

Your Yale Assure Lock

THE QUICK VERSION

- 1 Install the free Yale app and make an account.
- 2 Fit the lock, pair over Bluetooth, and let it calibrate.
- 3 Snap in the Wi-Fi module and join 2.4 gigahertz Wi-Fi.
- 4 Program a code for each person, with schedules for helpers.
- 5 Set auto-lock, and on the Plus set up Apple Home Key.
- 6 Call Bill at (330) 200-8042 to install and set it all up.

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Your Yale Assure Lock — A Plain-English Guide

A sleek touchscreen or keypad deadbolt — set up your codes and app the easy way.

————— An Extended Guide · No. 1873 · SMART LOCKS —————

Tech Made Simple. Service Made Personal.

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What's Inside

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SUMMARY

The 60-Second Version

The Yale Assure Lock 2 is a full replacement deadbolt, which means it takes the place of your old lock entirely. It comes with a keypad or a touchscreen on the outside, with or without a keyhole, and you get in with a code, your phone, or a tap. A small snap-in module decides how it connects to your home.

- It replaces your deadbolt with a keypad or touchscreen model.
- You choose keyed, with a backup keyhole, or key-free and sleeker.
- A swappable module adds Wi-Fi, Apple Home, Z-Wave, and more.
- The Assure Lock 2 Plus adds Apple Home Key, so you tap your iPhone to open.

GOOD TO KNOW

The clever part of the Assure 2 is the module. You can start with Bluetooth, which every model includes, and later snap in a Wi-Fi or other module to grow the lock's abilities without buying a new lock.

I install and set these up for Portage County families all the time, and I am glad to do yours. If you would rather have it handled start to finish, call or text me at (330) 200-8042.

1. What the Yale Assure Lock 2 is

A full replacement, not a retrofit.

Unlike some smart locks that clip over your existing deadbolt, the Yale Assure Lock 2 replaces the deadbolt entirely. You take off the old lock and put the Yale in its place, inside and out. In return you get a handsome keypad or touchscreen on the outside, so you and your family can get in by code and phone, not just by key.

- It takes the place of your whole deadbolt, outside and inside.
- The outside is a lit keypad or a smooth touchscreen.
- You get in by code, by phone, or by key on the keyed models.
- Yale has made trusted locks for well over a century.

GOOD TO KNOW

Because it replaces the deadbolt, the Assure 2 gives you a real outdoor keypad as the main way in. That suits people who would rather punch a code than reach for a phone or a key.

This is a different philosophy from the keep-your-key retrofit locks. Here the smart features are built into the door itself, which makes for a cleaner look and a proper keypad, but it

does mean a genuine installation where the old lock comes off. For most standard doors that is a straightforward job.

In this guide I will walk through the Assure Lock 2 family in plain English, from choosing your model to programming codes and snapping in the right module. I will explain each setting the way I would at your kitchen table, so you and your family can run it with real confidence.

2. The Assure Lock 2 family

Keypad or touchscreen, keyed or key-free.

Yale makes the Assure Lock 2 in a few flavors, and the choices come down to two questions: how you want the outside to look, and whether you want a backup keyhole. Everything else, the app and the way you live with it, is the same across the line. Do not feel you must memorize them; here is the lay of the land.

- Touchscreen: a smooth glass front you tap; numbers light up when touched.
- Keypad: real raised push-buttons you can feel, which many older hands prefer.
- Keyed: includes a traditional keyhole as a backup way in.
- Key-free: no keyhole at all, for the cleanest look.

GOOD TO KNOW

The keypad with raised buttons is often easier for older fingers and in the dark, because you can feel each number. The touchscreen looks sleeker but gives less of a physical cue.

For most seniors I lean toward the keyed keypad model: real buttons you can feel, and a keyhole as a familiar backup. That combination keeps the smart convenience while leaving the old, dependable way in untouched. The key-free touchscreen is lovely to look at, but it asks you to trust the battery and code entirely.

Yale updates its lineup and finishes from time to time, so the exact models on the shelf may shift. The reassuring part is that the way you use the lock does not change. Everything in this guide applies across the Assure Lock 2 family, whichever one ends up on your door, keyed or not, buttons or glass.

3. The Assure Lock 2 Plus and Apple Home Key

Tap your iPhone and walk in.

The Assure Lock 2 Plus is the special member of the family, built for Apple households. It supports Apple Home Key, which means you can hold your iPhone or Apple Watch up to the lock and it opens, no code and no app to fumble with. The digital key lives in your Apple Wallet, right alongside your boarding passes and cards.

- The Plus adds Apple Home Key, a tap-to-open feature for iPhone and Apple Watch.
- Your house key becomes a digital key stored in Apple Wallet.
- You simply hold the phone near the lock and it unlocks.
- It still has a keypad for codes and works for non-Apple family members too.

GOOD TO KNOW

Apple Home Key is genuinely handy for iPhone users, because the phone does not even need to be awake. A tap near the lock opens the door, which is about as simple as a smart lock gets.

To use Home Key you set the lock up in Apple's Home app as well as the Yale app, and a digital key is added to your Wallet at the end. From then on, a tap does the trick. Family members each add their own key to their own Apple devices, so everyone taps in with their own phone.

If your household is not on iPhones, the Plus still works beautifully as a normal Assure 2: codes on the keypad, control from the Yale app, and the rest. You simply would not use the Home Key part. For an Apple family, though, tap-to-open is the feature people fall in love with, and it is worth choosing the Plus for.

4. The clever swappable modules

How the lock joins your home.

Here is what sets the Assure 2 apart: a small electronic block, called a smart module, that snaps into the back of the lock and decides how it connects. Every Assure 2 includes Bluetooth, so your phone works up close out of the box. To reach the lock from away or join a smart-home system, you add the module that matches your home.

- Bluetooth is built into every model for up-close phone control.
- A Wi-Fi module lets you reach the lock from anywhere and use voice assistants.
- A Z-Wave module connects it to systems like Ring Alarm or SmartThings.

- You can swap modules later without buying a whole new lock.

GOOD TO KNOW

The module slides into the inside part of the lock, behind a small cover. It is a tidy little card, not a tool-and-screws job, so changing how your lock connects later is simple.

This design means you are not locked into one decision forever. Start with just Bluetooth, and if you later want to check the door from Florida in the winter, snap in the Wi-Fi module. If you build out a security system that speaks Z-Wave, swap to that module. The lock on the door stays; only the little card changes.

The newer Wi-Fi module is nice because it no longer needs a separate bridge box plugged into an outlet, the way older Yale and August locks did. The Wi-Fi is handled right at the lock. For most families wanting remote access and voice control, the Wi-Fi module is the one I most often fit.

5. What comes in the box

Opening it up.

Yale packs the Assure 2 as a complete replacement lock, so the box has both halves of the deadbolt plus the bits to mount them. Before you start, lay everything out on a table so you can see what you have. On the keyed models you will find physical keys too, which you should set aside somewhere safe from the very start.

- The outside keypad or touchscreen half of the lock.
- The inside half with the thumb-turn, battery area, and module slot.
- The deadbolt mechanism and strike plate hardware.
- Physical keys on keyed models, and sometimes a module in the box.

TIP

On a keyed model, put the two physical keys somewhere you will remember, and give one to a trusted family member or neighbor. They are your backstop if the lock ever runs flat.

Check whether your particular lock came with a module already in the box or whether you bought one separately. Some bundles include a Wi-Fi module; others are Bluetooth-only until you add one. Knowing which you have saves confusion later when you go looking for the Wi-Fi setup and wonder why it is not there.

The printed guide points you to download the Yale app, which is where the real setup happens once the lock is on the door. Set the box aside until everything is installed and

working; it is the easiest place to keep the spare screws and the module cover, in case you swap modules down the road.

6. Getting the Yale app

The lock's real control panel.

The Yale app is the brain of the whole setup. It is free, it lives on your phone, and it is how you set up the lock, program codes, hand out guest access, and change every setting. Depending on your lock you may see it called Yale Access or Yale Home; both do the same job. If you have ever installed any app, this will feel familiar.

- 1 On an iPhone, open the App Store; on an Android phone, open the Google Play Store.
- 2 Search for the Yale app, made by Yale Home.
- 3 Tap to install it, entering your account password or fingerprint if asked.
- 4 Open the app and create an account with your name, email, and a password.

GOOD TO KNOW

The app is free and there is no subscription to use your lock's everyday features. Your account is what ties the lock to you, so choose a strong password you will remember but others would not guess.

When you first open the app it will ask to use your phone's Bluetooth, and you should allow it. Bluetooth is how your phone talks to the lock up close, before any Wi-Fi module is added. Without that permission the setup cannot find your lock, so say yes when the app asks.

If you are an Apple household planning to use Home Key on the Plus, you will also use Apple's own Home app alongside Yale's. For everyone else, the Yale app alone runs the whole show. Whoever holds the main account is the one in charge of codes, guests, and settings, so pick that person thoughtfully.

7. Installing the deadbolt

Off with the old, on with the new.

Because the Assure 2 replaces your deadbolt, installation means taking the old one out and fitting the new one. On a standard door with a normal deadbolt bore, this is a manageable job with a screwdriver, and Yale designs it to fit the holes most doors already have. If your door is non-standard, that is where a professional hand helps.

- 1 Unscrew and remove your existing deadbolt, inside and out.
- 2 Fit the new Yale bolt into the edge of the door and secure it.
- 3 Place the outside keypad half, feeding its cable through the door.
- 4 Attach the inside half, connect the cable, and screw it snug.

WATCH OUT

Keep the old lock and its screws until the Yale is fully working. If anything does not fit, you can put the old one back while you sort it out, so you are never without a lock on the door.

The most important part is getting the bolt to throw smoothly and the two halves to sit square and snug. A crooked or loose install is the usual cause of a lock that strains or jams later. Take your time lining it up, and test the bolt by hand with the door open before you trust the motor.

If the thought of removing your lock makes you uneasy, this is exactly the kind of job I handle in a single visit. I make sure the bolt aligns with the frame, the strike plate is right, and the door closes and locks cleanly, so you never fight a sticky door on a cold morning. It is a tidy job done right.

8. Pairing to the app

Introducing the lock and your phone.

Once the lock is on the door, you pair it to the app, which simply means introducing the lock and your phone so they recognize each other. The app walks you through it over Bluetooth, with your phone held near the lock. This is the handshake that puts the lock into your account and under your control.

- 1 In the Yale app, choose to add or set up a new lock.
- 2 Follow the prompt to bring your phone close to the lock.
- 3 Let the app find the lock and connect over Bluetooth.
- 4 Confirm the lock now appears in your app as a device you control.

TIP

Keep your phone within arm's reach of the lock during pairing. They connect most reliably in the same room, both freshly started.

The app will also have the lock calibrate, which means it turns the bolt a few times on its own to learn exactly how far locked and unlocked are. Let it do this with the door open so nothing is fighting the frame. Once calibrated, the lock knows its own travel and operates

smoothly.

After pairing, anything you do in the app flows to this lock: programming codes, checking status, inviting guests. The pairing only happens once, at the start. If you later add a Wi-Fi module, you will do a small extra setup for that, but the lock itself stays paired to your account throughout.

9. Adding the Wi-Fi module

Reaching the lock from anywhere.

Up close, your phone controls the lock over Bluetooth with no internet needed. To check or control it from away, and to use voice assistants, you add the Wi-Fi module. It is a small card that slides into the inside of the lock behind a cover, and then you connect it to your home Wi-Fi through the app.

- 1 Pop off the inside cover and slide the Wi-Fi module into its slot.
- 2 In the app, choose to set up Wi-Fi for the lock.
- 3 Pick your home network and type the password carefully.
- 4 Wait for the app to confirm the lock is online.

WATCH OUT

Yale locks join the common 2.4 gigahertz kind of Wi-Fi. If your home network has separate names for its faster and slower bands, pick the one that is not labeled 5G.

The lock sits on a metal door, often far from the router, so signal can matter. If it struggles to stay online, the fix is usually better Wi-Fi near the door. In a larger Aurora or Hudson home, a mesh Wi-Fi point in the front hall often settles it. A mistyped password is the other common culprit, so double-check it.

Once the Wi-Fi module is in and online, the lock can be checked and controlled from your recliner or from another state, and it can answer to Alexa or Google. This is also what lets a family member keep a remote eye on a parent's door, which is one of the most valued things these locks do.

10. Programming your first codes

The heart of a keypad lock.

The whole point of a keypad lock is getting in with a code instead of a key, so programming codes is the feature you will use most. Each person can have their own number, and you can add, change, and remove them freely. Codes can be programmed from the app, and on many models directly on the keypad itself.

- 1 In the Yale app, open the lock and find the access or codes area.
- 2 Choose to add a new code and give it a name, like a grandchild's.
- 3 Enter the numbers for that code and save it.
- 4 Try the new code on the keypad to confirm it works.

GOOD TO KNOW

Giving each person their own code is both tidier and safer than one shared number. You can remove any single person's code later without changing anyone else's.

The lock holds many codes, far more than a household needs, so there is no reason to share one. A code for yourself, one for your spouse, one for each family member, and separate ones for helpers keeps everything clear. The activity log then shows which code opened the door, so you know who came and went.

When you pick codes, avoid the obvious, like a street number or a birthday anyone could guess. The keypad lets you wipe the numbers by pressing a couple of surrounding keys first, which foils a snoop trying to read smudges. A moment of thought on the codes keeps the convenience from ever becoming a weak spot.

11. Using the keypad or touchscreen

Getting in day to day.

Day to day, most people simply walk up and enter their code. On a touchscreen model, the glass lights up when you touch it and you tap your numbers; on a keypad model, you press the raised buttons you can feel. Either way, the bolt turns and you are in. Inside, you twist the thumb-turn or use the app.

- Enter your code on the keypad or touchscreen to unlock.
- Press the Yale button or a lock symbol to lock up as you leave.
- Twist the inside thumb-turn to lock or unlock by hand indoors.
- Use the app's big lock button from anywhere with the Wi-Fi module.

TIP

On a touchscreen, wake the glass with a firm touch before entering numbers. In very cold or wet weather, a deliberate press reads better than a light tap.

For older users, I often point out the raised-button keypad again here, because you can feel your way in the dark or without glasses. The touchscreen is handsome but gives no physical cue. Whichever you have, the motion becomes second nature within a day or two, like any familiar keypad.

Locking up is just as easy. Most models lock with a single press of the Yale logo or a lock symbol as you head out, or they can lock themselves, which we cover shortly. There is no hunting for a key as you juggle bags; a tap on the way out and the door is secure behind you.

12. Guest and caregiver codes

Letting the right people in.

One of the best things the Assure 2 does is let you give the right people their own way in, each on their own terms. From the app you can set a code or an invite to work always, on a repeating schedule, or for a single window of time. This is a gift for anyone being looked after at home.

- Set a code to work always, for family who come and go.
- Set a schedule, like weekday mornings for a home-health aide.
- Set a one-time or short-window code for a visitor.
- Remove any code the moment it is no longer needed.

GOOD TO KNOW

A scheduled code only works in its hours. An aide's code that works weekday mornings simply will not open the door on a Sunday evening, which is both safer and tidier than a shared key.

Picture the common situation: a parent at home with help coming in. The weekday aide gets a code for mornings, a daughter in Kent gets a standing code, a cleaner gets Thursdays. Everyone has their own number, nothing is shared, and you can change any one of them in seconds from your phone, even from another town.

The activity log ties it together, showing which code opened the door and when, so the family can see at a glance that the aide arrived on time. It is awareness without intrusion.

For a deeper walk-through of codes for caregivers, I have a separate guide, and I am glad to set these up with you on a visit.

13. Apple Home Key in daily use

Tap-to-open, explained.

If you have the Assure Lock 2 Plus and an iPhone, Home Key becomes the way you open the door most often. You walk up, hold your phone near the lock, and it opens. The phone does not even need to be unlocked or awake for this, which is what makes it feel so effortless once it is set up.

- 1 Set the lock up in Apple's Home app as well as the Yale app.
- 2 Let a digital home key be added to your Apple Wallet at the end.
- 3 Hold the top of your iPhone near the lock to open it.
- 4 Add the key to each family member's own Apple device.

GOOD TO KNOW

Because the digital key lives in Apple Wallet, it rides along with your phone's own security. Your face or passcode protects it, and if you lose your phone you can remove the key remotely.

Home Key needs an Apple home hub, such as a HomePod or an Apple TV left at home, to offer its full remote abilities, though the tap-to-open works up close regardless. For an Apple family, setting this up once pays off every single day, because getting in becomes as simple as a tap.

For family members who do not use an iPhone, nothing is lost. They use a keypad code or the Yale app as normal, side by side with the Apple users tapping in. The lock happily serves a mixed household, so no one is left out because of which phone they carry.

14. Auto-lock and door status

Letting it secure itself.

Auto-lock ends the little worry of whether you locked up. You tell the lock to bolt itself a set time after it was unlocked, and it does, so you are never halfway to Ravenna wondering. The app shows the door's current state, locked or unlocked, at a glance, so a look at your phone settles any doubt.

- Set the lock to bolt itself a chosen number of minutes after unlocking.
- See the door's locked or unlocked state in the app at a glance.
- With the Wi-Fi module, check and lock it from anywhere.
- Turn auto-lock off if you prefer to lock by hand or by button.

WATCH OUT

Pick an auto-lock delay that fits your routine: long enough to bring in the groceries, short enough that the door never sits unlocked for long. A minute or two suits most homes.

For a family watching over a parent from afar, auto-lock is a steady comfort. The door reliably secures itself after every coming and going, which removes a task the person at home no longer has to remember. No more phone calls asking whether the front door got locked before bed.

If auto-lock ever bolts at an awkward moment, you can simply lengthen the delay or turn it off and lock with the button instead. The lock bends to your routine, not the other way around. Set it however lets you feel settled about your front door, and change it any time as your habits shift.

15. Activity and alerts

Knowing what happens at the door.

With the Wi-Fi module in, the app keeps a tidy log of everything the lock does, and can nudge your phone when things happen. Every lock, unlock, and which code or person did it shows up in a running list. Alongside it, notifications can tell you when the door opens, so you have a quiet awareness of your own front door.

- See a running list of every lock and unlock, with names and times.
- Turn on a phone notification when the door is unlocked.
- Spot which code a guest or aide used to get in.
- Get a nudge if the door is left unlocked, on supported setups.

TIP

If the notifications feel like too many, trim them to only the ones you care about. You are in full control of how chatty the lock is.

For a family keeping a caring eye on a parent, this is reassuring without being intrusive. A glance confirms that the aide came and went at the usual time, or that the door has stayed locked all afternoon. It is awareness, not surveillance, and only the people you invite can

see it.

The alerts shine for the everyday slip of a door left unlocked. A gentle nudge to your phone lets you lock it from wherever you are, so the house is never left open by accident on a cold Ohio night. That small safety net is one of the quiet pleasures of a connected lock.

16. Z-Wave, Matter, and smart systems

Joining a bigger home.

Beyond Wi-Fi, the Assure 2's module system lets it join dedicated smart-home and security setups. A Z-Wave module connects the lock to systems like Ring Alarm or Samsung SmartThings, so the lock becomes part of a larger whole, locking when you arm the alarm, for instance. Yale has also worked toward a Matter module, the newer common standard.

- A Z-Wave module ties the lock into systems like Ring Alarm or SmartThings.
- That lets the lock act together with alarms, sensors, and routines.
- Matter is a newer standard many brands are adopting for easier mixing.
- You swap the module to change which system the lock speaks to.

GOOD TO KNOW

For most households, the Wi-Fi module is all you need, and it also handles Alexa and Google. The Z-Wave module is mainly for folks building out a full security system that speaks that language.

The beauty of the swappable design is that you are not committing forever. If you have a Ring Alarm system, the Z-Wave module lets the lock join it. If you later move to a different setup, you change the module rather than the lock. Yale has said more module options are part of the plan over time.

If this corner of things sounds complicated, do not let it put you off; it is entirely optional. Plenty of families run the Assure 2 happily on Bluetooth and the Wi-Fi module alone and never touch Z-Wave or Matter. When you do want to tie the door into a bigger system, that is a good moment to call me to pick the right module.

17. Alexa and Google

Voice control for the door.

With the Wi-Fi module in, the Assure 2 answers to Alexa and Google Assistant. You can ask a nearby speaker to lock the door or tell you whether it is locked, without getting up. For an older user settled in a chair, that simple spoken check on the front door is a genuine, everyday comfort.

- Ask Alexa or Google to lock the door or check its status.
- The Wi-Fi module is what makes voice control possible.
- Unlocking by voice requires a spoken PIN for safety.
- It can join routines, like locking up when you say good night.

GOOD TO KNOW

For safety, unlocking by voice almost always requires a spoken code, while locking and checking status do not. That way a passerby cannot simply shout your door open.

Setting this up is a matter of linking Yale to your Alexa or Google account in their app, which the setup walks you through. Once linked, the door becomes one more thing you can ask about by voice, alongside your lights and thermostat. It folds naturally into a home you may already be running by speaking.

The spoken-code requirement for unlocking is sensible, and I would not switch it off. Checking whether the door is locked from your armchair, and locking it with a word as you settle in for the night, are the handy parts, and they come with no risk. Set it up thoughtfully and the voice side is pure convenience.

18. Batteries and Ohio winters

Keeping it powered through the cold.

The Assure 2 runs on batteries held in the inside half of the lock, commonly AA cells in a tray. How long they last depends on how much you use the lock and whether a Wi-Fi module is drawing power, but you are generally looking at months. The app keeps an eye on the level and warns you well before they run down.

- The lock runs on batteries, commonly AA cells, in the inside half.
- The app shows the battery level and warns you as it gets low.
- Keep a fresh set in a kitchen drawer so a swap is quick.
- Cold Ohio weather can make a tired battery fade faster.

WATCH OUT

On a key-free model there is no keyhole, so you must not ignore a low-battery warning. Change the batteries promptly, especially in winter, so you are never shut out by a flat lock.

Because the batteries sit on the inside half, the warmth of the house helps them, unlike the fully exposed outdoor parts of some locks. Even so, cold weakens batteries, so when the app nudges you in January, change them rather than stretching them. A newer feature called Battery Insights can give you a clearer read on how they are holding up.

On a keyed model, your physical key is the backup if the lock ever does run flat, which is one more reason I favor the keyed version for peace of mind. Changing batteries is simple: the inside cover comes off, the tray slides out, and fresh cells go in. The lock keeps all your codes and settings through the swap.

19. Keyed or key-free: how to choose

An honest look at the trade-off.

One of the first choices you make is whether to get a model with a keyhole or without. Both are fine locks; the decision is really about how you feel having a key as a backstop. Let me lay out the honest trade-off, because it matters more for some households than others.

- Keyed: a backup keyhole for when the battery or code ever fails you.
- Keyed: more familiar and reassuring for many older users.
- Key-free: a cleaner, sleeker look with no keyhole at all.
- Key-free: leans fully on code, phone, and battery, so stay on top of power.

GOOD TO KNOW

The keyed model keeps a traditional way in as a true backup. The key-free model is tidier but asks you to trust the battery and your code entirely, so it rewards a watchful eye on the battery level.

For most seniors, and for anyone who likes a dependable fallback, I steer toward the keyed model. A key in the pocket or with a neighbor means a dead battery never turns into a locked-out evening. The small keyhole on the outside is a comfort that costs you nothing in daily use.

The key-free model suits folks who dislike keyholes, keep a close eye on their gadgets, and perhaps have a family member nearby who can help if needed. It is a perfectly good lock. I just want you choosing it knowing that the battery is then your only lifeline, so you

will want to heed those low warnings.

20. When a code or keypad misbehaves

Simple fixes for everyday snags.

If a code stops working or the keypad seems unresponsive, the cause is nearly always simple. Before you worry, run through the usual suspects. Most of the time it is a code that was changed, a touchscreen that needs a firmer touch, or batteries getting tired, all of which are quick to put right.

- Confirm the code in the app; it may have been changed or expired.
- On a touchscreen, press firmly to wake the glass before entering numbers.
- Try a different known-good code to see if it is one code or all of them.
- If all codes fail, suspect weak batteries and change them.

TIP

A scheduled code only works in its set hours. If a helper's code is not working, first check that you are trying it inside the window you set, not outside it.

If the whole keypad seems dead or sluggish, batteries are the first thing to check, because a weak set can leave just enough power for the lights but not a clean read. Fresh cells fix a surprising number of keypad complaints. After changing them, give the codes a test to confirm all is well.

If a single code refuses to work while others are fine, that code is the issue, not the lock. Delete it in the app and add it fresh, picking clear numbers. For anything that persists past these simple steps, that is a quick one for me, often sortable on a remote screen-share without a visit.

21. When the connection or module acts up

Getting the lock back online.

If the lock stops responding from away, or the app cannot find it up close, the trouble is the connection, not the lock itself. These are the most common hiccups with any smart lock, and the fixes are usually quick and dull. Work through them in order before assuming anything is truly wrong.

- For up-close control, make sure your phone's Bluetooth is on.

- For remote control, confirm the Wi-Fi module is seated and the lock shows online.
- Re-enter the Wi-Fi password; a mistyped one is the top cause.
- Check that you chose the 2.4 gigahertz network, not a 5G-labeled one.

TIP

If you added a Wi-Fi module, make sure it is pushed fully into its slot behind the cover. A loose module is an easy thing to overlook and a common cause of no remote access.

A good test is this: if the lock obeys you standing right at the door but not from the next room or from away, the Bluetooth is fine and the internet side is the culprit. Check your home Wi-Fi is up, the module is seated, and the lock shows online in the app. That narrows it down fast.

A weak Wi-Fi signal at a metal front door is a frequent cause of a lock that keeps dropping offline. Improving coverage near the door, often with a mesh point in the hall, settles most of these. If it still will not cooperate after these steps, that is familiar territory for me after thirty years of this work.

22. Keeping it secure and private

A little care goes a long way.

A smart lock holds the keys to your home in a new sense, so it is worth a few sensible habits. None of this is complicated, and most of it is the same good practice you would use for any account that matters. Keep the account tight, the codes sensible, and the guest list tidy, and the lock stays firmly in your control.

- Use a strong password on your Yale account and do not reuse it elsewhere.
- Pick codes that are not a street number, birthday, or other easy guess.
- Give each person their own code, and remove codes no longer needed.
- Keep your phone itself locked with a passcode or fingerprint.

TIP

Turn on the extra sign-in security the app offers, where a code is texted to you when you log in. It keeps your lock account yours even if your password ever leaks.

On privacy, the lock does log who comes and goes, which is useful for a family keeping a caring eye out, but be thoughtful about who can see it. Only people you invite have access, and you decide what each is allowed to do. Share that access deliberately, with the person at home comfortable with it.

Keep the app and the lock's firmware updated so it has the latest fixes; the app will prompt you when an update is ready. And if you ever give up the lock or move, remove it from your account so it is fully no longer yours. These small steps keep the convenience from ever becoming a worry.

23. Is a Yale Assure Lock 2 right for you?

My honest take.

Let me give you my honest read on where the Assure 2 shines and where another lock might suit you better. I would rather you have the right lock than be sold the wrong one. For people who want a real outdoor keypad, a clean built-in look, and room to grow with modules, the Assure 2 is an easy recommendation.

- Great fit: you want a proper keypad or touchscreen as your main way in.
- Great fit: you are an Apple household and want tap-to-open Home Key on the Plus.
- Consider other options: you rent and cannot replace the landlord's deadbolt.
- Consider other options: you want to keep your exact existing key and lock.

GOOD TO KNOW

The Assure 2's strengths are a handsome built-in keypad, Apple Home Key on the Plus, and the swappable modules that let it grow. Where it is not the answer is usually a rental, where a keep-your-key retrofit lock fits better.

If you rent, or you are set on keeping your current deadbolt and key untouched, a retrofit lock that clips on the inside may suit you better, and I will tell you so plainly. The Assure 2 replaces the deadbolt, which is wonderful for a home you own but not for one where you cannot change the hardware.

For a homeowner who wants a modern, keypad-first front door that can join whatever smart-home system they fancy, the Assure 2 is hard to beat, and the keyed model keeps a reassuring backup. For an Apple family, the Plus with Home Key is a daily delight. I am glad to recommend it, and glad to install and set yours up.

24. When to Call Bill

Installed, explained, and running smoothly.

You can install a Yale Assure Lock 2 yourself, and the app makes the setup about as friendly as these things get. Where I help is getting it right the first time: the old lock out cleanly, the new bolt aligned so the door never sticks, the right module fitted, the codes and family set up, and the whole thing explained in plain words. I have been doing hands-on tech work for more than thirty years.

- Want it installed and aligned so the door closes and locks cleanly: I handle it.
- Not sure which module you need: I will fit the right one for your home.
- Lock will not connect, or a code will not work: often a quick remote fix.
- Want Apple Home Key set up on the Plus: I will walk your whole family through it.

GOOD TO KNOW

My first visit is a flat ninety-nine dollars. A remote screen-share to set up or fix a lock is forty-nine dollars. My Support Plan is thirty-nine dollars a month, and it includes keeping your lock online and your codes working all year.

I serve Atwater, Ravenna, Kent, Streetsboro, Aurora, Hudson, Stow, Mogadore, Tallmadge, and the rest of Portage County. Call or text me at (330) 200-8042, or email bill@billshometech.com. If I am on a job, my booking assistant Sophie can get you scheduled.

If I have helped make your front door easier and safer, a quick review means the world to a local one-man shop. You can leave one at g.page/r/CSFv0jbCfFINEAE/review. Thank you, and take care.

CHEAT SHEET

Everyday Cheat Sheet

The quick reference for your Yale Assure Lock 2. Keep it handy.

- It replaces your deadbolt with a keypad or touchscreen.
- Everything is run from the free Yale app; Bluetooth works up close.
- Add the Wi-Fi module for remote control, voice, and alerts.
- Give each person their own code; set schedules for helpers.
- The Plus adds Apple Home Key, so iPhones tap to open.

1 Install the app and make an account.

- 2 Fit the lock, pair over Bluetooth, and let it calibrate.
- 3 Snap in the Wi-Fi module and join 2.4 gigahertz Wi-Fi.
- 4 Program a code for each person.
- 5 Set auto-lock and, on the Plus, set up Apple Home Key.

TIP

If the lock obeys at the door but not from away, the module or Wi-Fi is the issue, not the lock. Check the module is seated and the lock shows online.

WORDS TO KNOW

Plain-English Word List

Yale Assure Lock 2 — Yale's replacement deadbolt with a keypad or touchscreen, run from the Yale app.

Replacement deadbolt — A lock that takes the place of your old deadbolt entirely, inside and out, unlike a retrofit.

Smart module — A small snap-in card that sets how the lock connects: Wi-Fi, Z-Wave, and others.

Bluetooth — The short-range link your phone uses to control the lock up close, built into every model.

Wi-Fi module — The module that puts the lock on your home internet for remote control and voice assistants.

Apple Home Key — A feature on the Plus that lets an iPhone or Apple Watch tap the lock to open it.

Yale app — The free phone app, called Yale Access or Yale Home, that runs setup, codes, and settings.

Keyed vs key-free — Keyed models keep a backup keyhole; key-free models have none for a cleaner look.

Access code — A numeric code a person enters on the keypad to get in; each person can have their own.

Auto-lock — The setting that bolts the door for you a chosen number of minutes after it was unlocked.

Z-Wave / Matter — Smart-home standards; modules let the lock join systems like Ring Alarm or newer Matter setups.

Calibration — The lock turning the bolt a few times to learn exactly how far locked and unlocked are.

AT A GLANCE

A Picture to Follow Along

Setting up an Assure 2

From box to a smart door

**Bluetooth works up close; add the Wi-Fi module for remote control.**

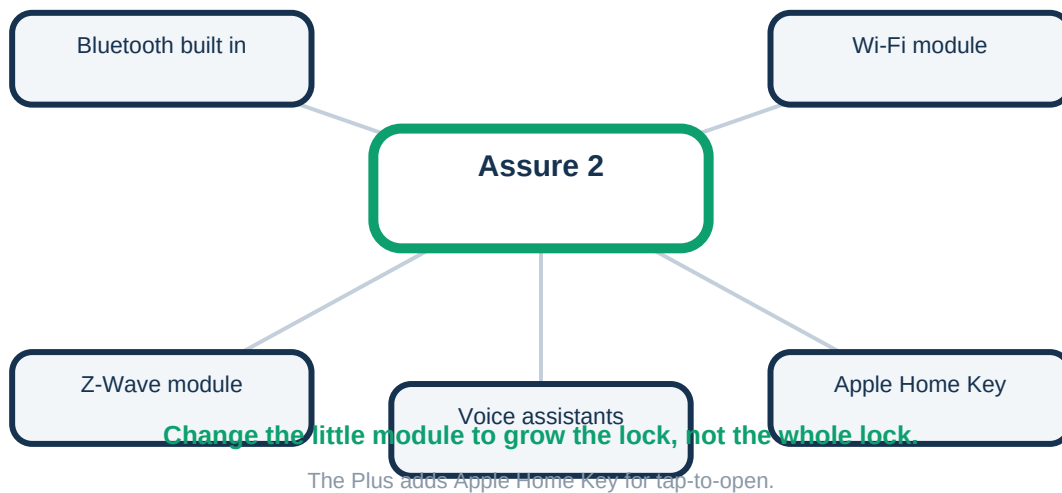
Illustration — a schematic; details vary by device and setup.

AT A GLANCE

A Second Look

The swappable module

One lock, many ways to connect



BEFORE YOU GO

A Note From Bill

A quick note from Bill. I write these guides to make home tech a little less frustrating, and I do my best to keep every step accurate and up to date. Still, every home, device, and setup is a bit different, so I can't promise a guide will match yours exactly or fix your particular problem. These guides are for general information only — they're not professional, legal, or financial advice, and they don't replace your device's own manual or the manufacturer's instructions. Please go slow, use your own good judgment, and use everything here at your own risk. If a step involves electrical wiring, a gas appliance, a water heater, plumbing, or climbing a ladder — or if anything just doesn't feel safe — please stop and call a licensed professional (or give me a call at 330-200-8042). Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results.



HOW I CAN HELP

Your Visit — and My Promise

In-home visit — \$99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included.

Remote Support — \$49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the \$49 — and if it turns out you need me in person, that \$49 goes toward your visit. It's included free for Support Plan members (\$39/mo).

GOOD TO KNOW

My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full \$99. No questions, no awkwardness. That's how I'd want to be treated.

Call or text **(330) 200-8042** · Book a visit: **billshometech.com/book** · **bill@billshometech.com**

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