BILL'S HOME TECH
Home & Small Business Tech Solutions

BILL'S COMPLETE MANUALS

E-ZPass, Tolls & Parking Apps

The Ohio Turnpike, toll bills, fake toll texts and parking apps — explained in plain English, one step at a time

A plain-English guide for Ohio drivers and their families

Take your time — you can't break it

Written for you by Bill — Bill's Home Tech

(330) 200-8042 · BillsHomeTech.com

For E-ZPass Ohio, the Ohio Turnpike & popular parking apps · facts current November 2026

What's Inside

This is your guide to paying tolls and parking the easy way — and to spotting the fake toll and parking texts that are going around. It starts close to home, with the Ohio Turnpike and E-ZPass Ohio, then covers real toll bills, scam texts, road trips to other states, rental cars, and the phone apps that pay for parking in Cleveland, Akron and at Kent State. Read it in any order and at your own pace.

Part 1 — Getting Started

1 A Note from Bill
2 Tolls in Plain English
3 The Ohio Turnpike Close to Home
4 Do You Need an E-ZPass?

Part 2 — Getting & Setting Up E-ZPass Ohio

5 Opening an E-ZPass Ohio Account
6 Fees, Deposits and Auto-Replenish
7 Mounting Your Transponder
8 Keeping Your Account Up to Date

Part 3 — Real Toll Bills

9 What a Real Toll Invoice Looks Like
10 Drove Through Without E-ZPass?
11 Paying, Questioning or Disputing an Invoice
12 Reading Your E-ZPass Statement

Part 4 — Fake Toll Texts

13 The Fake "Unpaid Toll" Text
14 How to Check a Toll Text in Two Minutes
15 Reporting Toll Texts: 7726, the FTC and the FBI
16 Already Tapped the Link or Paid?

Part 5 — Road Trips & Rental Cars

17 Road Trips Through E-ZPass States
18 Pennsylvania's Turnpike: No Cash, Toll By Plate
19 Heading South: Florida and Beyond
20 Tolls in a Rental Car

Part 6 — Parking Apps

21 How Parking Apps Work
22 Parking Apps Near Home
23 Setting Up and Using ParkMobile

24 Fake QR Codes and Look-Alike Parking Sites

Part 7 — Help & Quick Reference

25 When to Call Bill
26 Your Tolls & Parking Cheat-Sheet

PART 1

Getting Started

What a toll transponder is, how the Ohio Turnpike collects tolls today, the Portage County exits, and whether an E-ZPass makes sense for you. Start here.

CHAPTER 1

A Note from Bill

Hello, and welcome. If you've ever slowed down at a toll plaza wondering which lane you're supposed to be in, or opened a text that said you owe money for an "unpaid toll" and felt your stomach drop — this guide is for **you**.

I'm Bill. I've spent more than 30 years working with technology, and these days I help folks here in Portage County feel at home with theirs. The Ohio Turnpike runs right through our county, so tolls are part of everyday life around here — for trips to Cleveland or Toledo, for visiting family in Pennsylvania, or for the long drive to Florida. I wrote this guide the way I'd explain it at your kitchen table: slowly, in plain English, and without trying to sell you anything.

What this guide will do for you

- Explain how tolls work today, now that many lanes have no gates and some roads take no cash at all.
- Walk you through getting an E-ZPass from the Ohio Turnpike, what it costs, and how to mount it.
- Show you what a **real** toll bill looks like, and what happens if you miss one.
- Teach you to spot the fake "unpaid toll" texts in seconds, and what to do if you already tapped the link.
- Prepare you for tolls on road trips and in rental cars, so there are no surprise bills afterward.
- Show you how parking apps work, which ones our nearby cities use, and the fake QR-code stickers to avoid.

The big promise: you can't break it by learning

Nothing in this guide can damage your car or your phone. Opening an account, sticking a transponder to the windshield, or trying a parking app are all things you can undo. The only real danger is the one scammers create — and the most important lesson in this whole guide fits in one sentence: **the Ohio Turnpike does not ask you to pay tolls by text message.**

WHAT THIS DOES FOR YOU

Why this matters

Once you understand how real tolls and real parking payments work, the fake ones stand out right away. That one bit of knowledge protects your credit card, your bank account and your peace of mind — and it makes every trip a little smoother.

I'm only a phone call away

If anything in this guide leaves you unsure, call me at **(330) 200-8042**. There's no such thing as a silly question — especially about a text that's asking you for money.

Let's start with the basics: what exactly is a toll transponder?

— Bill

CHAPTER 2

Tolls in Plain English

A **toll** is a fee for using a road, bridge or tunnel. Years ago, every toll meant stopping at a booth and handing cash to a person. Today there are three main ways to pay, and many roads use a mix of them.

The three ways tolls get paid

Way to pay	How it works
Transponder	A small electronic tag on your windshield. A reader over the lane senses it and charges your account automatically. **E-ZPass** is the transponder used across much of the East and Midwest, including Ohio.
Bill by plate	Cameras photograph your license plate and a bill is mailed to the address on your registration. Pennsylvania calls this **Toll By Plate**. It usually costs more than a transponder.
Cash or card	You stop at a lane with a gate and pay with cash or a credit card. The Ohio Turnpike still offers this; some other roads, like the Pennsylvania Turnpike, no longer take cash.

Words you'll see on signs and websites

Word	What it means
E-ZPass	The name of the transponder and the network of toll agencies that accept it.
E-ZPass Ohio	The E-ZPass program run by the Ohio Turnpike. Its website is **ezpassoh.com**.
Open road tolling	Lanes with no gates and no booths. E-ZPass drivers keep going at highway speed and the toll is read from overhead.
Gantry	The metal frame over the road that holds the toll readers and cameras.
Interchange	An exit or entrance. On the Ohio Turnpike they're numbered by milepost, such as Exit 187 and Exit 193.
Invoice	A paper bill mailed to you for an unpaid toll.

GOOD TO KNOW

A transponder is not a tracker you have to worry about

An E-ZPass tag doesn't have GPS and isn't a phone. It's a simple device that answers when a toll reader asks, "Who's there?" It only matters at toll points.

WHAT THIS DOES FOR YOU

What this does for you

Knowing these few words takes the mystery out of toll signs, bills and websites — and helps you notice when a message is using them to trick you.

CHAPTER 3

The Ohio Turnpike Close to Home

The Ohio Turnpike runs about 241 miles across the top of the state, from the Indiana line to the Pennsylvania line. It's run by the **Ohio Turnpike and Infrastructure Commission**, whose official website is **ohioturnpike.org**.

Our Portage County exits

Exit	Where it goes
Exit 187 — Streetsboro	State Route 14 and I-480. The sign reads I-480 / OH 14, Cleveland / Streetsboro. Drivers heading for I-271 north use this exit too.
Exit 193 — Ravenna	State Route 44, in Shalersville Township. The main connection between the Turnpike and Ravenna, the county seat.

How the Turnpike collects tolls now

On April 10, 2024, the Ohio Turnpike switched on a new toll collection system. It changed how the lanes work, and it's the system still in use in November 2026.

- **E-ZPass drivers** use open road tolling lanes. The gates in E-ZPass lanes were removed at the Turnpike's toll plazas, so you drive through without stopping.
- **Drivers without E-ZPass** use the lanes marked for cash and credit. Those lanes still have gates and automated machines that take cash or a card: you stop, pay, and the gate lifts.
- Two new mainline toll plazas opened near **Swanton** (milepost 49) and **Newton Falls** (milepost 211), and nine toll plazas near the two ends of the Turnpike stopped collecting tolls.

GOOD TO KNOW

The Ohio Turnpike still takes cash

Some people have heard that toll roads are "going cashless." As of November 2026, the Ohio Turnpike still has cash and credit lanes for drivers without E-ZPass, and I found no official announcement that this is changing. If it ever does, the news will be on ohioturnpike.org. Pennsylvania's Turnpike is different — Chapter 18 explains.

TIP

Stay in your lane

As you approach a plaza, watch the overhead signs. Signs marked E-ZPass show the open road lanes; other signs show the cash and credit lanes. If you don't have E-ZPass, pick your lane early and calmly. If you have one, keep to the E-ZPass lanes and keep a safe distance from the car ahead.

GOOD TO KNOW

Tolls went up a little in 2026

The Ohio Turnpike raised tolls 2.7 percent on January 1, 2026. The current rates for both E-ZPass and cash or credit are posted on ohioturnpike.org.

WHAT THIS DOES FOR YOU

What this does for you

Knowing which lane is yours and how the plazas work makes the Turnpike much less stressful, especially at a busy plaza or at night.

CHAPTER 4

Do You Need an E-ZPass?

You don't *have* to have an E-ZPass to drive the Ohio Turnpike. Cash and card still work here. But for many people an E-ZPass is worth it. Here's how to think it through.

An E-ZPass makes good sense if you…

- Use the Turnpike regularly — for example, from Exit 187 or 193 toward Cleveland, Toledo or Youngstown.
- Drive to Pennsylvania, New York or other states where cash lanes are gone and plate bills cost more (Chapter 18).
- Take long trips east or south, where one E-ZPass works on many toll roads (Chapter 17 and Chapter 19).
- Would rather not fumble for cash or a card at a gate, or drive at night through a busy plaza.

You might skip it if you…

- Almost never drive on toll roads, and are happy to stop and pay with cash or a card in Ohio.
- Don't want to keep a credit card on file with a toll account. (Chapter 5 explains why that's required for a prepaid account.)

What it costs, in short

With E-ZPass Ohio, you put money on a prepaid account and tolls come out of it. The Turnpike charges a small monthly fee for each transponder, which it waives if you use the Turnpike enough. Chapter 6 has the details.

TIP

Ask the family first

If a son or daughter already has E-ZPass from another state, that transponder works on the Ohio Turnpike too, because E-ZPass is one network. You don't need a separate Ohio account to drive here.

WHAT THIS DOES FOR YOU

What this does for you

A few minutes of thinking about how often you drive toll roads tells you whether E-ZPass will save you time and money — or whether cash at the gate is all you'll ever need.

PART 2

Getting & Setting Up E-ZPass Ohio

Opening an account, the fees, mounting the transponder so it's read every time, and keeping your account up to date.

CHAPTER 5

Opening an E-ZPass Ohio Account

In Ohio, E-ZPass accounts are run by the Ohio Turnpike. There are only two official websites for it: **ezpassoh.com** (the account site) and **ohioturnpike.org** (the Turnpike's main site). Write those two names down — they'll protect you from fakes later.

Ways to sign up

- **Online**, by typing **ezpassoh.com** into your web browser yourself and choosing to open an account.
- **By phone**, by calling the E-ZPass Ohio Customer Service Center at (440) 971-2222.
- **In person**, at places the Turnpike lists on its website. Check ohioturnpike.org for current locations before you drive anywhere.

Have these ready

- Your name, mailing address, phone number and email address.
- The **license plate** number and state, plus the make, model and year, of each car you'll use.
- A **credit card**. A prepaid account requires one to keep the account funded.
- The money for your first deposit: **$25 per transponder** for a prepaid account.

Step by step, online

1. Type **ezpassoh.com** into the address bar yourself. Don't search for it and click an ad, and never use a link from a text message.
2. Choose the option to open a new account, and pick a **prepaid** account (the usual choice for a household).
3. Enter your contact details and your vehicles. Double-check each plate number, letter by letter.
4. Add your credit card and make your first deposit.
5. Create a password you don't use anywhere else, and write it down somewhere safe at home.
6. Your transponder comes by mail. When it arrives, mount it as Chapter 7 describes.

HEADS UP

Look-alike websites

Search results sometimes show sites that look official but are run by other companies, or by scammers. Some charge extra; some steal card numbers. The real addresses end in **ezpassoh.com** or **ohioturnpike.org**. If you're not sure, call the Customer Service Center instead.

The E-ZPass Ohio Customer Service Center

Phone	**(440) 971-2222**
Hours	8:30 a.m. to 5 p.m., Monday through Friday, except state and federal holidays
Website	**ezpassoh.com** (it also has a Contact Us form)

TIP

Write the number on your Cheat-Sheet

Put (440) 971-2222 on the Cheat-Sheet in Chapter 26 and in your phone's contacts as "E-ZPass Ohio." Then when a text or call claims to be about your tolls, you'll already have the real number to check with.

WHAT THIS DOES FOR YOU

What this does for you

Signing up on the real site, with your plates entered correctly, is the single best way to avoid surprise bills later.

CHAPTER 6

Fees, Deposits and Auto-Replenish

Here's what an E-ZPass Ohio prepaid account costs to keep, in plain numbers, as listed in the Turnpike's own E-ZPass FAQ and prepaid account terms in November 2026.

Item	What the Turnpike says
First deposit	**$25.00 per transponder** to open a prepaid account.
Credit card	Required to keep a prepaid account.
Automatic top-up	When your balance drops to a set low point, your card is charged to refill it. The Turnpike's FAQ has listed **$20.00 per transponder** in one answer and $10.00 in another, so check your own account or ask the Customer Service Center.
Shipping	The prepaid terms list a **$3.00** shipping and handling fee for each transponder ordered.
Monthly transponder fee	The Turnpike leases transponders to Ohio customers for **$0.75 a month** each.
When the fee is waived	If that transponder was used for **30 single trips or 15 round trips** on the Ohio Turnpike in the previous month.

What "auto-replenish" means

Replenish just means refill. You don't have to remember to add money: when the balance gets low, the account tops itself up from your card. Your balance is money you've paid ahead for tolls — it isn't a fee.

GOOD TO KNOW

The monthly fee comes out even when you don't drive

Unless the trips waiver applies, the $0.75 monthly fee is charged even in months you don't use the transponder. For someone who drives the Turnpike only a few times a year, that's $9.00 a year per transponder. Many people decide the convenience is worth it.

Other kinds of accounts

The Turnpike also offers **postpaid**, **commercial** and **government** accounts. Those are meant for businesses and heavy users. A household almost always wants a prepaid account.

HEADS UP

Keep your card up to date

If your credit card expires or is replaced and the account can't refill, your balance can run out. Then tolls may not be paid by the transponder and you could get invoices in the mail. When your bank sends you a new card, update it on ezpassoh.com the same week.

TIP

When numbers don't match

You may find older Turnpike documents online with different numbers. Your own account and the Customer Service Center have the final word. When in doubt, call (440) 971-2222.

WHAT THIS DOES FOR YOU

What this does for you

Knowing exactly what you're paying — and why — means no confusion when you look at your statement.

CHAPTER 7

Mounting Your Transponder

This is the step people most often get wrong, and it causes many "my E-ZPass didn't work" problems. A transponder that rides in the glove box or a purse may not be read at all.

Where it goes

Transponders are mounted on the **inside of the front windshield, near the rearview mirror**. The instructions that come in the envelope with your transponder show the exact position and which way it faces. Follow those instructions over anything you read elsewhere.

1. Clean the inside of the windshield near the mirror with glass cleaner and let it dry.
2. Read the mounting card in the envelope. It shows which way the transponder faces.
3. Press the mounting strips firmly onto the glass in the spot shown, usually just behind or beside the rearview mirror.
4. Click or slide the transponder onto the mounting strips.
5. Don't keep it in the glove box, on the dashboard, or loose in a cup holder. It must be mounted before you reach the toll reader.

HEADS UP

Some windshields block the signal

Windshields with **metallic tinting** or **built-in heating wires** can block a transponder. Some vehicles have a special area near the mirror meant for toll tags; your car's owner's manual may mention it. If you're not sure, call the Customer Service Center at (440) 971-2222 and ask where to put it.

TIP

Check your first few trips

After your first drives through a toll point, sign in at ezpassoh.com and look at **recent trips**. If the trips show up, your transponder is being read. If they don't, call the Customer Service Center before an invoice arrives.

GOOD TO KNOW

Two cars, one household

Each car that uses E-ZPass should be listed on your account. If you move a transponder from one car to another, make sure the other car's plate is on the account too (Chapter 8).

WHAT THIS DOES FOR YOU

What this does for you

Five careful minutes mounting the tag means it's read every time — no missed tolls, no mailed invoices, no late fees.

CHAPTER 8

Keeping Your Account Up to Date

Your E-ZPass account is only as good as the information in it. Most problems with invoices come from an old credit card, an old address, or a car that isn't on the account.

Sign in safely

1. Type **ezpassoh.com** into the address bar yourself, or use a bookmark you saved from that address.
2. Sign in with your account details and password.
3. Look over your **balance**, your **vehicles**, your **payment card** and your **recent trips**.
4. If something looks wrong, call the Customer Service Center at **(440) 971-2222**.

Update it when life changes

What changed	What to do
New or replacement credit card	Update the card so the account can refill.
New car	Add the new plate before you drive it on a toll road.
Sold or traded a car	Remove that plate so tolls on it aren't charged to you.
Rental or borrowed car	Add its plate to your account for the days you'll use it, then remove it afterward (Chapter 20).
Moved	Update your mailing address, so real invoices and new transponders reach you.
Lost or stolen transponder	Call (440) 971-2222 to report it, so nobody else's tolls land on your account.

TIP

Bookmark the real site

Once you've typed ezpassoh.com and reached the real sign-in page, save it as a bookmark or favorite in your browser. Use that bookmark every time. It's the easiest way to stay off look-alike sites.

GOOD TO KNOW

Our other guides can help

Our **Passwords & Password Managers** guide explains how to keep track of passwords safely, including for accounts like this one.

WHAT THIS DOES FOR YOU

What this does for you

A five-minute look at your account a few times a year catches small problems before they turn into mailed invoices and late fees.

PART 3

Real Toll Bills

What a genuine Ohio Turnpike invoice is, what happens if you drive through without paying, and how to pay, question or dispute a bill the safe way.

CHAPTER 9

What a Real Toll Invoice Looks Like

Real toll bills exist, and it's important to know that, because the fake ones copy them. When the Ohio Turnpike can't collect a toll at the plaza, it can send a bill to the address on the car's registration. That bill is called an **unpaid toll invoice**.

How a real invoice reaches you

- It comes by **mail**, addressed to the registered owner of the car, at the address the state has on file.
- It names the Ohio Turnpike and points you to **ezpassoh.com** or the Customer Service Center at **(440) 971-2222** to pay or ask questions.
- It's tied to a specific trip: a date, a time, a toll plaza and your license plate.

The Turnpike has said plainly that it does **not** ask E-ZPass customers to make payments by text, and that collection of unpaid tolls and toll violations doesn't happen by text either.

Why you might get a real one

Reason	What happened
No E-ZPass, wrong lane	You drove through an E-ZPass lane without a transponder. The camera reads your plate and an invoice is mailed.
Transponder not read	Your E-ZPass was in the glove box, mounted in the wrong spot, or its battery has worn out.
Plate not on the account	You used a new, borrowed or rental car that isn't listed on your E-ZPass account.
Account couldn't refill	Your card on file expired, so the balance ran out (Chapter 6).
Another state's road	Toll roads in Pennsylvania, New York and elsewhere send their own plate bills (Chapter 18).

GOOD TO KNOW

A real invoice can come from another state

If you drove on a toll road in another state, the bill may come from that state's toll agency, not from Ohio. It will still come by mail, and it will still match a trip you actually took. Look up that agency's website or phone number yourself before you pay.

HEADS UP

Paper can be faked too

Scammers mostly use texts and email, but a letter can be faked. Never pay by scanning a code or calling a number printed only on a letter you're unsure about. Instead, type **ezpassoh.com** yourself or call **(440) 971-2222** and ask whether the invoice is real.

WHAT THIS DOES FOR YOU

What this does for you

Once you know a real toll bill comes by mail and matches a real trip, a text that says "pay now or else" loses its power to scare you.

CHAPTER 10

Drove Through Without E-ZPass?

It happens to careful drivers all the time. You're in the wrong lane, there's traffic behind you, and you go through an E-ZPass lane without a transponder. **Don't back up and don't stop in the lane.** Keep driving safely. This is easy to fix.

What to do afterward

1. Drive on calmly. Stopping or backing up in a toll lane is far more dangerous than an unpaid toll.
2. When you're home, write down the date, the time and the exit where it happened.
3. Go to **ezpassoh.com** by typing it yourself. The Turnpike says drivers without E-ZPass who mistakenly travel through an E-ZPass lane can pay their toll online.
4. Or wait for the invoice that comes by mail, and pay it by the date it shows.
5. If you have questions, call the Customer Service Center at **(440) 971-2222**, 8:30 a.m. to 5 p.m., Monday through Friday.

What happens if you ignore it

The Turnpike gives you time to pay, but unpaid tolls don't go away. As the Turnpike has described the process, an invoiced toll has a payment window of about 25 days. If it still isn't paid after 30 days, a second invoice is mailed with an extra **$5.00 charge for each unpaid toll**. Tolls that stay unpaid can be sent to collections, and the Turnpike has announced it can ask for a hold on the vehicle's registration.

GOOD TO KNOW

Leaving a cash lane without paying

The Turnpike has also described a $5.00 administrative fee for drivers who leave through a cash or credit lane without paying. If the machine won't take your payment, look for a help or call button on the machine and wait for instructions rather than driving off.

TIP

Read the invoice for the exact rules

Fees and deadlines can change. The real invoice in your hand, and the Customer Service Center, have the current numbers. Pay attention to the due date printed on it.

WHAT THIS DOES FOR YOU

What this does for you

Knowing that a lane mistake is a small, fixable bill lets you stay calm and drive safely in the moment — which is what matters most.

CHAPTER 11

Paying, Questioning or Disputing an Invoice

If you get a real invoice in the mail, you have three choices: pay it, ask about it, or dispute it. All three start the same way — on the real website or the real phone number, never from a link.

To pay

1. Have the invoice in front of you.
2. Type **ezpassoh.com** into the address bar yourself, or call **(440) 971-2222**.
3. Follow the steps to pay an invoice, using the invoice number and license plate printed on it.
4. Write the date you paid and the confirmation number on the paper invoice, and keep it.

To ask a question or dispute it

Maybe the plate isn't yours, the car was sold before that date, or you had a transponder and it should have been read. The Turnpike has recommended going to **ezpassoh.com**, choosing **Contact Us**, and sending the online form. You can also call the Customer Service Center.

1. Gather the facts: the invoice number, the date and plaza, your plate, and your E-ZPass account number if you have one.
2. Note why you think it's wrong — for example, "I had my E-ZPass mounted" or "I sold that car in March."
3. Send the **Contact Us** form at ezpassoh.com, or call **(440) 971-2222**.
4. Write down the date, the name of the person you spoke with, and anything they tell you.
5. Keep paying attention to your mail until you hear back.

> **GOOD TO KNOW**
>
> **A dispute pauses collections**
>
> The Turnpike has said accounts involved in an active dispute or resolution process are not referred for collection or registration holds. That's another reason to speak up early instead of setting the letter aside.

SCAM ALERT

Nobody real will ask for gift cards or a wire

A real toll agency takes payment through its own website, phone line or mail. Anyone who asks you to pay a toll with gift cards, cryptocurrency, a wire transfer or a payment app is a scammer. Our **Gift Cards** and **Crypto & Bitcoin ATM Scams** guides explain why.

WHAT THIS DOES FOR YOU

What this does for you

A short, calm phone call or form usually clears up a wrong invoice — and keeps a small mistake from growing into fees.

CHAPTER 12

Reading Your E-ZPass Statement

Your E-ZPass account keeps a list of every toll, every refill and every fee. Looking at it a few times a year is one of the best habits you can build — and it's the quickest way to check whether a scary text has any truth to it.

What you'll usually see

Section	What it shows
Trips or tolls	Each toll charged: the date, the time, the road and the amount.
Payments or replenishments	Money added to your balance from your card.
Fees	The monthly transponder fee, if it applies (Chapter 6).
Balance	The money left in your account, ready for future tolls.
Vehicles and transponders	The plates and tags listed on your account.

Checking it

1. Type **ezpassoh.com** or use your saved bookmark, and sign in.
2. Open the list of recent activity or trips.
3. Look for trips you don't recognize, especially on days you didn't drive.
4. Check that your balance isn't close to zero and that your card on file hasn't expired.
5. If anything looks wrong, call **(440) 971-2222**.

TIP

The two-minute truth test

Got a text that says you owe a toll? Don't touch the text. Open ezpassoh.com yourself and look at your account. If there's no unpaid toll there, the text is fake. If you don't have E-ZPass at all, the Ohio Turnpike would mail you a bill, not text you.

GOOD TO KNOW

Out-of-state tolls show up too

When you use your Ohio E-ZPass on another state's road, those tolls are charged to your Ohio account and listed on your statement, usually with the other road's name.

WHAT THIS DOES FOR YOU

What this does for you

A quick look at your statement answers the question "Do I really owe anything?" in two minutes, without trusting a stranger's text.

PART 4

Fake Toll Texts

The "unpaid toll" text scam, how to check any toll message in two minutes, where to report it, and what to do if you already tapped the link or paid.

CHAPTER 13

The Fake "Unpaid Toll" Text

This is one of the most common scam texts in the country. A message arrives saying you owe a small toll, and that a big late fee is coming unless you pay right away through a link. It looks official. It uses real names like E-ZPass or the Ohio Turnpike. **It's fake.**

Scam texts like this have a name: **smishing**, short for "SMS phishing." SMS just means text message. Phishing means fishing for your personal or card information.

What these texts usually look like

The FBI's Internet Crime Complaint Center (IC3) warned about these texts in April 2024, describing messages that pose as a state toll service, claim a small outstanding toll, threaten a late fee, and send you to a look-alike website. The FTC has warned about the same scam more than once since.

Warning sign	What it looks like
A small amount	Often just a few dollars, so paying feels easier than arguing.
A threat	A late fee, a fine, a suspended license or registration, or "legal action."
A deadline	"Pay today," "within 24 hours," "final notice."
A link	To a website that looks like a toll agency but has a strange or long address.
A real-sounding name	E-ZPass, a state turnpike, or a "toll services" department.

SCAM ALERT

The one rule to remember

The Ohio Turnpike has said it does not ask its E-ZPass customers to make payments by text, and that unpaid tolls and toll violations aren't collected by text either. Official E-ZPass Ohio links come only from **ezpassoh.com** and **ohioturnpike.org**. A text asking you to pay an Ohio toll through a link is a scam.

What the scammers are really after

- Your **credit or debit card** number, typed into their fake payment page.
- Your **name, address and phone number**, which they can use or sell.
- Sometimes a code sent to your phone, so they can get into your bank or email account.

- Proof that your phone number is real and that you answer texts — which brings more scam texts.

GOOD TO KNOW

It doesn't matter whether you have E-ZPass

These texts go out to huge lists of phone numbers. People who have never driven a toll road get them too. Getting one doesn't mean anyone knows anything about you or your car.

WHAT THIS DOES FOR YOU

What this does for you

Recognizing the pattern — small amount, threat, deadline, link — protects you from this scam and from the package-delivery, bank and "account problem" texts that use the exact same tricks.

CHAPTER 14

How to Check a Toll Text in Two Minutes

You never have to guess. Whenever a text, email or call says you owe a toll, you can find out for sure — without touching the message. The FTC's advice is simple: don't click links in unexpected texts, and check with the toll agency using a website or phone number you know is real.

The safe check, step by step

1. **Don't tap the link** and don't reply — not even "STOP."
2. Close the message.
3. If you have E-ZPass Ohio, open your browser and type **ezpassoh.com** yourself, or use your bookmark. Sign in and look for any unpaid toll.
4. Or call the E-ZPass Ohio Customer Service Center at **(440) 971-2222** (8:30 a.m. to 5 p.m., Monday through Friday) and ask.
5. If the text named a different state's toll road, look up that agency's real website or phone number yourself — don't use anything in the text.
6. If there's no unpaid toll, you're done. Report the text (Chapter 15) and delete it.

Fake versus real, side by side

	Fake toll text	Real Ohio Turnpike bill
How it arrives	Text message, often from an odd number or email address	Mail to the registered owner
How to pay	A link in the text	ezpassoh.com, typed yourself, or (440) 971-2222
Tone	Urgent, threatening, "final notice"	Plain, with a due date weeks away
Details	Vague: no plaza, no plate, no trip time	Specific: date, time, plaza, plate
Web address	Strange or long, with extra words or misspellings	Ends in ezpassoh.com or ohioturnpike.org

HEADS UP

Look-alike addresses

Scam sites often use web addresses that contain the right words in the wrong place, such as extra words before or after "ezpass," or endings other than .com. Only the exact addresses ezpassoh.com and ohioturnpike.org belong to E-ZPass Ohio.

TIP

Let a family member be your second pair of eyes

If a text makes your heart race, take a screenshot and send it to a son, daughter or friend before you do anything else. Scammers count on you acting alone and in a hurry.

WHAT THIS DOES FOR YOU

What this does for you

Two minutes on the real website or phone line turns a frightening text into a non-event. You'll never pay a fake bill, and you'll never ignore a real one.

CHAPTER 15

Reporting Toll Texts: 7726, the FTC and the FBI

Reporting a scam text takes a minute or two and helps protect your neighbors. You don't have to do all of these — even one helps. If you lost money, do them all (Chapter 16).

1. Forward it to 7726

7726 spells "SPAM" on a phone keypad. Forwarding a scam text there sends it to your wireless carrier, which can use it to block that sender.

1. On an iPhone, touch and hold the message, tap **More**, then tap the forward arrow. On an Android phone, touch and hold the message and look for **Forward** (the wording varies by phone).
2. Type **7726** as the recipient and send.
3. Your carrier may reply asking for the phone number the text came from. Send that number.

> **TIP**
>
> **Or use Report Junk**
>
> Many phones also show a **Report Junk** or **Report spam** link under messages from unknown senders. Tapping it reports the text and deletes it. Either way is fine.

2. Report it to the FTC

The Federal Trade Commission collects scam reports at **ReportFraud.ftc.gov**. The FTC uses reports to spot trends, warn the public and bring cases. Tell them what the text said, the number it came from, and the website it sent you to.

3. Report it to the FBI's IC3

The FBI's Internet Crime Complaint Center takes complaints at **ic3.gov**. For toll texts, the FBI asks you to include the **phone number the text came from** and the **website listed in the text**.

4. Then delete it

Once you've reported it, delete the text. The FBI's warning about toll texts recommends deleting them. You don't need to keep it, unless you lost money — then keep a screenshot for your bank and your reports.

HEADS UP

Type the reporting addresses yourself

Scammers sometimes pretend to be the FTC or the FBI too. Always type **reportfraud.ftc.gov** and **ic3.gov** into your browser yourself. Neither agency will call you asking for money, and neither charges a fee to take a report.

WHAT THIS DOES FOR YOU

What this does for you

A one-minute report helps phone companies block the sender and helps investigators connect the dots — so fewer of your neighbors get fooled.

CHAPTER 16

Already Tapped the Link or Paid?

If you already tapped the link, typed in your card, or paid — please don't be embarrassed. These texts are built by professionals to fool careful people. What matters now is acting quickly. Work through the steps that fit what happened.

If you only tapped the link

1. Close the web page. Don't type anything into it.
2. Don't install anything the page asked you to install.
3. Make sure your phone's software is up to date.
4. Report and delete the text (Chapter 15). You're very likely fine.

If you typed in your card number or paid

1. **Call your bank or card company right away**, using the number on the back of your card. Tell them you paid a scammer and ask them to stop the charge and send a new card.
2. Look over your recent charges with them for anything else you don't recognize.
3. Report it at **ReportFraud.ftc.gov** and **ic3.gov**, including the phone number the text came from and the website it sent you to.
4. Keep a screenshot of the text and write down what you paid, when and how.
5. Watch your statements closely for the next few months.

If you gave other personal information

- **A password:** change it right away on the real website, and anywhere else you used the same one.
- **A code that was texted to you:** call that company (your bank, email provider and so on) using a number you trust, and tell them someone may be trying to get into your account.
- **Your Social Security number or date of birth:** consider freezing your credit. Our **Credit Freezes & Identity Theft** guide walks you through it, and IdentityTheft.gov has a step-by-step recovery plan.

SCAM ALERT

Watch out for "recovery" calls

After a scam, people are sometimes contacted by someone offering to get their money back for a fee. That's a second scam. Real government agencies don't charge to take a report or to recover money.

FROM BILL

You don't have to sort this out alone

If you've tapped a link or paid and you're not sure what to do next, call me at (330) 200-8042. I can sit with you while you call the bank, check your phone, and file the reports.

WHAT THIS DOES FOR YOU

What this does for you

Quick action often stops a charge before it goes through, and it keeps one mistake from turning into more.

PART 5

Road Trips & Rental Cars

Using your E-ZPass in other states, Pennsylvania's cashless Turnpike, heading south to Florida, and avoiding surprise toll fees in a rental car.

CHAPTER 17

Road Trips Through E-ZPass States

One of the best things about E-ZPass is that it's a network. The transponder you got from the Ohio Turnpike works on toll roads, bridges and tunnels run by many other agencies across the East and Midwest. The tolls are charged to your Ohio account.

Before a long trip

1. Sign in at **ezpassoh.com** and check your balance. Long trips use more tolls than everyday driving.
2. Make sure your card on file is current, so the account can refill on the road.
3. Check that the car you're taking is listed on your account.
4. Plan your route with a map app. Most can show toll roads, and some can avoid them if you'd rather.
5. Look up the toll roads on your route. Each toll agency's own website says whether it accepts E-ZPass.

GOOD TO KNOW

Not every state uses E-ZPass

E-ZPass covers much of the East Coast and Midwest, but not the whole country. California uses its own system (FasTrak) and Texas has its own too (TxTag, among others). If you'll drive toll roads out West, check how that state's roads bill drivers before you go.

TIP

Map apps can help

Google Maps and Apple Maps can both show routes with or without tolls. Our **Google Maps** guide shows where the avoid-tolls option lives.

If something goes wrong on the road

- If a toll reader doesn't seem to read your tag, keep driving safely. Check your statement later (Chapter 12).
- If you get a mailed bill from another state, compare it with your statement before paying. If the trip already shows as paid by E-ZPass, call that agency using the number on its official website.

- Remember: texts about tolls are still scams, whichever state they name (Chapter 13).

WHAT THIS DOES FOR YOU

What this does for you

A five-minute account check before you leave means you drive past toll plazas in several states without fumbling for cash or worrying about mailed bills.

CHAPTER 18

Pennsylvania's Turnpike: No Cash, Toll By Plate

Many families in Portage County drive east into Pennsylvania. Our Ohio Turnpike connects straight into the Pennsylvania Turnpike, and the two work very differently.

What's different in Pennsylvania

- The Pennsylvania Turnpike **doesn't take cash** in its toll lanes. It stopped accepting cash at toll booths in 2020.
- Drivers with E-ZPass are charged automatically, just as in Ohio.
- Drivers without E-ZPass are billed by **Toll By Plate**: a camera reads the plate and an invoice is mailed to the registered owner.
- Toll By Plate costs a lot more. In 2026, the most common passenger-car toll on the Pennsylvania Turnpike is about **double** with Toll By Plate compared with E-ZPass.

TIP

If you drive to Pennsylvania even a few times a year

This is where an E-ZPass pays for itself. Paying half price on every Pennsylvania toll quickly covers Ohio's small monthly transponder fee (Chapter 6).

If you get a Toll By Plate bill

1. Check that the date and plate match a trip you really took.
2. Look up the Pennsylvania Turnpike's official website yourself — don't use a link or QR code from a text.
3. Pay through the official website, phone number or app named on the paper invoice, by its due date.
4. Keep the paid invoice with your records.

SCAM ALERT

Pennsylvania toll texts are fake too

Scam texts often name the Pennsylvania Turnpike or "PA Toll." Toll By Plate bills come by **mail**. Check any message the safe way (Chapter 14).

WHAT THIS DOES FOR YOU

What this does for you

Knowing Pennsylvania is cashless — and pricier without E-ZPass — helps you decide whether a transponder makes sense, and keeps a mailed bill from catching you by surprise.

CHAPTER 19

Heading South: Florida and Beyond

The long drive to Florida, or to see family in the Carolinas or Georgia, can cross several toll systems. The good news: Florida's Turnpike has accepted E-ZPass since 2021.

What to know about Florida

- Florida's own transponder is called **SunPass**. Florida's Turnpike accepts E-ZPass as well.
- Not every toll road in Florida is run by the same agency. Before you go, check the roads on your route on their official websites.
- If you spend winters in Florida, a **SunPass PRO** transponder works on E-ZPass roads too. Talk with family about which one fits best — you don't need two.

On the way down

1. Check your E-ZPass balance and card before you leave (Chapter 17).
2. Look up the toll roads on your route and whether each accepts E-ZPass.
3. Keep some cash and a credit card handy for any road or bridge that doesn't.
4. Add a rental or borrowed car's plate to your account for the trip, if you'll use one (Chapter 20).

GOOD TO KNOW

Snowbird tip

If you'll be away for months, update your mailing address with E-ZPass Ohio or arrange for your mail to be forwarded, so a real toll bill doesn't sit unopened until late fees start.

SCAM ALERT

Florida toll texts are common

Fake texts naming SunPass or Florida tolls are common. As always: real bills don't arrive as a text with a link. Check the agency's real website yourself.

WHAT THIS DOES FOR YOU

What this does for you

A little planning before the long drive south means smooth toll lanes the whole way and no surprises in the mailbox when you get back.

CHAPTER 20

Tolls in a Rental Car

Rental cars are where surprise toll charges most often happen. Many rental companies have their own toll programs, and they usually charge a fee on top of the tolls — sometimes for every day of the rental, whether or not you drive a toll road.

Your choices at the counter

Choice	What to know
Use the rental company's toll program	Easiest, but read the fees first. Some charge a daily fee, some a fee per toll.
Use your own E-ZPass	Usually allowed, as long as the rental car's plate is on your account for the dates you have it. Ask the counter about their rules.
Avoid toll roads	Set your map app to avoid tolls. Works well for short trips.

Using your own E-ZPass in a rental

1. Ask at the counter whether the car has a built-in toll transponder and how to turn it off or close it. Many sit in a small box near the mirror with a sliding cover.
2. Sign in at **ezpassoh.com** (or call (440) 971-2222) and add the rental car's plate for the dates you'll have it.
3. Mount your own transponder in the rental car as Chapter 7 describes.
4. When you return the car, **remove the plate** from your account so the next driver's tolls aren't charged to you.
5. Keep your rental agreement and any toll receipts until your statement and the rental bill both look right.

HEADS UP

Two transponders, two charges

If the rental car's own transponder is open and yours is mounted too, you could be charged twice. Keep the rental's transponder box closed if you're using your own.

TIP

Ask family who rent often

If a family member rents cars for work, ask what works for them with your rental company. Policies differ, and they change.

WHAT THIS DOES FOR YOU

What this does for you

Five minutes of questions at the rental counter can save you a week of daily toll fees.

PART 6

Parking Apps

How pay-by-phone parking works, which apps our nearby cities and Kent State use, setting one up step by step, and the fake QR-code stickers to watch for.

CHAPTER 21

How Parking Apps Work

More and more cities are replacing coin meters with signs and pay stations that let you pay with your phone. A **parking app** is simply a way to pay for a parking spot from your phone instead of feeding coins into a meter.

The basic idea

1. You park in a space or lot that shows a sign with a **zone number**.
2. You open the parking app (or the company's website) and type in that zone number.
3. You choose how long you want to park and confirm your license plate.
4. You pay with a card saved in the app.
5. Parking officers check your plate electronically, so there's usually no ticket to put on the dashboard.

Why people like them

- No hunting for quarters.
- Many apps can send you a reminder before your time runs out.
- Some let you add time from your phone, without walking back to the car.
- You get a receipt by email or in the app.

What to watch for

- Some apps add a small **service fee** on top of the parking cost. The app shows it before you pay.
- Different cities and lots use **different apps**. The sign at the spot tells you which one.
- Your phone needs a signal and some battery. If it doesn't have either, use the pay station or meter instead.

GOOD TO KNOW

You don't have to use an app

In many places you can still pay at a meter, a pay station or by phone call. Apps are a convenience, not a requirement — use whatever you're comfortable with.

WHAT THIS DOES FOR YOU

What this does for you

Understanding the zone-number idea makes every parking app feel familiar, so you can park in a new city without stress.

CHAPTER 22

Parking Apps Near Home

Here's what our nearby cities and Kent State use, as of November 2026. Signs change, so always follow the sign at the spot where you park.

Place	App and how to pay
Cleveland (city street parking)	**ParkMobile**. Enter the zone number from the sign in the ParkMobile app or at parkmobile.io. The city's signs also offer a QR code, a text option (text "Park" to 77223) and a phone number for people without smartphones: **877-727-5009**. Downtown also has Flowbird pay stations.
Akron (downtown meters)	**Flowbird** app. The city brought metered parking back with the Flowbird app, which can text you before your time runs out and let you add time. Meters also take coins and cards.
Kent State University	**Passport** app for paid visitor and zone parking on campus. Kent State Parking Services has the current details.

HEADS UP

Use the right zone

ParkMobile warns that in Cleveland, using a different ParkMobile phone number or zone than the one on the sign can put your payment in the wrong area, where parking officers won't see it. Always type the zone number from the sign right next to you.

GOOD TO KNOW

Elsewhere in Portage County

I couldn't confirm a parking app used by the City of Kent's street meters, Ravenna or Streetsboro. In smaller towns, most parking is free or paid at a meter. If you see a parking app sign, it will name the app.

TIP

One app at a time

You don't need every app. Install the one for the place you go most — say, ParkMobile for downtown Cleveland — and add others only when you need them.

WHAT THIS DOES FOR YOU

What this does for you

Knowing which app each place uses means you can set it up calmly at home, instead of in a parking spot with the clock ticking.

CHAPTER 23

Setting Up and Using ParkMobile

ParkMobile is the app Cleveland uses for its street parking, and it's used in many other cities too. The steps for Flowbird and Passport are very similar. Do the setup at home, at the kitchen table, before your trip.

Setting it up at home

1. Open the **App Store** (iPhone) or **Google Play** (Android). Search for **ParkMobile** and check that the developer is ParkMobile before you tap Get or Install.
2. Open the app and create an account with your email address or phone number.
3. Add your vehicle: the **license plate** and state. Check each letter and number.
4. Add a payment card, or a payment option such as Apple Pay or Google Pay if the app offers it.
5. Allow notifications when asked, so the app can remind you before your time runs out.

Paying for a spot

1. Park, then find the ParkMobile sign or sticker nearby. Read the **zone number**.
2. Open the app and type the zone number (or let it suggest the zone where you are, then compare it with the sign).
3. Pick how long you'll stay. Check the price and any service fee shown.
4. Confirm your plate and tap to start parking.
5. Look for the confirmation screen, and the time your parking ends.

No smartphone? You can still pay

In Cleveland's city-run street parking, you can call **877-727-5009** to pay by phone, or text "Park" to 77223. You'll need your zone number and plate.

> **TIP**
>
> **Let a family member set it up with you**
>
> Setting up the account and card together takes ten minutes. After that, paying for parking is just typing a zone number.

GOOD TO KNOW

Leaving early

Don't count on a refund for parking time you don't use if you leave early. Choose a reasonable time and add more from your phone if you need it.

WHAT THIS DOES FOR YOU

What this does for you

With the app set up ahead of time, parking for a doctor's appointment or a show is just a zone number and a tap — and a reminder before the meter runs out.

CHAPTER 24

Fake QR Codes and Look-Alike Parking Sites

A **QR code** is a square, checkered barcode that your phone's camera can read. Scanning one opens a website. Many parking signs have them, and that's exactly why scammers stick their own on top.

SCAM ALERT

Fake QR stickers on parking meters

The FTC has warned that scammers cover up the QR codes on parking meters with their own. The fake code sends you to a look-alike payment site that steals your card number, or can try to install harmful software. The FTC advises checking the web address before you go any further.

The safer way to pay

1. Skip the QR code and **open the app you already installed** at home (Chapter 23).
2. Type in the zone number printed on the sign.
3. If you'd rather use the website, type the address yourself — for Cleveland's ParkMobile parking, that's **parkmobile.io**.
4. If you do scan a code, read the address that appears **before** you tap it. Stop if it's misspelled, long and strange, or not the company named on the sign.

Signs that a code has been tampered with

- A sticker that looks **pasted over** another sticker, or peeling at the edges.
- A code on a meter or pole where the official sign doesn't show one.
- A page that asks for more than parking needs — your Social Security number, a bank login, or a code texted to your phone.
- A page that asks you to download a different app than the one named on the sign.

HEADS UP

QR codes in texts and emails

The FTC also warns about QR codes sent in unexpected texts and emails, with a made-up reason to scan — a missed delivery, an account problem, or an unpaid parking fine. Don't scan them. Check the real website yourself, just as you would for a toll text (Chapter 14).

TIP

If you already paid on a fake site

Call your card company right away using the number on the back of your card, then report it at ReportFraud.ftc.gov (Chapter 16). If you saw a fake sticker, tell the city's parking office so they can remove it.

WHAT THIS DOES FOR YOU

What this does for you

Using the app you set up at home, instead of a random code, takes the guesswork out — and keeps your card number away from sticker scammers.

PART 7

Help & Quick Reference

When a hand is worth it, and the whole guide on one page.

CHAPTER 25

When to Call Bill

Most of what's in this guide you can do yourself, one step at a time. But there are times when a patient second pair of hands makes all the difference. Here's when I'd suggest giving me a call.

Good reasons to call

- **You got a toll or parking text** and you're not sure whether it's real (Chapter 14).
- **You tapped a link or paid** and want help calling the bank, checking your phone and filing reports (Chapter 16).
- **Opening an E-ZPass Ohio account** online, adding your cars and card, and bookmarking the real site (Chapter 5 and Chapter 8).
- **Sorting out an invoice** — gathering the details before you call the Customer Service Center or send the Contact Us form (Chapter 11).
- **Getting ready for a road trip** — checking your account, setting your map app to show or avoid tolls, and adding a rental plate (Chapter 17 and Chapter 20).
- **Setting up a parking app** like ParkMobile, Flowbird or Passport, and practicing at home (Chapter 23).
- **Turning on spam-text filtering** on your phone, so fewer scam texts reach you in the first place.
- **You'd simply rather have a patient person handle it.** That's always a good enough reason.

What I don't do

I can't pay, cancel or dispute tolls for you, and I don't work for the Ohio Turnpike or any parking company. Questions about a specific bill belong with the E-ZPass Ohio Customer Service Center at (440) 971-2222. I'm happy to sit beside you, help you get your papers together, and make the call with you.

What working with me is like

I work at your pace — no rushing, no talking down, no jargon. I explain what I'm doing in plain words, and I'll always tell you honestly when something isn't worth the money. Home visits are here in Portage County, Ohio; remote help reaches you wherever you are. I've been doing this work for more than 30 years.

FROM BILL

How to reach me

Call **(330) 200-8042**, or book a time at **billshometech.com/book**. My help is **$49 remote · $99 in your home**. This guide is free to read and share with family and neighbors.

GOOD TO KNOW

You may be greeted by Sophie

When you call or visit billshometech.com, you might first meet **Sophie**, my AI receptionist. She can answer quick questions and help you book a time. The actual help always comes from me.

STAY SAFE

I'll never text you a link to pay

I won't ever text you out of the blue asking you to pay a bill or click a payment link. If a message claiming to be me does, call me at (330) 200-8042 before you do anything.

Thank you for taking the time to learn this. A few good habits go a long way on the road — and against the scammers.

— Bill

CHAPTER 26

Your Tolls & Parking Cheat-Sheet

Keep a copy of this in the glove box or near your phone. The whole guide, boiled down.

The essentials

Remember	
Real E-ZPass Ohio sites	**ezpassoh.com** and **ohioturnpike.org** — type them yourself.
Customer Service Center	**(440) 971-2222**, 8:30 a.m.–5 p.m., Monday–Friday (not holidays).
Toll texts	The Ohio Turnpike doesn't collect tolls by text. A text with a payment link is a scam.
Real toll bills	Come by **mail**, match a real trip, and give you weeks to pay.
Our exits	Exit 187 Streetsboro (SR 14 / I-480) and Exit 193 Ravenna (SR 44).
Ohio Turnpike	E-ZPass lanes have no gates. Cash and card lanes still work if you don't have E-ZPass.
Pennsylvania Turnpike	No cash. Without E-ZPass, Toll By Plate costs about double.
Wrong lane?	Keep driving safely. Pay online at ezpassoh.com or wait for the mailed invoice.
Report scam texts	Forward to **7726**; report at **ReportFraud.ftc.gov** and **ic3.gov**.
Parking apps	Cleveland: ParkMobile. Akron: Flowbird. Kent State: Passport. Follow the sign.
QR codes on meters	Skip them. Use the app you set up at home and type the zone number.

Write it down once

Keep handy	
E-ZPass account number	_____
Transponder number(s)	_____
Plates on the account	_____
Card on file ends in / expires	_____ / _____
Where I keep my E-ZPass password	_____
Parking app(s) I use	_____
Parking app account email	_____
My bank's fraud number (back of card)	_____
Family member to check a text with	_____

When something's wrong, in order

1. A text says you owe a toll: don't tap it. Check ezpassoh.com yourself or call (440) 971-2222 (Chapter 14).
2. You tapped the link or paid: call your bank using the number on your card, then report it (Chapter 16).
3. You drove through the wrong lane: keep going safely, then pay online or by mail (Chapter 10).
4. An invoice looks wrong: send the Contact Us form at ezpassoh.com or call (Chapter 11).
5. Your E-ZPass wasn't read: check how it's mounted and that the car is on your account (Chapter 7 and Chapter 8).
6. A parking app won't take your zone: check the number on the sign, or pay at the meter or by phone (Chapter 22).
7. Still stuck: call Bill at **(330) 200-8042**.