

Your Library Card Online

THE QUICK VERSION

- 1 Find your library card and its PIN (the library will reset the PIN if you have lost it).
- 2 Install the free apps you want — Libby for books, Hoopla or Kanopy for movies, Flipster for magazines.
- 3 Open each app, search for your library by name, and sign in with your card number and PIN.
- 4 Browse and borrow — most loans are instant, and everything returns itself with no late fees.
- 5 Check Portage County District Library's Digital Library page for the full list and any monthly limits.
- 6 Only install the real apps from the official app store; they never ask for a credit card.

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Your Portage County Library Card: Everything It Unlocks Online

Everything the card in your wallet unlocks -- free books, movies, music and more, in Portage County

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Tech Made Simple. Service Made Personal.

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What's Inside

Everything in this guide, with page numbers. Skip to whichever chapter answers your question right now.

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WELCOME

1. Read this first — the card in your wallet is a password

A public library card is the single login that opens a whole shelf of free apps — books, movies, music and more.

Here is the one idea this whole guide rests on: your library card is not just for paper books anymore. It is a password. Type the numbers on the back of that card into a handful of free apps and you unlock e-books, audiobooks, movies, music, magazines, newspapers, and classes — at no cost, with no ads, and nothing to cancel.

Everything here is paid for already, out of the library's budget, the same way it pays for the books on the shelves. There is no trial that quietly turns into a bill, because you never put a credit card in anywhere. The library is genuinely on your side; that is the whole point of it, and it is one of the last corners of modern life where 'free' really does mean free.

I am Bill, from Bill's Home Tech here in Portage County, Ohio. Of all the things I show people, this is one of my favorites, because it costs them nothing and gives them so much. If you only remember one thing from this guide, let it be this: the card you already own is the key to all of it.

TIP

Dig the card out of the drawer. If you cannot find it or have forgotten the PIN, a quick call or visit to the branch sorts it out in minutes — and that one card is the whole thing.

THE SHORT VERSION

2. The short version

Four steps and you are reading, watching, or listening tonight — for free.

If you want the whole thing in a nutshell before we slow down and take it piece by piece, here it is.

- 1 Find your library card and its PIN (the library will reset the PIN for you if you have lost it).
- 2 On your phone or tablet, open the app store and install the free apps you want — Libby for books, Hoopla or Kanopy for movies, Flipster for magazines.
- 3 Open each app, search for your library by name, and sign in with your card number and PIN.
- 4 Browse and borrow. Most borrowing is instant; a few very popular titles have a short wait, just like a paper book, and the app tells you when it is ready.

That really is the entire routine. Everything after this page is simply detail — which app is best for what, how the borrowing limits work, how to get the movies onto the big TV, and how to help a parent get set up.

GOOD TO KNOW

Not sure which apps your library offers? Portage County District Library lists them on its Digital Library page at portagecounty.lib.oh.us. Every library's menu is a little different, so it is always worth a look at yours.

WHY IT MATTERS

3. Why this is worth ten minutes of your time

It quietly replaces a stack of monthly bills with one free card.

Streaming services, audiobook subscriptions, magazine and newspaper apps — they add up to real money every month, and the bills have a way of creeping upward a little at a time until you are not quite sure what you are paying for. A library card covers a surprising amount of the very same ground for nothing at all.

It is also one of the few genuinely good deals left that truly has no catch. No ads interrupting your movie, no 'are you still watching,' no upsells, and no quiet selling of your personal information to whoever will pay for it. What the library lends, it lends plainly and for free.

For anyone on a fixed income, that matters a great deal. And even for folks whose budget is comfortable, there is something satisfying about using a service your tax dollars already bought and paid for. Most people are simply never told how much is sitting there waiting.

GOOD TO KNOW

Before you renew or sign up for any paid app — a book app, a movie service, a magazine subscription — check whether your library already lends the same thing free. More often than not, it does.

HOW BORROWING WORKS

4. How digital borrowing works

You borrow and return, just like paper — except the app does the returning for you.

Digital borrowing mirrors the paper library you already know. You check an item out for a couple of weeks, and when the loan is up it simply returns itself — nothing is ever overdue, and there are no late fees, ever. If a title is especially popular, you may join a short waiting list and get a note when it is your turn, exactly as you would for a new hardback.

Each service sets its own limits: how many items you can have out at once, and sometimes a monthly cap on how much you can watch or download. These numbers vary quite a bit from library to library, so the one detail genuinely worth checking is your own library's limits. When you reach a limit, you simply wait for an item to come back or for the count to reset on the first of the month.

None of this requires you to understand how it works behind the scenes. You press 'borrow,' the book or movie appears, and in two weeks it tidies itself away. That is the whole bargain, and it is a gentle one.

GOOD TO KNOW

Because every digital loan returns itself automatically, there is never a late fee and never anything to carry back to the building. For a lot of people, that alone is a relief.

YOUR LIBRARY CARD

5. Getting (or finding) your card and PIN

The one requirement — and it is free to get.

All of this hinges on a library card and the PIN or password tied to it. If you live in Portage County and do not have a card, getting one is free: a visit to your local branch with a photo ID and something showing your address, and many systems even let you begin the sign-up online before you go in.

If you have the card but not the PIN, do not let that stop you — the library can look it up or reset it over the phone or at the desk in a moment. You almost always need that PIN to sign in to the apps, so it is worth sorting out before you sit down to install anything.

Keep the card somewhere you will not lose it, and jot the number and PIN on a slip of paper you keep at home, near the computer. You will need them only occasionally, but when an app asks, it is lovely to have them to hand rather than hunting.

WATCH OUT

Your card can expire after a few years. If an app suddenly says your card is not valid, it has very likely just lapsed — a quick call or visit renews it, and everything springs back to life.

E-BOOKS & AUDIOBOOKS

6. Free e-books and audiobooks: Libby

The big one — the whole library's reading, on your phone or tablet.

The flagship app for most libraries, Portage County District Library included, is Libby, which runs on the library's OverDrive collection. With it you borrow e-books and audiobooks and read or listen right on your phone, tablet, Kindle, or computer. You can make the text as large as you like, change the background to something easy on the eyes, and read in a dark mode at night.

Audiobooks through Libby are a quiet gift for anyone whose eyes tire, who drives a good deal, or who simply likes a book read aloud while they garden, cook, or rest. You can slow the narrator down or speed them up to a pace that suits you, and the app remembers your place even if you switch from phone to tablet.

Libby is friendly and forgiving. It walks you through finding your library the first time, and after that it is mostly a matter of searching, tapping 'borrow,' and reading. One card, one free app, and the library's whole collection travels in your pocket.

TIP

In Libby, set the print as large as is comfortable and try the sepia or dark background. Many readers find the screen easier on their eyes than paper, especially in the evening.

MOVIES & TV

7. Free movies and TV: Hoopla and Kanopy

Two free streaming apps your library pays for.

For films and shows, two apps do the heavy lifting, and Portage County District Library offers both. Kanopy leans toward quality — documentaries, classics, independent and foreign films, and an ad-free Kanopy Kids area that grandparents appreciate. Hoopla is broader, carrying mainstream movies and television alongside music, audiobooks, e-books and comics.

As with books, the library pays each time something is watched, so there is a monthly limit on how many titles you can start — the exact number varies by library. There are never any advertisements, and never a credit card. When your monthly credits run low, both apps keep a selection of 'bonus' titles you can watch without spending one.

We have separate, step-by-step guides devoted just to Kanopy and Hoopla if you would like more detail, including how to get them onto the living-room television. But the short version is simple: install, sign in with your card, and press play.

GOOD TO KNOW

Kanopy and Hoopla both keep free 'bonus' collections that do not count against your monthly limit — a pleasant way to keep watching after your regular credits are gone.

MAGAZINES

8. Free magazines: Flipster and Libby

The whole magazine rack, free, on your tablet.

That stack of magazine subscriptions can go too. Many libraries, Portage County District Library among them, offer Flipster, a digital magazine newsstand where you read full, current issues — the real pages, cover to cover, not summaries — on a tablet or computer. Libby carries magazines at a lot of libraries as well, borrowed the same way as its books.

It is at its best on a tablet, where you can pinch the screen to zoom in on the small print and turn pages with a flick of the finger. There is no limit worth worrying about and nothing to return; you simply open an issue and read, and the newest number appears when it comes out.

If you have favorite magazines you have paid for out of habit for years, this is one of the most satisfying swaps on the whole list. We have a separate guide devoted just to library magazines if you would like it laid out step by step.

TIP

Read magazines on a tablet rather than a phone whenever you can — the larger screen lets you zoom in on an article without squinting at it.

NEWSPAPERS

9. Free newspapers with your card

Today's paper — often many papers — at no cost.

A good number of libraries lend digital newspapers too, frequently through a service called PressReader that carries hundreds of papers from around the country and the world, laid out in full-page form just as they appear in print. If keeping up with the news matters to you, this can replace a paid subscription outright.

Newspaper offerings vary more from library to library than almost anything else on this list, so this is one to check on your own library's digital page or by asking at the desk. Where it is offered, it is one of the best-value things a card unlocks, and a daily pleasure for anyone who misses the feel of reading the paper through.

GOOD TO KNOW

Newspaper and magazine apps differ the most from one library to the next. It is always worth a look at your library's website to see exactly which titles yours carries.

MUSIC

10. Free music: Freegal and Hoopla

Stream and sometimes keep songs, free, with your card.

Music lovers are not left out. Some libraries offer Freegal, which lets you stream music and, at many libraries, download a handful of songs each week to keep for good — yours to own, free and legal. Hoopla, which we met earlier for movies, also lends full music albums you can stream on loan.

As always, the exact offering depends on your library, and the weekly download allowance on Freegal varies from place to place. But the idea is a lovely one: build a real playlist of music you enjoy, without a paid service and without pirating a thing, all courtesy of the same card.

For a parent or grandparent who grew up with records and radio, rediscovering old favorites this way can be a genuine joy — and it costs nothing to try.

CLASSES & LEARNING

11. Free classes and courses

The library quietly runs a free school, too.

Beyond entertainment, many libraries lend learning. Depending on your system you may find Creativebug for craft and hobby classes (Portage County District Library offers it), language lessons through Mango, business and software courses through LinkedIn Learning, or a whole catalog of continuing-education classes through Universal Class — all free with your card.

If there is a skill you have always meant to pick up — watercolors, a language before a trip, the basics of a computer program, even bread-baking — it is well worth seeing whether your library already offers a free course on it before you pay for one elsewhere. We have separate guides on several of these.

These learning services are the ones people are most surprised by, because they are tucked away on the library's website rather than advertised. They are there, though, and they are yours.

WATCH OUT

Browse your library's full list of digital resources once, slowly, with a cup of coffee. Most people find three or four things they never knew they were paying taxes for.

RESEARCH & REFERENCE

12. Research, genealogy and reference tools

Expensive databases, free inside your card.

Libraries also subscribe, on your behalf, to reference tools that would cost a small fortune individually: consumer-product reviews, legal and medical reference, test preparation, small-business market research, and genealogy collections. A number of libraries offer Ancestry Library Edition, a full version of the famous family-history site, most often used inside the library building on its computers or wifi.

If you are chasing family history, researching a big purchase like a car or an appliance, or helping a grandchild study for a test, check your library's database list first. The costly tool you were about to pay for may already be waiting there, bought and paid for.

These collections change from time to time and differ by library, so your library's own 'research' or 'databases' page is the surest guide to exactly what you can reach with your card.

GETTING THE APPS

13. Installing the apps and signing in

The same simple steps on a phone, tablet, or TV.

On a phone or tablet, open your app store, search for the app by name — Libby, Hoopla, Kanopy, Flipster — and install the free version. Open it, choose 'find your library' or similar, search for your library, and sign in with your card number and PIN. You may be asked to make a simple free account with your e-mail so the app remembers you; that is perfectly normal and still free.

On a smart TV or streaming player, look for the movie apps, Hoopla and Kanopy, in that device's own app store and install them there as well. Signing in on a TV is often easier with a 'link code': the TV shows a short code, and you type it on a web page on your phone or computer to connect the two — no painful pecking at your card number with the remote.

Take the apps one at a time. There is no need to install everything in one sitting; set up Libby today, add a movie app next time, and build from there as you find your feet.

TIP

When a TV app shows a code and a web address, type the code on your phone instead of the remote. It is far quicker and you are far less likely to fumble a digit.

ONE CARD, MANY DEVICES

14. One card works across all your devices

Sign in once per device and your loans follow you everywhere.

Your single card signs in on as many devices as you like. Borrow an audiobook on your phone while you are out, and it is waiting on your tablet when you get home. Start a movie on the television and finish it in bed on the tablet. The library account, not the device, holds your loans, so your reading and watching simply follow you around.

This is especially handy for couples: both of you can use the same household card on your own phones, each keeping your own book in progress. Some families prefer a card each, which also means separate monthly limits — twice the movie credits, in effect. Either way works; it is just a matter of what suits your house.

GOOD TO KNOW

If you and your spouse both read or watch a lot, a card each gives you separate borrowing limits — a simple way to double what the household can enjoy.

WHAT YOU NEED

15. What you will need to get started

Less than you might think — usually just a device you already own.

You do not need anything fancy for any of this. A smartphone, a tablet, a Kindle, or an ordinary computer will do, along with an internet connection at home and your library card. If you have a smart TV or a streaming box like a Roku or Fire TV, you can add the movie apps there too, but even that is optional.

For books and magazines, a tablet is the happiest choice because the screen is large and easy on the eyes. For movies, the television is grandest, but a tablet works beautifully in a comfortable chair. For audiobooks, your phone in your pocket with a pair of earbuds or the car speakers is all it takes.

If you are missing a piece — no home internet, or no device you are comfortable with — the library itself fills the gap, with public computers and wifi and staff who will help. So do not let 'I do not have the right gadget' stop you before you start.

TIP

A tablet is the single most useful device for the library's shelf — big enough to read a magazine and watch a film, small enough to hold in a chair. If you are buying one gadget, make it that.

READING ON A KINDLE

16. Reading on a Kindle or e-reader

Yes — your library books work on a Kindle, too.

If you have a Kindle, you are in luck: library e-books from Libby can be sent straight to it, so you read borrowed books on the same comfortable screen as the ones you buy. When you borrow a book in Libby, you simply choose to read it on your Kindle, and it appears there the next time the Kindle connects to wifi.

The beauty of an e-reader is the screen, which looks like paper and does not glare or tire the eyes, even in bright light. Battery lasts for weeks, and the whole device is light enough to hold for hours. For a dedicated reader, pairing a Kindle with a free library card is about as good as it gets.

Other e-readers work through their own apps or the Libby app on a tablet. Whichever you have, the library's books are not locked to one gadget — they go where you read.

EASY ON THE EYES

17. Large print, read-aloud and easy-on-the-eyes settings

Every app can be made gentler on tired eyes and ears.

One of the quiet joys of digital borrowing is that you are no longer stuck with whatever size the publisher printed. In Libby and most reading apps you can make the text as large as you like, choose a soft background colour, and read in a dim mode at night without a lamp. For many readers this is far more comfortable than paper ever was.

If reading tires you altogether, audiobooks let you listen instead, and many apps and devices can even read a plain e-book aloud in a computer voice. Between big print, read-aloud, and audiobooks, there is a comfortable way to enjoy a book no matter how your eyes are doing on a given day.

GOOD TO KNOW

If large print or listening would help, you are not asking for anything unusual — these settings are built into the apps for exactly that reason. We also have a separate guide on reading with low vision.

AT THE BRANCH

18. Using it at the branch — and getting help in person

The building is still there, and still full of help.

For all the talk of apps, the physical library remains one of the best deals in town. The branches offer free public computers, free wifi, printing for a few cents a page, and quiet space to sit. If the digital side ever puzzles you, the staff at the desk help people with exactly these apps every single day, patiently and without judgment.

Some of the research tools we mentioned, Ancestry Library Edition among them, are meant to be used inside the building on the library's own computers or wifi. So a visit is not a step backward; for certain things it is the way they are designed to work.

If you are nervous about setting an app up at home, there is no shame at all in carrying your card and your tablet into the branch and asking someone to walk you through it. That is what they are there for, and they are glad to do it.

PASSWORDS & ACCOUNTS

19. A gentle word on passwords and accounts

A few logins, kept simple and safe.

Some of these apps ask you to create a small account with your e-mail and a password, on top of your library card, so they remember your place and your loans. That is normal and safe. The trick is to keep a simple written record at home of which app uses which e-mail and password, so you are never locked out by a forgotten login.

Use your real e-mail, pick a password you can actually remember or write down, and do not worry about making each one fiendishly complicated — these are library apps, not your bank. If you ever do get stuck, every one of them has a 'forgot password' link that e-mails you a way back in.

WATCH OUT

Keep your logins on a paper list at home, not only in your head. A forgotten password is the single most common reason people stop using an app they liked.

MAKE IT A HABIT

20. Make it a small, pleasant habit

A little, often, is how this becomes part of your week.

The folks who get the most from the library's shelf are not the ones who master every app in a weekend. They are the ones who fold one small thing into their week: an audiobook for the morning walk, a borrowed film on a quiet evening, a magazine with Sunday coffee. Pick one to begin with and let the rest come in time.

Keep this guide near the computer, and when you are ready for the next piece — the movies on the big TV, a language course, the magazines — take just that one. There is no test and no hurry. It is your library, and it will wait for you.

GOOD TO KNOW

Start with the single thing that appeals to you most, and use it for a week before adding another. That is how it turns from a chore into a pleasure.

TWO WAYS IN

21. Two ways people come to this — and both are fine

Trimming bills, or simply discovering how much is there.

Some folks come to the library's digital shelf to cut their spending; others simply love the idea of so much, free. Either way, you come out ahead — so it is worth knowing which one you are, because it shapes where to start.

If you are trimming monthly bills

You want to lean on free options and perhaps drop a paid app or two that you keep out of habit.

- Start with Libby for books and audiobooks — it often replaces a paid audiobook subscription outright.
- Add Hoopla and Kanopy for movies, then look honestly at which streaming service you could pause.
- Check for Flipster and PressReader before you renew any magazine or newspaper subscription.

If you just want more to enjoy

Your budget is comfortable; you would simply like a deeper, ad-free well of good things to read, watch, and hear.

- Treat the library apps as your first stop for anything to read, watch, or listen to.
- Try a class on Creativebug or a language on Mango purely for the pleasure of it.
- Set the movie apps up on the big television so a free film night is one click away.

GOOD TO KNOW

However you arrived here, one slow browse through your library's digital page tends to turn up three or four things you had no idea you already had.

HELPING A RELATIVE

22. Setting it up for a parent

One of the kindest, most practical gifts there is.

For an older parent, especially on a fixed income, the library's digital shelf is a genuine kindness — more to read, watch, and hear, without a bigger bill. Set the apps up on their tablet, sign in with their card so they never have to fuss with it, make the text nice and large, and show them just the one or two apps they will actually use to begin with.

Write their card number and PIN on a slip of paper kept somewhere safe, in case an app ever asks again. Point them at Libby for books and one movie app for the evenings, and leave the rest for later. A tidy home screen with two familiar icons beats a screen full of apps they are afraid to touch.

A parent who discovers free audiobooks for the car, or classic films for a quiet afternoon, tends to be delighted — and a little proud to show it off to the neighbors. It is a small setup

that gives back for years.

TIP

Start a parent with just Libby and one movie app. You can always add more once those feel comfortable; beginning small is what makes it stick.

STAYING SAFE

23. Keeping it safe and legitimate

Only the real apps, only from the real app store.

Because all of this is advertised as 'free,' it is worth a plain word on safety. The genuine apps — Libby, Hoopla, Kanopy, Flipster and the rest — are installed only from your phone's official app store or your TV's app store, and you sign in only with your real library card on the app's own screen. That is the safe path, and it is the only one you need.

If a website promises 'free library movies' or 'free e-books' and asks for a credit card, or wants you to download something from outside the app store, that is not the real thing — close it. The library's own apps never ask for payment, because there is genuinely nothing to pay. Scammers love the word 'free,' so let the official app store be your rule.

WATCH OUT

A real library app never asks for a credit card or a payment of any kind. If something does, it is an impostor — back out and get the app from your official app store instead.

COMMON MISTAKES

24. Common mistakes

Avoid these and everything runs smoothly.

Nearly every snag I am called about comes down to one of a handful of simple things. None of them is your fault, and all of them are quick to fix.

- Not knowing the card's PIN, which nearly every app needs in order to sign in.
- Letting the card quietly expire, then thinking the app is broken when it only needs a renewal.
- Picking the wrong library from the app's list — choose your exact system, not a similarly named one in another town.
- Expecting unlimited everything — most services have a monthly limit the library sets.

- Paying for a subscription the library already offers free, simply because nobody told you it was there.

TIP

Keep your card number and PIN written down somewhere safe at home. Nine out of ten app problems turn out to be nothing more than a forgotten PIN or an expired card.

COMMON QUESTIONS

25. Common questions

The questions I hear most about the library's digital shelf.

Here are the ones that come up on almost every kitchen-table visit.

If yours is not here, it is very likely a quick answer — call the branch, or call me, and we will sort it.

QUESTIONS

26. Is all of this really free?

Yes — paid for already, out of the library's budget.

Completely free. Your library pays for these services the same way it pays for the books on the shelf, out of a budget your taxes already fund. You never enter a credit card, there is no trial that starts charging, and there are no ads. The only limits are how many things you may borrow at once, which the library sets — and even those are generous.

QUESTIONS

27. Do I need a separate app for each thing?

Usually yes — but they are all free and quick to install.

Each service has its own free app: Libby for books and audiobooks, Hoopla and Kanopy for movies, Flipster for magazines, and so on. You install only the ones you want and sign in to each with the same card. You certainly do not need all of them at once — most people start with one or two and add more as they go.

QUESTIONS

28. Can I use my card on my TV, not just my phone?

Yes, for the movie apps especially.

The movie apps — Hoopla and Kanopy — install right on a Roku, Fire TV, Apple TV, Google TV, or smart television, and you sign in with your card, usually with an easy on-screen link code so you do not have to type on the remote. Books and magazines are best enjoyed on a tablet, e-reader, or computer rather than the TV.

QUESTIONS

29. What exactly does Portage County District Library offer?

Check its own Digital Library page for the current list.

Portage County District Library lists its current digital services on its website at portagecounty.lib.oh.us, and the list includes Libby, Hoopla, Kanopy, Flipster and Creativebug, among others. Because these offerings change over time and every library differs, that page — or a quick call to the branch — is always the surest, most up-to-date answer.

QUESTIONS

30. I have no smartphone — am I shut out?

No — a computer or an e-reader works too, and the library will help.

Not at all. Most of these services work on an ordinary computer through a web browser, and Libby works on a Kindle e-reader. If you have none of those at home, the library itself has public computers you are welcome to use, and the staff are wonderfully patient about getting you started. Nobody is left out of this.

QUICK RECAP

31. The quick recap

The whole guide in one glance.

- Your library card is a password that unlocks free apps — books, movies, music, magazines, newspapers and classes.
- Everything is paid for by the library: no credit card, no ads, and nothing to cancel.
- Libby is the big one for e-books and audiobooks; Hoopla and Kanopy for movies; Flipster for magazines.
- Install each free app, pick your library from the list, and sign in with your card number and PIN.
- Limits vary by library — check Portage County District Library's digital page, or just ask at the branch.
- Only ever install the real apps from the official app store; they never ask for a credit card.

GOOD TO KNOW

One card, one slow browse of your library's digital page, and you may never pay for a book, movie, or magazine app again.

BILL'S HERE TO HELP

32. You do not have to do this alone

You just have to remember that a friendly, patient person is one call away.

I hope this guide made the library's digital shelf feel a little less daunting and a lot more doable. Keep it in a drawer with your other home papers, come back to a page whenever you need it, and do not worry for a moment about memorizing anything.

When you would rather have a hand, that is exactly what I do. I come to your home, work at your pace, and never make you feel rushed or silly for asking. A first visit is a flat \$99, and for the parts that do not need me on-site I can often help right on your screen for \$49. Every visit comes with a 30-day, come-back-free guarantee. I am a patient tech helper, so for library accounts and apps I will happily sit with you until your card is linked and everything is working.

GOOD TO KNOW

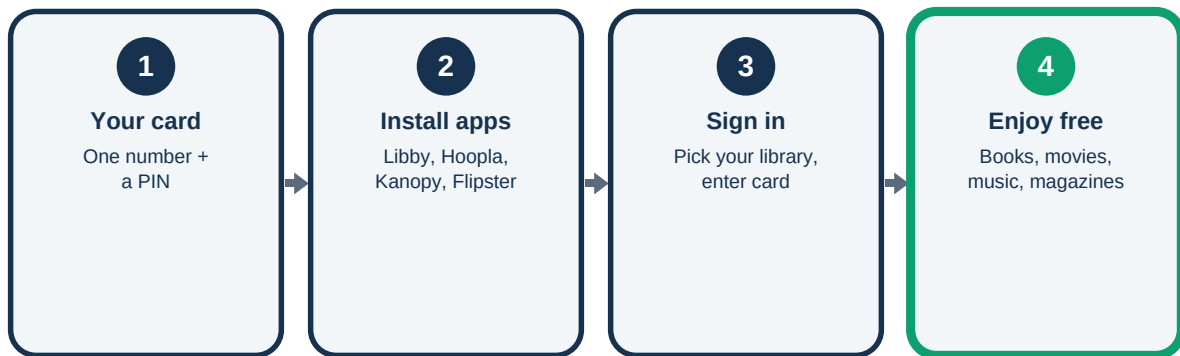
Call or text me at (330) 200-8042, or visit BillsHomeTech.com. Serving Atwater and all of Portage County. 30+ years of patient, plain-English tech help — and if you are ever not 100% happy with a visit, I will make it right or refund it. That is a promise. — Bill

AT A GLANCE

A Picture to Follow Along

One Card, a Whole Shelf

What your library card unlocks



All free, no ads, no credit card -- paid for by your library.

AT A GLANCE

A Second Look

What One Card Unlocks

The main free apps and what each is for

	Use it for	Good to know
Libby	E-books, audiobooks	Large print, Kindle
Hoopla / Kanopy	Movies and TV	Monthly credit cap
Flipster	Magazines	Best on a tablet
Creativebug	Craft classes	Free with card

Offerings vary by library -- check Portage County District Library's digital page.

BEFORE YOU GO

A Note From Bill

A quick note from Bill. I write these guides to make home tech a little less frustrating, and I do my best to keep every step accurate and up to date. Still, every home, device, and setup is a bit different, so I can't promise a guide will match yours exactly or fix your particular problem. These guides are for general information only — they're not professional, legal, or financial advice, and they don't replace your device's own manual or the manufacturer's instructions. Please go slow, use your own good judgment, and use everything here at your own risk. If a step involves electrical wiring, a gas appliance, a water heater, plumbing, or climbing a ladder — or if anything just doesn't feel safe — please stop and call a licensed professional (or give me a call at 330-200-8042). Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results.



HOW I CAN HELP

Your Visit — and My Promise

In-home visit — \$99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included.

Remote Support — \$49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the \$49 — and if it turns out you need me in person, that \$49 goes toward your visit. It's included free for Support Plan members (\$39/mo).

GOOD TO KNOW

My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full \$99. No questions, no awkwardness. That's how I'd want to be treated.

Call or text **(330) 200-8042** · Book a visit: billshometech.com/book · bill@billshometech.com

This free guide is for general information only — not professional advice, and no substitute for your device's own manual. Any prices or outside products mentioned can change; please confirm current details before you buy. Please use your own good judgment and follow it at your own risk — for anything involving electricity, gas, water, or heights, stop and call a licensed professional. Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results. © 2026 Bill's Home Tech, LLC.