

Learn a Language Free

THE QUICK VERSION

- 1 Confirm your library offers Mango Languages (check its website or ask at the desk).
- 2 Install the free Mango Languages app, or open Mango in a web browser.
- 3 Sign in through your library — find your library and enter your card number and PIN.
- 4 Pick your language and start the first short lesson.
- 5 Use the record-and-compare feature to practice saying it out loud.
- 6 Do one short lesson a day — a little, often, is how a language sticks.

Stuck? Call or text Bill — real help, no rushing.

Call or text: (330) 200-8042

Book a visit: billshometech.com/book · \$99 flat first visit



Mango Languages: Learn a Language Free Through the Library

Mango Languages through your library card -- conversation first, at your own pace, in Portage County

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Tech Made Simple. Service Made Personal.

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WELCOME

1. Read this first — your library card may teach you a language

Many public libraries offer Mango Languages free — a friendly, conversation-first way to learn, with no app store bill.

Here is the idea in one breath: a lot of public libraries pay for a language-learning service called Mango Languages, and you can use it free with your library card. It teaches dozens of languages through real conversations and gentle repetition, on your phone, tablet, or computer — and because the library foots the bill, it costs you nothing.

There are plenty of language apps you can pay for, and we have a separate guide on those. This one is different: it is about the version your library may already offer for free. Same idea — learn a language at your own pace — without the subscription.

I am Bill, from Bill's Home Tech here in Portage County, Ohio. Learning a few words of a language — for a trip, for family, or just for the joy of it — is one of the most satisfying things a person can do with a quiet half-hour, and your library may hand you the tools for free.

TIP

Before anything else, check whether your library offers Mango Languages. Availability varies from library to library, so your library's website — under 'digital resources' or 'learning' — is the place to confirm it, and whether yours carries it.

THE SHORT VERSION

2. The short version

A card, a free app, and your first lesson in minutes.

If you would like the whole routine before we slow down, here it is.

- 1 Confirm your library offers Mango Languages (check its website or ask at the desk).
- 2 Install the free Mango Languages app on your phone or tablet, or open Mango in a web browser.
- 3 Choose to sign in through your library, find your library, and enter your card number and PIN.
- 4 Pick the language you want to learn and start the first lesson — it is only a few minutes long.

That is the whole beginning. Everything after this is detail — how Mango's method works, how to practice your pronunciation, how to keep a gentle daily habit, and how it compares to the paid apps.

GOOD TO KNOW

If your library does not offer Mango, do not be discouraged — another library in reach may, and there are fine free apps too. But start by checking yours; a free, full version is the nicest place to begin.

WHAT IT IS

3. What Mango Languages actually is

A conversation-first language course your library pays for.

Mango Languages is an online language-learning service used by many libraries and schools. It teaches through real, practical conversations — the sort of things you would actually say — rather than long grammar lessons. You hear a native speaker, you repeat, and bit by bit the phrases become your own.

It covers a wide range of languages, from the common ones like Spanish, French, and Italian to many less-common tongues, and it also helps people learning English. Because your library provides it, the full course is free to you, with nothing to subscribe to.

TIP

Think of Mango as a patient tutor who starts with 'hello' and 'where is the train' rather than with verb tables. It is built around being understood, which is exactly what most of us want.

WHY IT MATTERS

4. Why it is worth trying

Good for the mind, lovely for a trip or for family.

Learning a language is one of the richest things you can do for a curious mind, and you need not become fluent for it to be worthwhile. A handful of polite phrases transforms a trip abroad. A few words in a grandparent's native tongue can mean the world to the family. And the gentle mental work of it is a pleasure in its own right.

Doing it free, through the library, removes the one barrier that stops many people — the monthly cost and the worry of forgetting to cancel. There is nothing to cancel here, so you

can dabble, wander, and come back whenever you like.

HOW IT WORKS

5. How the Mango method works

Listen, repeat, and build real phrases.

Each lesson walks you through a short conversation, breaking it into pieces you can manage. You see the words in both languages, hear a native speaker say them, and are prompted to say them yourself. Mango layers new words onto ones you already know, so you are always building rather than starting over.

It leans on listening and speaking, which is how most of us learned our first language, and it keeps grammar light and practical. Colors on the screen show you how a sentence is put together, so the shape of the language sinks in without a dry lecture.

GOOD TO KNOW

Mango does not throw everything at you at once. It is designed so that each small step feels achievable — which is exactly what keeps people coming back.

PRONUNCIATION

6. Getting your pronunciation right

Hear it, say it, and compare.

One of Mango's nicest features is the way it helps you sound right. You hear a native speaker say a phrase, then record yourself saying it, and you can play the two back one after the other to hear how close you are. It is a private, patient way to practice without feeling self-conscious.

Do not aim for perfection — aim for being understood. A warm, approximate 'good morning' spoken with a smile goes a long way, and Mango gives you the confidence to try.

CHOOSING A LANGUAGE

7. Choosing a language to learn

Follow your reason, not a ranking.

The best language to learn is the one you have a reason to learn. Planning a trip to Italy? Start with Italian. Grandchildren learning Spanish at school? Learn alongside them. Roots in Poland, Greece, or the Philippines? There may well be a course for the language of home.

Mango offers many languages, including less common ones that the big paid apps often skip. If you are learning English, there are courses built for speakers of many other languages too. Browse the list and pick the one that tugs at you.

ON YOUR DEVICES

8. Using it on a phone, tablet, or computer

Learn wherever you are comfortable.

Mango works on a phone or tablet through its free app, and on a computer through a web browser. Your progress follows your library account, so you can do a lesson on the tablet after breakfast and pick up on the phone while you wait at an appointment.

Many people like the tablet best: the screen is roomy, the buttons are large, and it sits nicely on the kitchen table. But whatever you have to hand will do — there is no wrong device.

A DAILY HABIT

9. Making it a small daily habit

A little, often, beats a lot, rarely.

Languages reward steady, gentle practice far more than long, exhausting sessions. Ten or fifteen minutes a day — one short lesson with your morning coffee — will take you further than an hour once in a while. The trick is to make it small enough that you never dread it.

Tie it to something you already do, like the first cup of coffee, so it becomes part of the day rather than another chore. And be kind to yourself: a missed day is nothing. Just open the app again when you can.

TIP

Do one short lesson a day, at the same moment each day — with your coffee, say. The habit matters more than the length; fifteen quiet minutes adds up to a great deal over a season.

OFFLINE & ON THE GO

10. Learning on the go

Download a lesson for the car or the waiting room.

The app lets you download lessons to your phone so you can practice without an internet connection — handy in the car (as a passenger, listening), on a plane, or anywhere the signal is poor. A language lesson is a fine companion for a dull waiting room.

Because it leans on listening and speaking, Mango suits the small, in-between moments of the day. A few minutes here and there, and the words start to stick.

REVIEW & REMEMBERING

11. Reviewing so it sticks

A little revisiting is how words move into memory.

New words slip away unless you meet them again, so Mango weaves review into the lessons — bringing back phrases you learned earlier just as they are starting to fade. The most useful thing you can do is let it: do not race ahead to new material every time, but welcome the little reviews, because that gentle repetition is exactly what turns a phrase from 'I saw that once' into 'I know that.'

If you have a few minutes and no appetite for a new lesson, redo an old one. It feels easy, which is encouraging, and it cements what you have. In a language, revisiting is never wasted time.

WATCH OUT

On a day you do not feel like learning something new, redo an old lesson instead. It is easy, it feels good, and it is quietly doing the most important work of all — making the words stick.

READING & WRITING

12. Seeing the words, not just hearing them

The written form helps the spoken one settle.

Mango shows you the words written out as well as spoken, and for many adults that is a comfort — seeing a phrase on the page helps it lodge in a way that sound alone sometimes does not. For languages with a different alphabet, Mango eases you in gently so the unfamiliar letters stop looking like squiggles and start making sense.

You need not become a scholar of spelling to benefit. But glancing at the written phrase as you hear and say it gives your memory a second handhold, and that makes the whole thing stick better.

CULTURE NOTES

13. Learning the manners, not just the words

How to be polite, not only understood.

Mango sprinkles in little cultural notes — when to be formal, how people greet one another, the small courtesies that matter in a place. These are the things that turn a tourist's phrasebook into real, warm communication. Knowing to say the polite form to an elder, or the right greeting for the time of day, earns you a smile every time.

For anyone learning a heritage language, or preparing for a trip, these notes are gold. They are the difference between saying the words and actually connecting with the person in front of you.

TRAVEL

14. Getting ready for a trip

A handful of phrases transforms a journey.

If a trip is your reason, you do not need to master the whole language — you need the phrases that smooth a journey. Greetings, please and thank you, ordering food, asking directions, numbers and prices, and 'do you speak English?' will carry you a remarkably long way and, more importantly, open doors that a silent tourist never sees.

Start with the travel-minded chapters a few weeks before you go, practice them out loud until they feel natural, and download them to your phone for the journey. A traveler who tries, however imperfectly, is met with warmth almost everywhere.

HERITAGE LANGUAGES

15. Reconnecting with a family language

The words of home, back in your mouth.

For many people the deepest reason to learn is family — the language a parent or grandparent spoke, half-remembered from childhood, or never quite passed down. Picking it up, even a little, is a way of reaching back toward where you come from, and of giving the next generation a thread to hold.

Mango's wide range of languages means many heritage tongues are covered, including ones the big paid apps skip. Learning a few phrases to speak with an elder, or to teach a grandchild, can be one of the most moving things a language ever does.

STAYING MOTIVATED

16. Keeping your spirits up

Progress is quiet — trust it.

Everyone hits a patch where it feels like nothing is sinking in. That is normal, and it is almost never true — progress in a language is quiet and happens underneath, showing itself suddenly when a phrase you struggled with simply arrives one day. The trick is to keep the daily habit small enough that you stay with it through the flat stretches.

Celebrate the little wins: the first time you understand a whole sentence, the first time you say something without thinking. And remember you are doing this for pleasure — there is no exam, no grade, and no one judging. That freedom is a gift; use it.

GOOD TO KNOW

If it feels like you have stalled, you almost certainly have not. Keep the daily habit small and gentle, and one day the words you wrestled with will simply be there.

USING IT WITH OTHER TOOLS

17. Pairing Mango with other free help

A little variety keeps it fresh.

Mango is a fine backbone, and you can round it out with other free things. Library audiobooks or music in your new language train your ear. Foreign newspapers through the library (we have a guide on those) give you real words in context. And simple, friendly videos online can show you the language in everyday life.

You do not need any of that to get value from Mango alone. But when you are ready, a little variety — a song here, a short video there — keeps the whole project lively, and it is all free through the library and the web.

TWO WAYS IN

18. Two ways people come to this — and both are fine

A practical goal, or pure curiosity.

Some folks come to Mango with a clear goal — a trip, the family, a move — while others simply fancy learning something new. Both are splendid reasons, and knowing which you are helps you start well.

If you have a practical goal

You are learning for a trip, for family, or to talk with neighbors.

- Start with the everyday phrases — greetings, directions, ordering food, asking for help.
- Practice speaking out loud with the record-and-compare feature so you are understood.
- Keep at the chapters most useful to your goal rather than trying to learn everything.

If you are learning for the joy of it

You have no deadline; you simply love the idea of a new language.

- Pick a language that delights you and wander through the lessons at leisure.
- Treat each short lesson as a small pleasure, not a task to finish.
- Try a second language later — with the library, trying costs nothing.

GOOD TO KNOW

Whichever you are, the free, no-cancel nature of the library version means you can explore without pressure — the kindest way to learn.

WHICH LANGUAGE IS EASIEST

19. If you just want an easy start

Some languages come gently to an English speaker.

If you have no particular language in mind and simply want a kind introduction, some come more gently to an English speaker than others. Spanish and Italian, for instance, are often found friendly: the sounds are regular, the words sometimes resemble ones you know, and there is plenty of chance to use them. That early ease can be encouraging while you find your feet.

That said, the best language is still the one you have a reason to love — heritage, travel, family. A little extra difficulty is nothing against real motivation. But if you are starting purely for the pleasure of it and want quick wins, an 'easier' first language is a perfectly good way to build the habit and the confidence.

Whatever you choose, remember that every language rewards the same gentle, daily practice. The one you will actually stick with beats the one that looks easiest on paper.

A FEW WORDS GO FAR

20. Why a little is worth so much

You need not be fluent to be delighted.

It is worth saying plainly, because it frees people to begin: you do not have to become fluent for this to be worthwhile. A handful of warm phrases changes a trip, honors a heritage, and brings a smile to a neighbor or a shopkeeper. The gap between no words and a few words is enormous; the gap between a few and fluency, while real, matters far less to everyday joy.

So set aside any idea that it is all or nothing. Learn to greet, to thank, to ask kindly, to count — and use those with warmth. People the world over respond to the effort itself, imperfect as it may be, far more than to perfect grammar.

Aim, then, not for mastery but for connection. By that measure, even a week of gentle lessons is already a success, and every lesson after it is a bonus.

KEEPING IT FUN

21. Keeping it a pleasure, not a chore

Learn the way that delights you.

The surest way to keep going is to keep it enjoyable. Learn the words for things you actually care about — food if you love to eat, travel phrases if you love to wander, endearments if it is for family. Sing along to a song in the language, watch a gentle film with subtitles, or cook a dish and name the ingredients as you go. Fun is not a distraction from learning; it is the fuel of it.

Avoid turning it into a grim duty with a quota to hit. If a day's lesson feels like a slog, do a short, easy review instead, or skip to a topic that delights you. The learners who last are the ones who kept it light.

You are doing this for pleasure and for your own good reasons, with no exam at the end. Let that freedom shape how you learn — toward joy, always.

HELPING A RELATIVE

22. Setting it up for a parent or grandchild

A shared project, and a lovely one.

Learning a language together is a warm thing to share across the generations. Set Mango up on a parent's tablet, sign in with their card, and start them on something they have always wanted — the language of their heritage, perhaps, or a few words for a dreamed-of trip. Grandchildren often love to help a grandparent practice.

Keep it simple: show them how to open the app and start the next lesson, and leave the rest. Write their card number and PIN somewhere safe in case the app asks again. A shared word or two in another language can become a sweet family ritual.

TIP

Learning alongside a grandchild turns practice into play. Even a few shared phrases — counting, colors, a greeting — make a warm, screen-light activity for a visit.

VS PAID APPS

23. How it compares to the paid apps

Different strengths — and this one is free.

You may know the popular paid language apps, with their streaks and games. Those have their charms, and we cover them in a separate guide. Mango's style is a little calmer and more conversation-focused, and its biggest advantage here is simple: through the library, it is the full version, free, with no subscription hanging over you.

There is no need to choose only one. Some people enjoy a playful app for daily streaks and Mango for solid, practical conversation. But if cost is a concern, the library's Mango is a genuinely complete course at no charge, and that is hard to beat.

STAYING SAFE

24. Keeping it safe and legitimate

Only the real app, only through your library.

Because this is offered as 'free language learning,' a quick word on safety. The genuine Mango app comes only from your phone's official app store, or you reach Mango through your own library's website, and you sign in with your real library card. That is the safe path and the only one you need.

If a site promises 'free Mango' and asks for a credit card or a download from outside the app store, that is not your library's service — close it. The real thing never asks you to pay, because the library already has.

WATCH OUT

Your library's Mango never asks for a credit card. If something does, it is not the library's service — go in through your library's website or the official app store instead.

SPEAKING OUT LOUD

25. Getting over the shyness of speaking

Say it aloud, even alone — that is the secret.

The one thing that separates people who make real progress from those who stall is simple: the first group says the words out loud. It feels a little silly at first, talking to a phone in your kitchen, but speaking is how a language moves from your eyes into your mouth. Mango prompts you to speak for exactly this reason.

Nobody is listening, nobody is judging, and the computer will never laugh. Say each phrase aloud, even if you mumble it at first. The more your mouth practices the shapes, the more natural they become — and the braver you will feel when it is a real person in front of you.

TIP

Say every phrase out loud, alone, with the door shut if you must. Speaking, not just reading or listening, is the single habit that turns a language from something you study into something you can use.

WHAT TO LEARN FIRST

26. What to learn first

Greetings, courtesies, and the handful that open doors.

If you are not sure where to aim, start with the phrases that do the most work: hello and goodbye, please and thank you, yes and no, excuse me, and 'do you speak English?' Add numbers, the words for food and drink, and how to ask where something is. With just those, you can be polite, get fed, find your way, and make a warm first impression anywhere.

Mango's early lessons tend to cover exactly these, which is why its first chapters are so useful even on their own. Master that handful, use it with a smile, and you are already most of the way to being a gracious guest in another language.

TRAIN YOUR EAR

27. Training your ear to understand

Understanding takes a little getting used to.

Speaking is one half; understanding what is said back is the other, and it often lags behind at first because real speech comes fast. Mango's native-speaker audio trains your ear gently, and you can replay a phrase as many times as you like until it stops being a blur and starts being words.

Outside the lessons, let the language wash over you now and then — a song, a short video, a film with subtitles. You will not catch every word, and you do not need to. The point is to get your ear used to the music of it, so that when someone speaks to you, it feels familiar rather than frightening.

FOR ENGLISH LEARNERS

28. If you are learning English

Mango teaches English, too, from many languages.

Mango is not only for English speakers learning other tongues — it also teaches English, with courses built for speakers of many different languages. For a newcomer to this country, or a family member learning English, that is a free, patient, private way to build everyday language and confidence, right from home.

Because the lessons start from the learner's own language, they feel approachable rather than overwhelming. If you know someone working on their English, the library's Mango may be one of the kindest free tools you can point them to.

A GENTLE GOAL

29. Setting a gentle goal

Aim small, and let it grow.

A goal helps, as long as it is a kind one. Rather than 'become fluent,' try 'learn enough to order a meal and be polite in Italy,' or 'say a few sentences to my grandmother in her language.' A small, concrete goal is reachable, and reaching it feels wonderful, which makes you want to set the next one.

Write your goal on the slip of paper with your library card number, if you like. Glancing at it reminds you why you started, on the days when the daily lesson feels like one more thing. Small goals, happily met, are how big ones quietly arrive.

IT IS NOT TOO LATE

30. You are not too old for this

Adults learn languages every day — so can you.

Let me put one worry to rest plainly: you are not too old, and your memory is not too tired, to learn a language. Adults pick up new languages all the time, and in some ways grown-ups learn more sensibly than children — with patience, context, and reasons that matter. It may take steady practice, but steady practice is something anyone can do.

What stops most people is not age; it is giving up too soon or being too hard on themselves. Go gently, keep the daily habit small, celebrate the little wins, and let Mango's

free, no-pressure lessons carry you along. The words will come.

GOOD TO KNOW

Do not let 'I am too old' or 'my memory is not what it was' talk you out of this. Steady, gentle practice is all a language asks, and that is something anyone can give.

COMMON MISTAKES

31. Common mistakes

Avoid these and learning stays a pleasure.

Nearly every stumble comes down to one of a few simple things, and all are easy to put right.

- Assuming your library offers Mango without checking — availability varies, so confirm first.
- Trying marathon sessions and burning out, instead of a little each day.
- Skipping the speaking practice — saying the words out loud is where it sticks.
- Chasing perfection rather than being understood, and getting discouraged.
- Letting the library card lapse, then thinking the app is broken.

WATCH OUT

If you miss several days, do not start over or give up — just open the app and do one small lesson. Gentleness with yourself is what keeps a language habit alive.

COMMON QUESTIONS

32. Common questions

The questions I hear most about library language learning.

Here are the ones that come up most at the kitchen table.

If yours is not here, it is likely a quick answer — call the branch, or call me.

QUESTIONS

33. Is Mango really free through the library?

Yes — if your library offers it.

Where a library provides Mango Languages, the full course is free to you with your library card — no subscription, no credit card, nothing to cancel. The one thing to confirm is whether your particular library offers it, since availability varies. Your library's website or the front desk will tell you.

QUESTIONS

34. Which languages can I learn?

Many — including less common ones.

Mango offers a wide range of languages, from the familiar ones like Spanish, French, Italian, and German to many less common tongues, plus courses for people learning English. Browse the list in the app or on your library's Mango page to see what is available and pick the one that suits your reason.

QUESTIONS

35. Will it make me fluent?

It will make you capable and confident — fluency takes practice.

Mango is excellent for building practical, everyday ability — enough to travel, to greet family, and to be understood. True fluency comes from lots of practice and, ideally, real conversation with other speakers. Think of Mango as a wonderful, patient start that takes you a very long and useful way.

QUESTIONS

36. Do I need internet all the time?

No — you can download lessons to go.

You need an internet connection to sign in and to download, but the app lets you save lessons to your phone or tablet so you can practice offline — in the car as a passenger, on a plane, or anywhere the signal is weak. Your progress syncs back up the next time you are online.

QUESTIONS

37. Is it hard to use?

No — it is designed to be gentle and clear.

Mango is built for ordinary people, not language scholars. Lessons are short, the buttons are large, and each step is small and achievable. If getting signed in with your library card is the only hurdle, that is exactly the sort of thing I am glad to help with.

QUESTIONS

38. How much time does it take?

As little as ten or fifteen minutes a day.

Lessons are short by design — a few minutes each — so you can do one in the time it takes to drink a cup of coffee. Ten or fifteen minutes a day, done steadily, will carry you a long way. There is no minimum and no pressure; even five minutes keeps the thread from breaking. The habit matters far more than the length of any single sitting.

QUESTIONS

39. Can I learn more than one language?

Yes — and it costs nothing to try another.

You are free to study as many languages as you like; the library's Mango does not charge per language. Many people focus on one at a time to avoid muddling them, then start another once the first feels comfortable. But if you fancy dabbling in two, there is nothing stopping you — it is all included with your card.

QUESTIONS

40. Do I need a teacher or a class as well?

No — though real conversation helps when you are ready.

Mango is a complete, self-guided course; you need no teacher to get going and to reach a useful, confident level. When you want to go further, practicing with a real speaker — a friend, a relative, a conversation group — is the natural next step, because nothing cements a language like using it with a patient human. But that comes later, and it is a pleasure, not a requirement.

QUESTIONS

41. What if I forget everything between sessions?

That is normal — the reviews are built for it.

Forgetting between lessons is completely normal and nothing to worry about. Mango deliberately brings earlier phrases back around just as they begin to fade, so the forgetting-and-remembering is actually part of how the words move into long-term memory. Trust the process, do not scold yourself, and keep the gentle daily habit going.

QUICK RECAP

42. The quick recap

The whole guide in one glance.

- Many libraries offer Mango Languages free with your card — a conversation-first way to learn.
- It teaches dozens of languages (and English), through listening, repeating, and speaking.
- Install the free app or use a web browser, sign in through your library, and start a lesson.
- Practice your pronunciation with the record-and-compare feature; aim to be understood.
- A little each day beats long, rare sessions — tie it to your morning coffee.
- Availability varies by library — check yours; if it offers Mango, the full course is free.

GOOD TO KNOW

A free, full language course from the card in your wallet — learn for a trip, for family, or simply for the quiet joy of it.

BILL'S HERE TO HELP

43. You do not have to do this alone

You just have to remember that a friendly, patient person is one call away.

I hope this guide made learning a language with your library feel a little less daunting and a lot more doable. Keep it in a drawer with your other home papers, come back to a page whenever you need it, and do not worry for a moment about memorizing anything.

When you would rather have a hand, that is exactly what I do. I come to your home, work at your pace, and never make you feel rushed or silly for asking. A first visit is a flat \$99, and for the parts that do not need me on-site I can often help right on your screen for \$49. Every visit comes with a 30-day, come-back-free guarantee. I am a patient tech helper, so for library accounts and apps I will happily sit with you until your card is linked and

everything is working.

GOOD TO KNOW

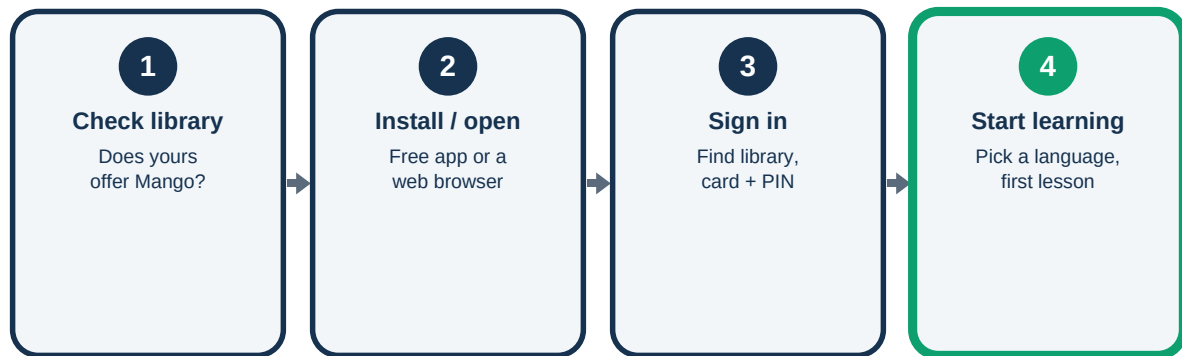
Call or text me at (330) 200-8042, or visit BillsHomeTech.com. Serving Atwater and all of Portage County. 30+ years of patient, plain-English tech help — and if you are ever not 100% happy with a visit, I will make it right or refund it. That is a promise. — Bill

AT A GLANCE

A Picture to Follow Along

Card to First Lesson

Four steps to learning free



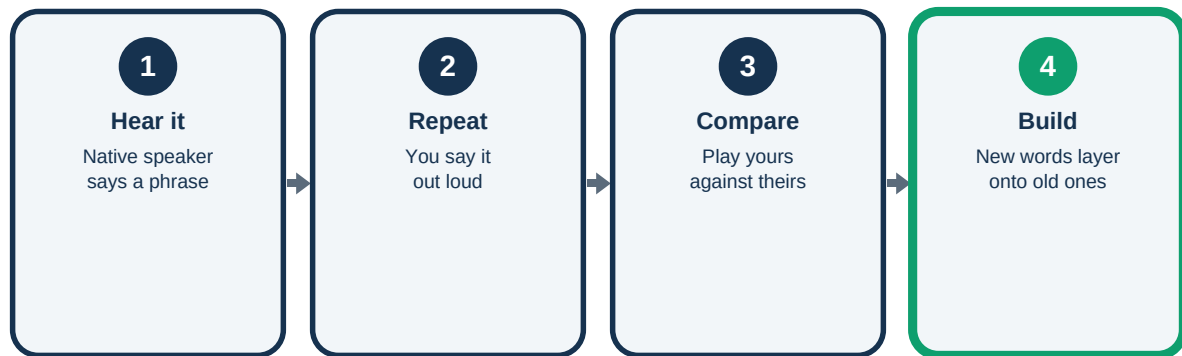
Free with your card where offered -- no subscription, nothing to cancel.

AT A GLANCE

A Second Look

How a Lesson Builds

Gentle steps that add up



Conversation-first -- built around being understood, not grammar tables.

BEFORE YOU GO

A Note From Bill

A quick note from Bill. I write these guides to make home tech a little less frustrating, and I do my best to keep every step accurate and up to date. Still, every home, device, and setup is a bit different, so I can't promise a guide will match yours exactly or fix your particular problem. These guides are for general information only — they're not professional, legal, or financial advice, and they don't replace your device's own manual or the manufacturer's instructions. Please go slow, use your own good judgment, and use everything here at your own risk. If a step involves electrical wiring, a gas appliance, a water heater, plumbing, or climbing a ladder — or if anything just doesn't feel safe — please stop and call a licensed professional (or give me a call at 330-200-8042). Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results.



HOW I CAN HELP

Your Visit — and My Promise

In-home visit — \$99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included.

Remote Support — \$49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the \$49 — and if it turns out you need me in person, that \$49 goes toward your visit. It's included free for Support Plan members (\$39/mo).

GOOD TO KNOW

My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full \$99. No questions, no awkwardness. That's how I'd want to be treated.

Call or text **(330) 200-8042** · Book a visit: **billshometech.com/book** · **bill@billshometech.com**

This free guide is for general information only — not professional advice, and no substitute for your device's own manual. Any prices or outside products mentioned can change; please confirm current details before you buy. Please use your own good judgment and follow it at your own risk — for anything involving electricity, gas, water, or heights, stop and call a licensed professional. Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results. © 2026 Bill's Home Tech, LLC.