subscription automatically** when it ends, unless you cancel first. That's not a scam — it's standard — but it's how folks end up paying for services they meant to try and drop. The fix is simple: the moment you start a trial, set a reminder a day or two before it ends to decide whether to keep it.

1. Start the free trial and enjoy the service.
2. **Immediately set a reminder** (phone or calendar) a couple of days before it ends.
3. When reminded, decide: keep it (do nothing) or cancel (cancel before the trial ends to avoid any charge).
4. You can even cancel right after signing up and still enjoy the trial to its last day — with no charge and no need to remember.

TIP

Cancel the moment you sign up — then just enjoy the trial

Here's the foolproof trick with free trials: cancel the subscription *right after you start it*. On most services you'll still get to use it free until the trial's end date — you simply won't be charged or rolled into paying. That way there's nothing to remember and no surprise bill. Enjoy the trial fully, decide later if you want to resubscribe. See the Amazon manual for more on taming auto-renewals.

FROM BILL

Found a charge from a trial you forgot? That's fixable

A surprise charge from a free trial that quietly rolled into a paid plan is one of the most common little money-leaks I help folks plug — and it's usually easy to cancel and sometimes to refund. Don't be embarrassed; these are designed to be forgotten. Call me at (330) 200-8042 and we'll cancel it and check your other subscriptions while we're at it.

PART 7

Privacy, Updates & Fixing Problems

Turning off the TV's quiet data-collection, keeping it updated, and calm step-by-step fixes for the everyday troubles — no picture, no sound, buffering, frozen apps, and the big reset.

CHAPTER 27

Your TV Is Watching — How to Turn It Off

Here's something many people don't realize: most smart TVs quietly **track what you watch** and send that information off to the manufacturer and advertisers. It's legal and common, but you can turn much of it off — and I think you should know how.

What's being collected

The main culprit is a feature called **ACR** (Automatic Content Recognition). It works a bit like the TV constantly noting what's on your screen — which shows, which apps, even content from your cable box — to build a profile of your viewing for advertising. You didn't ask for it, and you can usually switch it off.

Turning off tracking

The setting hides under different names on each brand. Look in **Settings** for privacy or terms, and turn off anything like these:

Brand	Turn this off
Samsung	Turn off “Viewing Information Services” (under Terms & Privacy / Settings).
LG	Turn off “Live Plus,” and decline advertising/viewing data in the privacy settings.
Vizio	Turn off “Viewing Data” (sometimes under System → Reset & Admin).

GOOD TO KNOW

Turning off tracking won't hurt your TV

A reassurance: switching off ACR and viewing-data collection does **not** break anything or reduce your TV's abilities — your apps and channels work exactly the same. You simply stop the TV reporting your viewing habits for advertising. There's no downside for you, so it's a sensible thing to turn off. (Note that on a few brands, some tracking may persist; turning off what you can is still worthwhile.)

FROM BILL

Let's go through your TV's privacy settings together

The privacy settings are buried in different places on every TV, with vague names chosen to be easy to overlook. If you'd like your TV to stop quietly watching you, call me at (330) 200-8042 and we'll find and switch off the tracking on your particular set — it takes just a few minutes, and it's your right to do.

CHAPTER 28

Keeping Your TV Updated

Like a phone or computer, a smart TV gets **updates** now and then — improvements and security fixes. Most TVs update themselves automatically, but it's good to know how to check.

Checking for updates

1. Open **Settings** and look for **Support** or **System**, then **Software Update**.
2. Choose **Update Now** / **Check for Updates**.
3. If one's available, let it install (don't unplug the TV while it works). It may restart itself — that's normal.
4. Turn on **Automatic Updates** if offered, so it keeps itself current without you.

TIP

Let it update — it fixes problems and patches security

When your TV offers an update, let it run (it's happiest doing so overnight). Updates smooth out glitches, keep apps working, and patch security holes. An out-of-date TV is more likely to have apps that stop working or act strangely. It's a good-news chore that mostly handles itself — just don't unplug the TV in the middle of one.

CHAPTER 29

No Picture or No Sound

A black screen or silent TV feels alarming, but the cause is usually simple and the fix quick. Work through these calmly before assuming anything's broken.

No picture / black screen

1. **Check it's on** — look for a standby light; press Power.
2. **Check the input** — press **Input / Source** and try each one. Wrong input is the #1 cause of “no picture.”
3. **Check the cables** — push the HDMI and power cables firmly in at both ends.
4. **Restart** — unplug the TV (and the device you're watching) for a minute, then back on.

No sound

1. **Check it's not muted** and the volume is up.
2. **Check the sound output** — if you have a soundbar, make sure the TV is set to send sound to it (or back to the TV speakers if the soundbar's off).
3. **Try a different input or app** — to see if it's just one source.
4. **Restart the TV.**

> TIP
>
> **The humble restart fixes most TV gremlins**
>
> Just like a phone or computer, a smart TV sometimes gets confused, and the cure is a **restart**: unplug it from the wall for a full minute, then plug it back in. This clears a huge range of glitches — no picture, no sound, frozen apps, sluggishness — and never harms a thing. When something's off, try this before anything else; it's the gentlest and most effective fix there is.

CHAPTER 30

Buffering, Frozen Apps & the Big Reset

Two more common troubles: streaming that keeps pausing to “buffer,” and an app that freezes. Both are usually easy. And for stubborn problems, there's the factory reset — a last resort to know about.

When streaming keeps buffering

Buffering — when a show stops to “load” — almost always means your internet is struggling to keep up. Try: restarting your internet router (unplug a minute), moving closer to the router or improving Wi-Fi coverage (see the Mesh Wi-Fi manual), lowering the video quality in the app's settings, or using a wired connection. It's an internet issue, not a broken TV.

When an app freezes

- **Back out and reopen** the app.
- **Restart the TV** (unplug a minute).
- **Update the app / TV** if an update is waiting.
- **Delete and reinstall the app** — removes a corrupted copy; your account is unaffected.

HEADS UP

A “factory reset” is a last resort — it erases your setup

You may see a **“Factory Reset”** or **“Reset to default”** option. This wipes the TV back to how it came from the store — removing your Wi-Fi, your apps, and all your sign-ins — so you'd have to set everything up again. It can cure deep problems, but it's a *last* resort. Don't do it casually, and ideally do it with someone who can help you set the TV back up afterward.

FROM BILL

Stubborn TV problem? Let's not reset in a panic

If your TV has a problem the simple fixes won't budge, please don't jump to a factory reset alone — call me first at (330) 200-8042. Often there's a simpler cause, and if a reset truly is needed, I'll help you do it *and* get everything set back up afterward, so you don't lose your apps and sign-ins. We'll solve it the calm way.

CHAPTER 30a

Smart-TV Scams to Watch For

Even your television can be a place scammers try their luck. Knowing the common TV-related tricks keeps you from being caught out while you're just trying to watch a show.

The scams that target TV users

- **“Pay to activate your app”** — a pop-up or search result claiming you must pay a fee or call a number to “activate” Netflix, your smart TV, or a streaming device. Legitimate apps never charge an activation fee.
- **Fake “customer support” numbers** found by searching for TV help — which connect you to scammers who want remote access or payment.
- **Fake “your subscription expired” emails and texts** with links to steal your login and card.

SCAM ALERT

No legitimate app charges a fee to “activate” on your TV

If anything on your TV screen, or a search result, tells you to **call a number or pay a fee to activate or fix** an app or the TV itself, it's a scam. Real streaming apps are activated free, right on the TV, by signing into your existing account. Never call such numbers or pay such fees. For genuine help, use the service's official website (typed yourself) or call me. See the Scams manual for the full picture.

TIP

Get support numbers from the real company, not a search

When you need help with a TV or streaming service, get the support number from the company's **official website** (type it yourself) or your paperwork — never from a search ad or a pop-up, which are favorite hiding spots for fake-support scammers. The genuine support will never need remote access to your TV or payment in gift cards.

CHAPTER 30b

Energy Use and Screen Care

A few final practical notes on keeping your TV running well and not wasting electricity — small things that extend its life and keep your bills modest.

Easy good habits

- **Turn down the brightness** a little — factory settings are often needlessly bright, which uses more power and can tire your eyes.
- **Use the energy-saving / eco mode** if you like, which dims the screen to suit the room.
- **Clean the screen gently** — a dry or barely-damp soft cloth only; never spray cleaner directly on it or use paper towels.
- **Give it air** — don't box the TV in tightly; a little space helps it stay cool and last longer.

TIP

A softer, dimmer picture is easier on eyes and bills

Turning the brightness down from the showroom-dazzle factory setting does three good things at once: it's gentler on your eyes (especially in the evening), it uses less electricity, and it can even help the screen last longer. Aim for a picture that's comfortable in your room's light, not blazing. Your eyes and your power bill will both appreciate it.

HEADS UP

Never spray cleaner directly on the screen

TV screens have delicate coatings that liquid cleaners and rough cloths can damage. To clean one, turn it off, and use a **soft, dry (or barely damp) microfiber cloth** — the kind for eyeglasses — wiping gently. Never spray anything directly onto the screen, and skip paper towels and household cleaners. Gentle is the rule; a damaged screen is a costly mistake from a well-meant cleaning.

CHAPTER 30c

A Simple TV Routine to Stay Trouble-Free

To wrap up the troubleshooting part, here's a gentle routine that keeps most problems from ever arising — mostly things that happen on their own, plus one or two easy habits.

The low-effort routine

- **Let updates install** (automatic is fine) so apps keep working.
- **Restart the TV** (unplug a minute) if anything acts up — your go-to first fix.
- **Keep spare remote batteries** on hand.
- **Review your subscriptions** every few months.
- **Note your inputs** so switching is never a mystery.

WHAT THIS DOES FOR YOU

Mostly automatic, rarely any trouble

The happy truth is that a smart TV, once set up well, mostly looks after itself — updates install overnight, apps keep working, and the occasional glitch yields to a simple restart. A couple of easy habits are all it asks of you. You can settle in and enjoy your shows, confident that trouble is rare and, when it comes, usually a one-minute fix away.

FROM BILL

Whenever your TV stumps you, I'm a call away

You've learned a great deal about your TV, but you'll never be expected to know it all — that's what I'm here for. Any time your television does something puzzling, or you'd like to set up something new, call me at (330) 200-8042. We'll sort it out calmly, and you'll get back to enjoying your shows in no time. That's a promise.

PART 8

When to Call Bill & Your Cheat-Sheet

An honest word about when a hand saves you worry — and a one-page cheat-sheet to keep by the remote.

CHAPTER 31

When to Call Bill

This book is here so you can enjoy your smart TV with confidence. But part of being truly helpful is being honest about when a hand from someone who does this all day will save you time and frustration. So here's when I'd pick up the phone.

Good reasons to call

- You've got a **new TV to set up** — Wi-Fi, apps, sign-ins, picture and sound — and want it done right.
- You want to **simplify your remotes** down to one.
- You'd like help **cutting the cable bill** or **auditing your streaming subscriptions**.
- You want to **turn off the TV's tracking** and sort out privacy settings.
- Something's gone wrong — **no picture, no sound, buffering, a frozen app** — and the simple fixes didn't do it.
- A message or pop-up on the TV asks you to **pay or call a number to "activate"** something — that may be a scam; let's check before you act.

Things you can handle yourself

Switching inputs, opening and tidying apps, finding and playing shows, turning on captions, adjusting the picture and sound, and the restart fix for most glitches — these are all yours now. Use this book as your refresher, go at your own pace, and remember you truly can't break your TV by exploring.

FROM BILL

How I like to help

I'm Bill, and I've spent 30+ years helping folks feel at home with their technology, right here in Portage County, Ohio. I don't rush, I don't talk down to anyone, and there's no such thing as a silly question at my table. Whether it's a quick phone answer or sitting down with the remote together, we'll get your TV working just the way you like. Call **(330) 200-8042** or book a time at **billshometech.com/book**.

WHAT THIS DOES FOR YOU

A TV that serves you, not the other way round

The goal of all this is simple: a television that's a pleasure, not a puzzle — your favorite apps up front, the picture easy on your eyes, the voices clear, and no monthly charges you didn't mean to have. That's entirely within your reach, and you've done the learning to get there. Settle in and enjoy it.

Thank you for letting me help you get comfortable with your TV. You've learned a great deal — inputs, apps, streaming, saving money, and fixing the common hiccups. Keep this book by the remote, take your time, and don't be a stranger.

— Bill

CHAPTER 32

Your Smart-TV Cheat-Sheet

Keep this by the remote. The everyday moves and the common fixes, all in one place.

The everyday moves

To do this	Do this
Get to the main screen	Press HOME.
Back out of anywhere	Press BACK.
Switch to cable box / device	Press INPUT (or SOURCE); choose the right HDMI.
Open an app	HOME, then arrows to the app, press the center button.
Find something	Hold the microphone button and say what you want.
Turn on captions	Options while watching → CC; or Settings → Accessibility.
Add an app	HOME → the app store → search → Install.

The common fixes

Problem	Try this
“No signal” / black screen	Press INPUT and try each one — usually the wrong input.
No sound	Check mute and volume; check soundbar is on / sound output is right.
Streaming keeps buffering	It's the internet — restart your router; improve Wi-Fi.
App frozen	Back out and reopen; restart the TV (unplug 1 minute).
Remote not working	Fresh batteries first; then restart the TV.
Most other glitches	Unplug the TV for 1 minute, plug back in.

Keep these handy

My details	
My TV brand & model	_____
My Wi-Fi network name	_____
My streaming services	_____
Bill's Home Tech	(330) 200-8042 · billshometech.com/book

WHAT THIS DOES FOR YOU

You're the boss of your TV now

Look how far you've come. You can switch inputs, open and arrange apps, find anything, turn on captions, save money on streaming, protect your privacy, and fix the common hiccups yourself. Your smart TV has gone from a source of frustration to a source of enjoyment — exactly as it should be. Be proud, keep this by the remote, and enjoy the show.

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