BILL'S HOME TECH
Home & Small Business Tech Solutions

BILL'S COMPLETE MANUALS

Apple Music

Plans, your library, playlists, radio and sharing with family — explained in plain English, one step at a time

A plain-English guide for music lovers of every age

Take your time — you can't break it

Written for you by Bill — Bill's Home Tech

(330) 200-8042 · BillsHomeTech.com

For the Music app on iPhone, iPad, Mac, Android & more · facts current November 2026

What's Inside

This is your guide to the Music app and the Apple Music subscription that lives inside it. Read it in any order and at your own pace — there is no test, and you can't fall behind. Every feature comes with what it actually does *for you*, and every job comes with slow, numbered steps. Apple updates the Music app every year, so if a button on your screen looks a little different, look for the same words nearby. This guide is written for iOS 27 and iOS 26, with notes where they differ.

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PART 1

Getting Started

What the Music app is, what Apple Music the subscription adds, what it costs, and how to start (and stop) a free trial without surprises.

CHAPTER 1

A Note from Bill

Hello, and welcome. Maybe you've noticed the red-and-white **Music** app on your iPhone and never opened it. Maybe a grandchild set up Apple Music for you and now you're not sure what you're paying for. Or maybe you have a lifetime of CDs and old iTunes purchases and you'd like to hear them again without a stack of discs. Whichever it is, this guide is for **you**.

I'm Bill. I've spent more than 30 years working with technology, and these days I help folks here in Portage County feel at home with theirs. Music is one of the nicest things a phone can do: almost any song you remember, any time, on the kitchen speaker, in the car or through your hearing aids. I wrote this guide the way I'd explain it sitting beside you: patiently, in plain English, and without trying to sell you anything.

What this guide will do for you

- Explain the difference between the free **Music app** and the paid **Apple Music** subscription, and what each plan costs.
- Show you how to find a song, ask Siri for it, and sing along with the words on the screen.
- Help you build a library and playlists of your favorites, and keep them safe across your devices.
- Bring your old iTunes purchases and ripped CDs back into the same place.
- Set up Apple Music for the whole family, and play it on a HomePod, TV, car, Echo or Android phone.
- Explain charges, canceling, and the fake "subscription renewed" messages scammers send.

The big promise: you can't break it

Nothing you tap in the Music app can damage your phone. If you play the wrong song, you tap another one. If you add something to your library by mistake, you remove it. The only things that really matter are money (what you subscribe to) and your old music collection (which deserves a backup), and I'll mark both clearly.

WHAT THIS DOES FOR YOU

Why this matters

Music has a way of lifting a day. Once the app feels familiar, you can put on the songs from your wedding, the hymns from church, or the big-band records your parents played, in seconds and without getting up from your chair.

And I'm only a phone call away

If anything in this guide leaves you unsure, call me at **(330) 200-8042**. There's no such thing as a silly question, especially about a bill you don't recognize.

Let's start by sorting out what's free and what isn't.

— Bill

CHAPTER 2

The Music App vs. Apple Music

Two things share almost the same name, and that causes most of the confusion. Here they are in plain words.

The Music app (free, already on your iPhone)

The **Music app** comes built into every iPhone, iPad and Mac. It's a music player. Without paying anything more, it can play:

- Songs and albums you **bought** from the iTunes Store over the years.
- Music you **copied from your own CDs** onto a computer and then put on your phone.
- Apple's free **live radio stations**, such as Apple Music 1 (Chapter 16).

Apple Music (the paid subscription)

Apple Music is a monthly subscription you can add to the Music app. It's a bit like a library card for nearly all recorded music: while you subscribe, you can play millions of songs, add any of them to your own collection, download them to listen without the internet, and see the words to many of them. You don't own those songs. If you stop paying, the Apple Music songs stop playing, while your purchases and CDs stay.

	Music app on its own	With Apple Music
Songs you bought on iTunes	Yes	Yes
Your ripped CDs	Yes	Yes, and on all your devices (Chapter 10)
Live radio stations	Yes	Yes
Millions of other songs	No	Yes
Download for offline listening	Only your own music	Yes
Lyrics, playlists made for you	No	Yes
Cost	Free	Monthly fee (Chapter 3)

GOOD TO KNOW

"Apple Account" is the new name for "Apple ID"

Apple now calls the email and password you use for everything Apple your **Apple Account**. If an older article or a relative says "Apple ID," it's the same thing. Your Apple Music subscription is tied to that account.

WHAT THIS DOES FOR YOU

What this does for you

Knowing which is which means you won't pay for something you don't need, and you won't panic that your old music is gone if you ever cancel.

CHAPTER 3

Plans & What They Cost

Apple raised its Apple Music prices in the United States in July 2026, the first increase since 2022. Here are the plans as of November 2026. Prices can change, so the Music app always shows the current price before you agree to anything. If you already subscribe, Apple tells you before a new price starts, and it begins at your next billing date.

Apple Music on its own

Plan	About (per month)	Who it's for
Individual	$11.99	One person
Family	$19.99	Up to six people in a Family Sharing group (Chapter 20)
Student	$6.99	College students who verify their enrollment each year; Apple currently includes Apple TV for a limited time

Apple One: the bundle

Apple One combines Apple Music with other Apple services, such as Apple TV, Apple Arcade (games) and extra iCloud+ storage, for one monthly price. As of November 2026, the US prices are about:

Apple One plan	About (per month)	Notes
Individual	$21.95	One person (went up in August 2026 with Apple TV's price)
Family	$27.95	Shared with up to five others
Premier	$39.95	Family sharing plus more services, including Apple News+

Apple One only saves money if you'd pay for at least two of the services anyway. If all you want is music, the plain Apple Music plan is simpler. You can see the current bundle prices at **apple.com/apple-one**.

Which one should I pick?

- **Just you**: Individual.
- **You and your spouse, or several family members**: Family usually costs less than two Individual plans, and each person keeps their own library and playlists.
- **A grandchild in college**: Student, if they qualify.

- **Already paying for Apple TV and extra iCloud storage**: compare Apple One.

TIP

Check whether you already have it

Some phone plans and new-device offers include Apple Music for a while, and a relative may already share a Family plan with you. Before you sign up, open **Settings**, tap your name, then **Subscriptions**, and see what's listed. Chapter 4 walks through it.

HEADS UP

Price-change emails are real, but check them in Settings

When Apple raises a price, existing subscribers are told ahead of time. Scammers copy those emails. Never tap a link in the message; check **Settings** > your name > **Subscriptions** instead (Chapter 24).

WHAT THIS DOES FOR YOU

What this does for you

You'll know what a fair monthly charge looks like on your card statement, and you'll pick the plan that fits your household instead of paying twice.

CHAPTER 4

Starting a Subscription & the Free Trial

Signing up takes a minute, and you do it right in the Music app. Apple usually offers new subscribers a free trial. The length has changed over the years and depends on current offers, so read the screen carefully before you tap.

Before you start

- Make sure you're signed in to your iPhone with **your own** Apple Account (your name appears at the top of **Settings**).
- Have a payment method on file. Apple charges the card or balance on your Apple Account.
- Know your Apple Account password, or have Face ID or Touch ID set up for purchases.

Sign up on an iPhone or iPad

1. Open the **Music** app (the red-and-white icon with a musical note).
2. Look for an offer such as **Try It Free** or **Get Apple Music**. It often appears on the first screen; if not, tap your picture or the account button near the top.
3. Choose a plan: Individual, Family or Student. The price and the trial length appear on this screen.
4. Confirm with Face ID, Touch ID or your password.
5. Apple asks a few questions about music you like. Tap the genres and artists you enjoy, or skip it.

Write the renewal date down now

A free trial turns into a paid subscription automatically. If you're only trying it, write the end date on the Cheat-Sheet in Chapter 27. Apple's advice is to cancel at least **24 hours before** a trial ends if you don't want it to renew.

See or change your subscription any time

1. Open **Settings**.
2. Tap **your name** at the top.
3. Tap **Subscriptions**.
4. Tap **Apple Music** (or **Apple One**) to see the plan, the price and the next renewal date.

HEADS UP

Canceling during a trial may end it right away

If you cancel while still in a free trial, Apple Music may stop immediately rather than at the end of the trial. If you want to keep using the trial, set a reminder and cancel a day or two before it ends.

GOOD TO KNOW

Deleting the app doesn't cancel anything

Removing the Music app from your Home Screen, or even getting a new phone, does not stop the subscription. Only canceling it does (Chapter 23).

WHAT THIS DOES FOR YOU

What this does for you

You get to try Apple Music properly, with no surprise charge at the end, because you know exactly where the off switch is.

PART 2

Finding Your Way Around

A slow tour of the Music app, how to find and play any song, how to ask Siri for music, and how to read and sing along with the words.

CHAPTER 5

A Tour of the Music App

The Music app looks busy the first time you open it, because Apple fills it with suggestions. Underneath all that, there are only a few places you need to know.

The buttons along the bottom

Apple has renamed these tabs a few times over the years, so yours may differ slightly. In recent versions you'll see something like this:

Tab	What it's for
Home	Suggestions picked for you: recently played, mixes and new music from artists you like.
New	New releases and Apple's editors' picks. Fun to browse, safe to ignore.
Radio	Apple's live radio stations and stations built around a song or artist (Chapter 16).
Library	**Your** music: what you've bought, added or ripped. This is the tab most people use most.
Search	A magnifying glass. Type a song, artist, album or even a few words of the lyrics.

The little player at the bottom

Whenever something is playing, a thin bar sits just above the tabs with the song name and a pause button. That's the **mini player**. Tap it to open the full **Now Playing** screen, and swipe down to tuck it away again. The music keeps playing either way.

The Now Playing screen

- **Play / Pause** in the middle, with **Back** and **Next** on either side.
- A **progress bar** under the song title. Drag the dot to jump ahead or back.
- A **volume slider**. The buttons on the side of the phone work too.
- A **speech bubble** button for lyrics (Chapter 8).
- An **AirPlay** button (a triangle with rings) to send the music to a speaker or TV (Chapter 21).
- A **list** button that shows what's playing next, with **Shuffle** and **Repeat**.
- Three dots (**More**) for everything else: add to a playlist, share, go to the album.

GOOD TO KNOW

New in iOS 27: turn the phone sideways

In iOS 27 the Now Playing screen also works with the iPhone turned sideways (landscape), which shows bigger album art on a stand or in a dock. Artist pages were also redesigned. If your iPhone is still on iOS 26, everything else in this chapter works the same.

Controls without opening the app

While music plays, you can pause or skip from the **Lock Screen** and from **Control Center** (swipe down from the top-right corner of the screen). In iOS 27 you can also swipe the music controls away from the Lock Screen when you're finished with them.

TIP

Make the words bigger

If the song names are hard to read, the iPhone's own text size applies to the Music app too: **Settings** > **Display & Brightness** > **Text Size**.

WHAT THIS DOES FOR YOU

What this does for you

Five tabs and one player screen are really all there is. Once you know them, the app stops feeling like a store and starts feeling like your record cabinet.

CHAPTER 6

Finding & Playing a Song

With Apple Music, almost any recording is a search away: the artists you grew up with, a song from a movie, or the hymn the choir sang last Sunday.

Search for something

1. Open the **Music** app and tap **Search** (the magnifying glass).
2. Tap the search box at the top and type a few words: an artist ("Patsy Cline"), a song ("Moon River"), an album, or a line you remember from the lyrics.
3. Make sure **Apple Music** is selected above the results, not **Library**. Library only searches music you already have.
4. Tap a song to play it. Tap an album or artist to see more.

Play a whole album or artist

- On an album page, tap **Play** to hear it in order, or **Shuffle** to mix it up.
- On an artist page, the top songs are listed first. The **Shuffle** button plays a mix of that artist's music.

Line up what plays next

1. Touch and hold a song or album until a menu appears.
2. Tap **Play Next** to hear it right after the current song, or **Play Last** to add it to the end of the line.
3. Tap the list button on the Now Playing screen to see the line, called the **queue**. Drag songs up or down to change the order.

> **TIP**
>
> **Can't spell it?**
>
> Type what you can. Search is forgiving about misspellings, and Siri (Chapter 7) is often easier still: just say the name.

GOOD TO KNOW

Clean versions

Some songs have an **E** next to them, meaning explicit lyrics. Chapter 20 shows how to hide those for a child's account.

WHAT THIS DOES FOR YOU

What this does for you

A song stuck in your head no longer has to stay there. You can hear it in a few seconds, the full recording, the way you remember it.

CHAPTER 7

Asking Siri for Music

For many people, Siri is the easiest way to use Apple Music. You don't need to find a button or type anything: you just ask, in ordinary words.

Getting Siri's attention

- Say **"Siri"** or **"Hey Siri"**, depending on how Siri is set up on your iPhone.
- Or press and hold the **side button** (on older iPhones, the Home button) and speak.
- In the car with CarPlay, press and hold the voice button on the steering wheel.

Things you can say

To do this	Try saying
Play an artist	"Play Ella Fitzgerald."
Play a song	"Play 'What a Wonderful World' by Louis Armstrong."
Play a mood or style	"Play some relaxing piano music." "Play 1950s rock and roll."
Play your own playlist	"Play my Sunday Morning playlist."
Play a radio station	"Play Apple Music Country."
Find out the song	"What song is this?"
Save it	"Add this song to my library."
Control it	"Pause." "Skip this song." "Turn it up." "Play it again."

GOOD TO KNOW

The newer Siri can talk about the music, too

With iOS 27, Apple offers a newer assistant called **Siri AI** (still labeled beta) on recent iPhones; you turn it on in **Settings** > **Siri**. It can answer questions about an artist and then play their music in the same conversation. Other iPhones keep **Siri Classic**, which still handles every request above.

TIP

If Siri plays the wrong thing

Add the artist's name ("... by Johnny Cash") or the word "album" or "playlist." If Siri opens a different music app, finish your request with **"on Apple Music"**.

STAY SAFE

In the car, let Siri do it

Searching for a song while driving is as distracting as texting. Ask Siri, or set up a playlist before you leave the driveway.

WHAT THIS DOES FOR YOU

What this does for you

Your voice becomes the remote control. That's a real help with stiff fingers, small buttons, or your hands busy in the kitchen.

CHAPTER 8

Lyrics, Sing-Along & Translation

Apple Music shows the words to many songs as they play, highlighted line by line like a karaoke screen. It's a lovely way to finally learn what the Beatles were actually singing.

Show the lyrics

1. Play a song and tap the mini player to open **Now Playing**.
2. Tap the **speech bubble** button (it has quotation marks inside).
3. The words scroll along with the music. Tap any line to jump to that part of the song.
4. Tap the speech bubble again to go back to the album art.

If the speech bubble is gray or missing, that song simply doesn't have lyrics in Apple Music yet. Lyrics need an Apple Music subscription.

Translation and pronunciation

Since iOS 26, some songs in another language show a **translation** under each line, and some offer a **pronunciation** guide so you can sing along in another language. Look for a translation button on the lyrics screen; it appears only on songs where Apple has a translation.

Apple Music Sing

On many recent iPhones, iPads and the Apple TV 4K, the lyrics screen can turn the singer's voice down so you can sing over the music, called **Apple Music Sing**. Look for a microphone or a vocal slider on the lyrics screen.

Karaoke night on the TV

With an Apple TV 4K on tvOS 26 or later, an iPhone can act as the **microphone** for Apple Music Sing, and your voice comes out of the TV speakers. Only the person whose Apple TV it is needs Apple Music. Guests need an iPhone 11 or later, or an iPhone SE (2nd generation) or later, on iOS 26, on the same Wi-Fi.

1. On the Apple TV, play a song and open the lyrics.
2. Select the **microphone** button on the Now Playing screen. A QR code appears on the TV.

3. Point the iPhone's camera at the code and tap the message that appears.
4. Hold the iPhone like a microphone and sing. One person can use the microphone at a time.

TIP

Search by lyrics

Remember only a line? Type it into **Search** with Apple Music selected. Apple Music can often find the song from the words.

WHAT THIS DOES FOR YOU

What this does for you

Big, clear words on the screen help when the singing is hard to make out, and they turn listening into singing along with the grandchildren.

PART 3

Your Library

Building your own collection, keeping it the same on every device, bringing in old iTunes purchases and CDs, and what to do when music seems to vanish.

CHAPTER 9

Adding Music to Your Library

Your **library** is your own shelf inside the Music app: the songs, albums and artists you want to find again quickly. With Apple Music, you can add almost anything to it.

Add a song or album

1. Find the song or album with **Search** (Chapter 6).
2. On an album page, tap the **+** (Add) button near the top. For a single song, touch and hold the song, then tap **Add to Library**.
3. The **+** turns into a check-style mark or disappears, which means it's in your library.
4. Tap **Library** at the bottom of the screen to see it under **Songs**, **Albums** or **Artists**.

Mark a favorite

Recent versions of the Music app have a **star** button (Favorite) on songs, albums, artists and playlists. Tapping it tells Apple you love it, which improves the suggestions in Home and Radio, and makes your favorites easy to find. Look for it in the three-dot **More** menu if you don't see it on the screen.

Remove something

1. In **Library**, touch and hold the song or album.
2. Tap **Remove** or **Delete from Library**.
3. Confirm. If you'd only downloaded it, you may see **Remove Download** instead, which frees space but keeps it in your library (Chapter 18).

GOOD TO KNOW

Adding isn't buying

When you add Apple Music songs to your library, nothing extra is charged. They're part of your subscription. Buying a song outright happens only in the separate **iTunes Store** app, and it always asks you to confirm a price.

TIP

Start with ten favorites

Don't try to rebuild your whole record collection on day one. Add ten albums you love; the rest will come as you think of them.

WHAT THIS DOES FOR YOU

What this does for you

Instead of searching every time, your favorites wait for you in one tidy list, on every device you own.

CHAPTER 10

Sync Library: Your Music on Every Device

Sync Library (Apple used to call it iCloud Music Library) keeps your library the same on your iPhone, iPad, Mac and other devices signed in with the same Apple Account. Add an album on the iPhone and it shows up on the iPad too.

What it needs

- An **Apple Music** subscription, or an **iTunes Match** subscription (Chapter 11).
- Every device signed in to the **same Apple Account** for media and purchases.
- On many devices Sync Library is already on, so you may not need to do anything.

Check it's on: iPhone or iPad

1. Open **Settings**.
2. Scroll down and tap **Apps**, then tap **Music**.
3. Turn on **Sync Library** (the switch turns green).

If you don't see Sync Library at all, the usual reason is that this device isn't signed in to an account with an active Apple Music subscription. Check **Settings** > your name > **Subscriptions**.

On a Mac

1. Open the **Music** app.
2. Click **Music** in the menu bar, then **Settings**.
3. Click **General** and tick **Sync Library**, then click **OK**.

On a Windows PC, the **Apple Music** app has the same setting in its own settings, under General.

HEADS UP

Sync Library is not a backup

Apple says plainly that Apple Music isn't a backup service. If you delete something on one device, Sync Library deletes it everywhere. Keep a separate backup of any music you can't replace, such as CDs you ripped years ago (Chapter 11).

WHAT THIS DOES FOR YOU

What this does for you

You build your collection once. The iPad by your chair, the phone in your pocket and the computer in the den all show the same songs and playlists.

CHAPTER 11

Music You Bought on iTunes & CDs You Ripped

Many people have years of iTunes purchases and a shelf of CDs. Good news: they still belong to you, and they can live in the same Music app as Apple Music, whether you subscribe or not.

Songs you bought from iTunes

- Music you **bought** stays yours, even if you never subscribe to Apple Music or you cancel.
- With Sync Library on, purchases appear in your library automatically.
- Without it, open the **iTunes Store** app on your iPhone, look for **Purchased** (often under **More**), choose **Music**, and download what you'd like.
- Purchases made by someone else in your Family Sharing group can be shared too, if they've turned on Purchase Sharing.

CDs you copied onto a computer

Copying a CD's songs onto a computer is called **ripping**. If you did that years ago in iTunes, those songs are files on that computer. Here's how they reach your phone:

- **With Apple Music or iTunes Match**: turn on Sync Library on the computer (Chapter 10). Apple matches your songs to its own copies where it can and uploads the rest, so they show up on your iPhone. Sync Library handles libraries of up to **100,000 songs**; iTunes purchases don't count toward that.
- **Without a subscription**: connect the iPhone to the computer with a cable and sync the music across, using the Finder on a Mac or the Apple Devices app on a Windows PC.

iTunes Match: for people who don't want Apple Music

iTunes Match is a separate, older yearly subscription, historically about **$25 a year** in the US; the subscription screen shows the current price. It puts *your own* music, including ripped CDs, on all your devices through Sync Library, but it doesn't include the Apple Music catalog. If you already pay for Apple Music, you don't need it.

HEADS UP

Back up the originals first

Before turning on Sync Library on a computer with your old music, make a backup of that music folder to an external drive. It's the one part of your collection that can't be downloaded again.

TIP

Still have the CDs but no drive?

Most new computers don't have a CD drive. An inexpensive external USB CD drive works with a Mac or a Windows PC. This is a job Bill is happy to help with if you have a big stack.

WHAT THIS DOES FOR YOU

What this does for you

The music you paid for years ago comes back to life on your phone, sitting right beside everything new.

CHAPTER 12

Keeping Your Library Organized

As your library grows, a few simple tools keep it from becoming a junk drawer.

Find things faster

- In **Library**, tap a category such as **Artists** or **Albums**. The list is alphabetical.
- Look for a **Sort** option at the top of a list to sort by title, artist or date added.
- **Recently Added** near the top of Library shows what you added lately.
- Search inside your library: tap **Search** and choose **Library** instead of Apple Music.

Pin your favorites to the top

Since iOS 26, you can **pin** albums, artists, playlists or songs to the top of your Library, and pins carry across your Apple devices. The "Ways Apple Music Can Make Life Easier" topic in this guide walks through it, with the matching Home Screen widget.

Show only what's on the phone

If you're about to travel, look for a **Downloaded** choice in Library. It shows only music saved on the phone, which is what will play without the internet (Chapter 18).

Tell Apple what you don't like

Touch and hold a song or artist and look for **Suggest Less** (wording varies). Apple then shows less of it in your suggestions. It's handy if a grandchild's music has crept into your recommendations.

TIP

A playlist beats a big library

If you mostly listen to the same 40 songs, put them in a playlist (Chapter 14) and pin it. One tap and you're listening.

WHAT THIS DOES FOR YOU

What this does for you

Less scrolling and hunting, more listening. Your favorite records are always at the top of the pile.

CHAPTER 13

"My Music Disappeared": Finding Missing Songs

Few things are more upsetting than opening the app and finding your library empty or your playlist gone. Usually the music isn't lost; something just changed. Work through these in order.

Check these first

1. **Is your subscription still active?** Open **Settings** > your name > **Subscriptions**. If Apple Music expired (a card expired, a trial ended, or you were removed from a Family plan), Apple Music songs stop playing. Your purchases and CDs stay.
2. **Is Sync Library on? Settings** > **Apps** > **Music** > **Sync Library**. If it was turned off, Apple Music songs disappear from this device's library. Turn it on and give it a few minutes on Wi-Fi.
3. **Same Apple Account?** Every device has to be signed in with the Apple Account that has the subscription. A new phone signed in with a different email shows a different library.
4. **Is a filter on?** In Library, make sure you're not viewing only **Downloaded** music.
5. **Restart the phone** and open Music again on Wi-Fi.

Still missing? Apple's next step

Apple's own advice is to turn **Sync Library** off and back on, on each device. Be aware that turning it off removes the music downloaded on that device, so do it on Wi-Fi and expect to download again. A song marked **Removed** was deleted on another device that also uses Sync Library.

A song is grayed out

Now and then a record company removes a song or album from Apple Music, or it isn't available in your country. A grayed-out song can't be played; search for another version of it.

I deleted a playlist by mistake

With Sync Library on, a deleted playlist is deleted on every device, and the Music app has no recycle bin to pull it back from. Don't count on an undo. If it's gone, the quickest fix is rebuilding it from memory or from the songs you still have. If it was important, contact Apple Support and ask.

TIP

Before you change phones

Make sure Sync Library is on and the new phone uses the same Apple Account. Then your library and playlists simply appear on the new phone.

WHAT THIS DOES FOR YOU

What this does for you

A calm checklist turns "it's all gone!" into a five-minute fix, and nine times out of ten the music is right where you left it.

PART 4

Playlists, Radio & Discovering Music

Making your own playlists, building one together with family, listening to Apple's live radio stations, and letting Apple Music suggest something new.

CHAPTER 14

Making Your Own Playlists

A **playlist** is a list of songs you put together, in the order you like: a mix for Sunday dinner, songs for a walk, or the music from your fiftieth anniversary. It's the modern mixtape.

Make a new playlist

1. Open **Music** and tap **Library**.
2. Tap **Playlists**, then **New Playlist**.
3. Type a name, such as "Sunday Dinner." You can add a description and a picture if you like.
4. Tap **Add Music**, search for songs, and tap the **+** next to each one.
5. Tap **Done** when you're finished.

Add a song you're listening to

1. On the Now Playing screen, tap the three dots (**More**).
2. Tap **Add to Playlist**.
3. Choose the playlist. The song is added to the end.

Change the order, or take a song out

1. Open the playlist and tap the three dots, then **Edit**.
2. Drag the three-line handle next to a song to move it up or down.
3. Tap the red minus button to remove a song, then **Done**.

Delete a whole playlist

Touch and hold the playlist in **Library** > **Playlists**, then tap **Delete from Library**. Take a moment before you confirm: with Sync Library on, it disappears from all your devices (Chapter 13).

> **TIP**
>
> **Name playlists for when you'll play them**
>
> "Morning Coffee," "Car Trip," "Bedtime" and "Party" are easier to find, and easier to ask Siri for, than "Playlist 3."

GOOD TO KNOW

Share a playlist

Tap the three dots on a playlist and choose **Share** to send a link by text or email. The person can see and play it if they have Apple Music.

WHAT THIS DOES FOR YOU

What this does for you

The perfect music for any moment is one tap away (or one sentence to Siri), without picking songs one at a time.

CHAPTER 15

Building a Playlist Together

A **collaborative playlist** lets several people add songs to the same list: the whole family building music for a reunion, or grandparents and grandchildren swapping favorites. Everyone who joins needs their own Apple Music subscription (a Family plan counts).

Invite people

1. Open a playlist you made.
2. Tap the **Collaborate** button at the top (a person with a plus sign), or find it in the three-dot menu.
3. Decide on **Approve Collaborators**. If it's on, you approve each person before they can join. It's a good idea to leave it on.
4. Tap **Start Collaborating**, then send the invitation link by Messages or email, or show the **QR code** for someone in the room to scan with their phone camera.

Once people join

- Everyone can add, remove and reorder songs. Each song shows a small picture of who added it.
- People can react to songs with an emoji in the Now Playing screen.
- To stop sharing, open the Collaborate button again and choose to stop, or remove one person.

GOOD TO KNOW

For teenagers

If the person starting the playlist is between 13 and 17, **Approve Collaborators** is turned on automatically, so strangers can't join from a forwarded link.

HEADS UP

Only share the link with people you know

Anyone with the link can ask to join. With approval on, you stay in charge. If an unfamiliar name asks, decline it.

WHAT THIS DOES FOR YOU

What this does for you

Music becomes something the family shares across the miles: one list everyone adds to, ready for the next birthday party or road trip.

CHAPTER 16

Radio: Live Stations & Song Stations

The **Radio** tab has two very different kinds of radio. One is free for everyone.

Apple's live radio stations (free)

Apple runs six live stations around the clock, with real hosts, interviews and shows. You can listen **without an Apple Music subscription**, as long as you're signed in with an Apple Account:

Station	What it plays
Apple Music 1	Apple's main station: new music, interviews and shows from well-known hosts.
Apple Music Hits	Hit songs from the 1980s, '90s and 2000s.
Apple Music Country	Country music, old and new.
Apple Música Uno	Music in Spanish, from Latin pop to regional styles.
Apple Music Club	Dance and electronic music.
Apple Music Chill	Calm, relaxing music across many styles.

1. Open **Music** and tap **Radio**.
2. Tap a station near the top to start listening live.
3. Or just say, "Siri, play Apple Music Country."

Broadcast radio stations

The Radio tab and Siri can also play many regular broadcast stations that stream online. Try saying, "Siri, play" followed by the station's call letters or name. Not every local station is available.

Song and artist stations (with Apple Music)

With a subscription, you can start a never-ending station built around any song or artist you like. Touch and hold a song, then tap **Create Station**. Apple plays that song and others that sound like it, for as long as you like.

TIP

Station too far off?

Tap the three dots on a song you don't like and look for **Suggest Less**, or just skip it. The station learns.

WHAT THIS DOES FOR YOU

What this does for you

Even with no subscription at all, the Music app gives you six free stations. With one, you get a personal radio station for any mood, with no ads.

CHAPTER 17

Made for You, AutoMix & Discovering Music

The more you listen, the better Apple Music gets at guessing what you'll enjoy. You never have to use these features, but they can be a pleasant surprise.

Playlists made for you

On the **Home** tab, Apple Music makes playlists just for you, refreshed regularly: a mix of favorites you've played a lot, a mix of new music you might like, and others. iOS 27 added a weekly **Friends** mix built from what people you follow are listening to. Tap one to play it; add it to your library if you want to keep it.

AutoMix: smoother song changes

AutoMix, new in iOS 26, blends the end of one song into the start of the next, the way a radio DJ does, instead of a pause between them. iOS 27 improved the transitions and brought AutoMix to Apple TV and HomePod; the simpler **Crossfade** choice is still there. If you prefer a clean stop between songs, look for the AutoMix button in the list (queue) view of Now Playing and turn it off.

Apple Music Classical

Classical music lovers can download the separate free **Apple Music Classical** app from the App Store. It's included with an Apple Music subscription and makes it much easier to search by composer, work, conductor or performer.

Tell Apple about your taste

- Tap the star (Favorite) on music you love.
- Use **Suggest Less** on things you don't.
- Listen on your own account. If a grandchild uses your phone for their music, your suggestions will change; a Family plan gives each of them their own account.

TIP

In a rut?

Search for a decade or a style ("1960s soul," "bluegrass," "big band") and play one of Apple's editor-made playlists. It's like a knowledgeable record-store clerk picking for you.

WHAT THIS DOES FOR YOU

What this does for you

Music that suits you finds its way to you, and you rediscover songs you'd forgotten you loved.

PART 5

Listening Anywhere

Saving music on the phone for trips and places without Wi-Fi, keeping an eye on storage and data, and getting the best sound from your headphones and hearing aids.

CHAPTER 18

Downloads, Offline Listening & Storage

Normally Apple Music **streams** songs: it plays them over the internet as you listen, a bit like a radio. If you **download** a song, a copy is saved on the phone, so it plays on a plane, in the country, or anywhere the signal is poor, without using your cellular data.

Download a song, album or playlist

1. Add the music to your library first (Chapter 9).
2. Open the album or playlist and tap the **download** button (a downward arrow). For a single song, touch and hold it and tap **Download**.
3. When the arrow disappears or turns into a small check, the music is on the phone.
4. To see only what's saved, tap **Library** and choose **Downloaded**.

Download everything you add, automatically

1. Open **Settings** > **Apps** > **Music**.
2. Turn on **Automatic Downloads**.
3. From now on, songs you add to your library are saved on the phone as well.

Free up room without losing anything

Music takes space. If your iPhone says its storage is almost full, you have two gentle options. Neither one removes music from your library; it only removes the copy saved on the phone, and you can download it again any time.

- **Remove one download**: touch and hold a downloaded song, album or playlist, tap **Remove**, then **Remove Download**.
- **Let the phone tidy up**: in **Settings** > **Apps** > **Music**, turn on **Optimize Storage**. When space runs low, the iPhone removes downloaded music you haven't played in a while.

Cellular data

Streaming music uses cellular data when you're away from Wi-Fi. An hour a day adds up over a month. If your phone plan has a data limit, download your favorites at home on Wi-Fi, and check **Settings** > **Apps** > **Music** for **Cellular Data** choices, which let you stop the Music app from using cellular data at all.

GOOD TO KNOW

Downloads need the subscription

Apple Music songs you download keep playing offline only while your subscription is active. If you cancel, those downloads stop playing. Music you bought and your own CDs keep playing.

TIP

Before a trip

The night before you travel, open your favorite playlists at home on Wi-Fi and tap download. Then turn on Airplane Mode for a moment and play something to prove it works.

WHAT THIS DOES FOR YOU

What this does for you

Your music comes along everywhere, even where there's no signal, and it doesn't eat into your phone plan.

CHAPTER 19

Sound Quality, Headphones & Hearing Aids

Apple Music offers some very high-quality sound at no extra cost. You don't need to understand the technical names to enjoy it, but it helps to know what the switches do.

Lossless: CD quality and better

Lossless audio keeps every detail of the original recording, like a CD or better. It's included with Apple Music. The catch: lossless files are several times larger, so they use more storage and data.

1. Open **Settings** > **Apps** > **Music**.
2. Tap **Audio Quality**.
3. Turn on **Lossless** if you like, then choose separately for streaming on Wi-Fi, on cellular, and for downloads. A good middle ground: lossless on Wi-Fi, standard quality on cellular and for downloads.

Dolby Atmos and Spatial Audio

Some songs are mixed in **Dolby Atmos**, which Apple calls **Spatial Audio**: the music seems to come from all around you rather than just left and right. In **Settings** > **Apps** > **Music** > **Dolby Atmos**, the **Automatic** choice plays it when you're using compatible headphones, such as recent AirPods, or a compatible speaker. You can also choose **Always On** or turn it off.

Hearing aids and AirPods

- Many hearing aids made for iPhone, and some AirPods models, can stream music straight into your ears. Once they're connected to the iPhone, Apple Music plays through them like any other sound.
- If speech in songs is hard to follow, turning on lyrics (Chapter 8) helps a great deal.
- If Spatial Audio sounds strange with your hearing aids, try turning Dolby Atmos off.

STAY SAFE

Protect the hearing you have

Loud music through earbuds for long stretches can damage hearing. If people nearby can hear your music, it's too loud. If you have concerns about your hearing, talk to your doctor or a hearing professional.

TIP

Not hearing a difference?

That's completely normal. Lossless matters most with good wired headphones or a quality stereo. With phone speakers or most Bluetooth earbuds, standard quality sounds about the same and saves space.

WHAT THIS DOES FOR YOU

What this does for you

You get the best sound your equipment can give you, without paying more, and you know which switch to flip if the phone fills up.

PART 6

Family & Every Device

Sharing one plan with the whole family, keeping a child's music clean, and playing Apple Music on a HomePod, the TV, in the car, on an Echo, an Android phone or a computer.

CHAPTER 20

Family Sharing & Kids

One **Family** plan covers up to six people. Each person signs in with their own Apple Account, so everyone keeps their own library, playlists and suggestions. Grandpa's big-band records won't end up mixed in with a teenager's music.

How it works

- One adult, the **organizer**, sets up **Family Sharing** and invites the others.
- The organizer subscribes to (or switches to) the Apple Music **Family** plan, and pays for it.
- Everyone in the Family Sharing group gets Apple Music automatically, on their own account.
- Each person needs their **own Apple Account**. Sharing one account between people mixes up libraries and suggestions.

Switch an Individual plan to Family

1. On the organizer's iPhone, open **Settings** > your name > **Subscriptions**.
2. Tap **Apple Music**.
3. Choose the **Family** plan and confirm. The new price starts with the next renewal.
4. If Family Sharing isn't set up yet, the iPhone walks you through inviting people in **Settings** > **Family**.

Keep a child's music clean

1. On the child's iPhone or iPad (or from a parent's phone through Screen Time), open **Settings** > **Screen Time**.
2. Tap **Content & Privacy Restrictions** and make sure it's on.
3. Tap **Content Restrictions**, then **Music, Podcasts, News, Fitness**.
4. Choose **Clean**. Songs marked **E** for explicit are hidden or won't play.

GOOD TO KNOW

More about Family Sharing

Bill's guide to Apple Screen Time & Family Sharing covers inviting members, child accounts, Ask to Buy and time limits in much more detail.

HEADS UP

Leaving the family ends the music

If someone leaves the Family Sharing group, or the organizer cancels, that person's Apple Music stops. Their library comes back if they rejoin or start their own subscription (Chapter 13).

WHAT THIS DOES FOR YOU

What this does for you

One payment covers the household, often for less than two separate plans, and each person still gets music that sounds like them.

CHAPTER 21

HomePod, Apple TV & AirPlay Speakers

Music sounds better filling a room than from a phone speaker. Apple Music works with Apple's own speakers and TV box, and with many other speakers and TVs through **AirPlay**.

HomePod and HomePod mini

- A HomePod set up with your Apple Account plays Apple Music when you ask: "Siri, play some jazz."
- It's set up from the **Home** app on your iPhone. If several people live in the home, Siri on HomePod can recognize each person's voice and play from *their* library.

Apple TV

On an Apple TV box, open the **Music** app on the TV screen. It shows your library, playlists and radio, signed in with your Apple Account. With lyrics turned on, it makes a fine sing-along for a family gathering (Chapter 8).

AirPlay: send music to a speaker or TV

1. Make sure the iPhone and the speaker or TV are on the **same Wi-Fi**.
2. Play a song and open **Now Playing**.
3. Tap the **AirPlay** button (a triangle with rings above it).
4. Choose the speaker or TV. Some TVs show a four-digit code the first time; type it on the phone.
5. To bring the music back to the phone, tap AirPlay again and choose **iPhone**.

Many smart TVs (including recent Samsung, LG, Roku and Vizio models), Sonos speakers and other brands that say "Works with Apple AirPlay" accept AirPlay.

> **TIP**
>
> **If the speaker doesn't appear**
>
> Check that both are on the same Wi-Fi, turn the speaker off and on, and restart the iPhone. Those three steps fix most AirPlay trouble.

WHAT THIS DOES FOR YOU

What this does for you

The music you love fills the living room or kitchen with a tap, or a sentence to Siri, without cables or extra apps.

CHAPTER 22

In the Car, on Android, Echo & Computers

You don't have to own only Apple products to use Apple Music. Here's how it reaches the car, the kitchen Echo, an Android phone and the computer.

In the car

- **CarPlay**: plug in the iPhone or connect wirelessly, and Apple Music appears on the car's screen. Press and hold the voice button on the steering wheel and ask Siri for a song.
- **Bluetooth only**: pair the phone with the car once, choose Bluetooth as the car's audio source, then play music on the phone.
- **Android Auto**: on an Android phone with the Apple Music app, Apple Music can appear in Android Auto as well.

On an Amazon Echo

1. Open the **Amazon Alexa** app on your phone and tap **More**.
2. Tap **Music & More**. Under **Link New Services**, choose **Apple Music**.
3. Tap **Enable To Use**, then **Settings**, then **Link Account**.
4. Sign in with your Apple Account and enter the verification code Apple sends you.
5. Try it: "Alexa, play the Carpenters on Apple Music."

The "Ways Apple Music Can Make Life Easier" topic in this guide shows how to make Apple Music the Echo's **default**, so you don't have to say "on Apple Music" every time.

On an Android phone

Apple makes an **Apple Music** app for Android, free in the Google Play Store. Sign in with your Apple Account and your library, playlists and subscription are all there. Recent versions brought over pinned favorites and lyrics translation from the iPhone, though a few iPhone features, such as AutoMix, may not be there yet.

On a computer

- **Mac**: the **Music** app is built in.
- **Windows PC**: get the free **Apple Music** app from the Microsoft Store.
- **Any computer**: open a web browser, go to **music.apple.com** and sign in.

STAY SAFE

Set it up before you drive

Choose your playlist while parked. Once you're moving, let Siri or the steering-wheel buttons do the work.

WHAT THIS DOES FOR YOU

What this does for you

One subscription follows you from the car to the kitchen to the den, whatever brand of gadget is in each room.

PART 7

Money, Safety & Help

Checking charges, canceling, asking for a refund, spotting fake renewal messages, keeping your Apple Account safe, and a one-page summary to keep.

CHAPTER 23

Charges, Canceling & Refunds

Apple Music renews every month (or every year on an annual plan) until you cancel it. Here's how to see what you're paying, stop it, and ask for money back if something went wrong.

Cancel Apple Music on an iPhone or iPad

1. Open **Settings** and tap **your name** at the top.
2. Tap **Subscriptions**.
3. Tap **Apple Music** (or **Apple One**, if that's how you get it).
4. Scroll down and tap **Cancel Subscription**, then confirm.

If there's no Cancel button, or you see red text with an end date, it's **already canceled**. Apple Music keeps working until the end of the period you've paid for. To avoid being charged for a free trial, cancel at least 24 hours before it ends.

Other places you might be paying

- **Family plan**: only the organizer can cancel it. Members can't cancel the family's plan from their own phone.
- **Apple One**: canceling Apple One cancels the whole bundle; you can then subscribe to just the services you want.
- **Through a phone company or another store**: if Apple Music came with your phone plan, or you signed up on an Android phone through Google Play, you may need to cancel there. If you can't find it under Subscriptions and there's no receipt from Apple, it's billed by someone else.

Find a charge and ask for a refund

1. On any computer or phone, go to **reportaproblem.apple.com** and sign in with your Apple Account.
2. Your recent purchases and subscription charges are listed. Match the date and amount with your card statement.
3. If something's wrong, choose **I'd like to**, then **Request a refund**, pick the reason, and choose the charge.
4. Apple usually answers within a couple of days. Requesting a refund does not cancel the subscription; cancel it as well if you don't want it.

GOOD TO KNOW

What happens to your music when you cancel

Apple Music songs and downloads stop playing at the end of the paid period, and your Apple Music playlists go quiet. Music you **bought** and your own **CDs** stay. If you subscribe again later with the same Apple Account, your library usually comes back.

WHAT THIS DOES FOR YOU

What this does for you

No mystery charges. You know where every Apple subscription lives, how to stop it in a minute, and how to ask for your money back.

CHAPTER 24

Fake "Subscription Renewed" Messages & Other Scams

Because so many people pay Apple every month, scammers pretend to be Apple. The messages look official, and they're designed to make you panic. A few simple habits keep you safe.

What the fake messages look like

- An email or text saying "Your Apple Music subscription has been renewed for $89.99" (a large, strange amount) with a link or a phone number to "cancel."
- "Your payment failed. Update your card within 24 hours or lose your music."
- "Your Apple Account has been locked" with a link to sign in.
- A caller who says they're from Apple and asks for a code that just arrived on your phone.
- A pop-up on a website saying your iPhone has a virus and you must call a number.

Check it the safe way

1. Don't tap the link, call the number, or reply.
2. Open **Settings** > your name > **Subscriptions** yourself. If the charge isn't there, it isn't real.
3. Look at **reportaproblem.apple.com** by typing it yourself to see real charges.
4. Forward the suspicious email to **reportphishing@apple.com**, then delete it.

SCAM ALERT

Apple never asks for these

Apple won't ask for your password or a verification code by phone, email or text, and won't ask you to pay with **gift cards**, wire transfers or cryptocurrency. Anyone asking is a scammer. Hang up.

SCAM ALERT

The "refund" trap

Some fake renewal scams offer to refund a charge you never made, then ask to connect to your computer. Next they claim they refunded too much and ask you to send the difference back with gift cards. There was never a charge. Hang up and call your bank if you shared anything.

HEADS UP

Already tapped or told them something?

Don't be embarrassed; these are made by professionals. Change your Apple Account password from **Settings** > your name > **Sign-In & Security**, call your bank or card company if you gave card details, and report it at **ReportFraud.ftc.gov**. Then call Bill.

WHAT THIS DOES FOR YOU

What this does for you

You can open any "Apple" email calmly, because you know the one place to check: your own Settings.

CHAPTER 25

Keeping Your Apple Account Safe

Your Apple Music library, purchases and playlists all live in your **Apple Account**. Keeping that account safe keeps your music safe.

The four habits that matter

- **Two-factor authentication** on: when you sign in on a new device, Apple sends a code to your trusted phone. Check it in **Settings** > your name > **Sign-In & Security**.
- **A trusted phone number you'll always have**: consider adding a second number, such as a spouse's phone or your home line.
- **A recovery contact**: someone you trust who can help you get back in if you're locked out. Set it up under **Sign-In & Security** > **Recovery Contacts**.
- **A Legacy Contact**: the person who can reach your account's data after you're gone, under **Sign-In & Security** > **Legacy Contact**.

Don't share one account in the family

It's tempting to let a spouse or grandchild use your Apple Account to save money. It mixes up libraries, purchases and suggestions, and gives them access to your photos and messages too. A Family plan (Chapter 20) is the safer way to share.

GOOD TO KNOW

More about your Apple Account

Bill's guide to Your Apple Account goes much deeper into passwords, recovery and what to do if you're locked out.

WHAT THIS DOES FOR YOU

What this does for you

Years of playlists and purchases stay yours, and you have a plan if you forget a password or lose a phone.

CHAPTER 26

When to Call Bill

Most of what's in this guide you can do yourself, at your own pace. But part of being helpful is being honest about when a hand saves you time and worry. Here's my straight advice, with no pressure.

Times it's well worth a call

- **Bringing back an old collection**: getting ripped CDs and iTunes purchases from an old computer onto your phone, with a backup made first.
- **A charge you don't recognize**, or you're not sure which plan or bundle you're paying for.
- **Setting up a Family plan** so a spouse, children and grandchildren each have their own account and library.
- **Music around the house**: a HomePod, an Echo, the TV or the car, set up so you can simply ask for a song.
- **"My music disappeared"** and the checklist in Chapter 13 didn't bring it back.
- **A message you're not sure about**: a renewal email, a "locked account" text or a caller who says they're Apple.

What I don't do

I can't change Apple's prices, approve refunds or restore something Apple has deleted; only Apple can. I'll help you ask Apple Support the right way, and I'll never ask for your passwords to be written down for me.

What working with me is like

I work at your pace, explain what I'm doing in plain words, and never talk down to anyone. I'll tell you honestly when something isn't worth your money. I've been doing this kind of work for more than 30 years, and I serve Portage County, Ohio, in person, and folks farther away by remote help.

FROM BILL

How to reach me

Call **(330) 200-8042** or book a time at **billshometech.com/book**. My help is **$49 remote · $99 in your home**. This guide is yours to keep for free; if you'd like a hand, I'm only a phone call away.

GOOD TO KNOW

You may meet Sophie first

When you call or visit billshometech.com, you might be greeted by **Sophie**, my AI receptionist. She can answer quick questions and help you book a time. A real person, me, does the actual help.

Thank you for spending this time with me. Put on something you love, turn it up a little, and enjoy it.

— Bill

CHAPTER 27

Your Apple Music Cheat-Sheet

Keep just this page handy. The whole guide, boiled down.

The essentials

Topic	Remember
Music app vs. Apple Music	The app is free; Apple Music is the monthly subscription.
US prices (Nov 2026)	Individual $11.99 · Family $19.99 · Student $6.99 a month.
See or cancel	Settings > your name > Subscriptions > Apple Music.
Find a song	Search tab, Apple Music selected, or ask Siri.
Lyrics	Now Playing > speech-bubble button.
Same music everywhere	Settings > Apps > Music > Sync Library on.
Save for offline	Tap the download arrow; Library > Downloaded.
Phone full	Settings > Apps > Music > Optimize Storage.
Free radio	Radio tab: six live Apple stations, no subscription needed.
Play on a speaker	Now Playing > AirPlay button, same Wi-Fi.
Real charges	reportaproblem.apple.com (type it yourself).
Suspicious email	Don't tap. Forward to reportphishing@apple.com.

Write it down once

Keep handy	
My Apple Account email	_____
My plan (Individual / Family / Apple One)	_____
Monthly price & renewal date	_____
Free trial ends on	_____
Family organizer (who pays)	_____
Where my old CDs/iTunes music is backed up	_____
My recovery contact	_____
Speakers & TVs I play music on	_____

When something's wrong, in order

1. Close the Music app and open it again, on Wi-Fi.
2. Check **Settings** > your name > **Subscriptions**: is Apple Music still active?
3. Check that Sync Library is on and you're signed in with your own Apple Account (Chapter 13).
4. Restart the iPhone.
5. Not playing on a speaker? Same Wi-Fi, restart the speaker (Chapter 21).
6. An email or call about a charge? Don't respond; check Settings yourself (Chapter 24).
7. Still stuck? Call Bill at (330) 200-8042.