

Free Online Courses

THE QUICK VERSION

- 1 Find your library's online-learning service (Universal Class, LinkedIn Learning, or similar) on its website.
- 2 Click through and sign in with your library card number and PIN.
- 3 Browse or search for a course on a subject you want to learn.
- 4 Enroll in just one course to begin, and go at your own pace.
- 5 Check the course for a certificate or continuing-education credit if that matters to you.
- 6 Keep a notebook beside you — writing it down makes it stick.

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Free Online Courses From the Library: Universal Class & LinkedIn Learning

UniversalClassandLinkedInLearningthroughyourlibrarycard--afreenightschool,inPortageCounty

————— An Extended Guide · No. 1898 · NO. LE-08 —————

Tech Made Simple. Service Made Personal.

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WELCOME

1. Read this first — your library card is a free night school

Many libraries offer real online courses free with your card — continuing-education classes and professional skills, no tuition.

Here is the whole idea: a good number of public libraries pay for online course services, and you can take those courses free with your library card. The two you will meet most are Universal Class, with hundreds of instructor-led continuing-education classes, and LinkedIn Learning (once called Lynda), with thousands of video courses on business, software, and creative skills.

No tuition, no credit card, no ads. It is, in effect, a free night school you attend in your slippers, at whatever hour suits you. Some courses even offer a certificate or continuing-education credit at the end, which can matter for work or a hobby group.

I am Bill, from Bill's Home Tech here in Portage County, Ohio. Of all the things a library card unlocks, this is the one that most surprises people — that they can take a genuine course, on almost any subject, for nothing. If there is something you have always meant to learn, start here.

TIP

Whether your library offers Universal Class, LinkedIn Learning, both, or something similar varies from library to library. Check your library's website under 'learning' or 'digital resources' to see what yours carries.

THE SHORT VERSION

2. The short version

A card, a sign-in, and you are enrolled — free.

If you would like the whole routine before we slow down, here it is.

- 1 On your library's website, find its online-learning service (Universal Class, LinkedIn Learning, or similar).
- 2 Click through and sign in with your library card number and PIN.
- 3 Browse or search for a course on the subject you want to learn.
- 4 Enroll and begin — watch the lessons, go at your own pace, and come back as often as you like.

That is the whole beginning. Everything after this is detail — the difference between the two main services, how certificates work, how to keep your place, and how to pick a first course you will actually finish.

GOOD TO KNOW

These services run in a web browser and, for some, an app. The easiest start is your library's website, which signs you in with your card and hands you to the courses.

THE TWO SERVICES

3. The two services you will meet

Universal Class and LinkedIn Learning — different flavors.

The two most common library course services have slightly different characters. Universal Class offers hundreds of instructor-led continuing-education classes on a huge range of subjects — from writing and history to cooking, gardening, and personal finance — often with real assignments and a certificate at the end. It leans gentle and general-interest.

LinkedIn Learning (which many still know by its old name, Lynda) is a large library of polished video courses, strongest on business, computer software, and creative skills — using a spreadsheet, editing photos, running a small business. It is more video-and-skills, less homework.

TIP

If you want a warm, general-interest class with a certificate, look at Universal Class. If you want to learn a specific software or work skill from slick videos, look at LinkedIn Learning. Many libraries offer both.

WHY IT MATTERS

4. Why it is worth your time

Real learning, real credit sometimes, and no tuition.

Courses like these, bought on your own, can run to real money — and continuing-education classes elsewhere can be dearer still. Through the library, they are free. For anyone curious, or brushing up for a hobby, a club, or a bit of work, that removes the one barrier that stops most people: the cost.

There is more to it than money, too. Keeping the mind busy with something new is one of the finest things a person can do, at any age. A free course on a subject you love is a gift to yourself, and the library has already paid for it.

YOUR CARD

5. What you need to get started

A library card, its PIN, and a computer or tablet.

You need a library card and the PIN or password tied to it, plus a device to learn on — a computer is ideal for coursework, though a tablet works well too. If you live in Portage County and do not have a card, one is free with a photo ID and proof of address.

If you have forgotten the PIN, the library will reset it in a moment. You will usually need it to sign in to the course service, so sort that out first and the rest falls into place.

WATCH OUT

If a course service suddenly refuses your card, it has most likely just expired. A quick renewal at the library restores your access and your progress.

SIGNING IN

6. Signing in through your library

Start at the library website for the smoothest path.

The simplest way in is through your own library's website: find the course service on its learning or digital-resources page and click through. You will enter your library card number and PIN, and then be taken into the service, often asked to make a free account with your e-mail so it remembers your courses and progress.

Once you are set up, some services also have an app for a tablet or phone, handy for watching a lesson away from the desk. But a computer with a full-size screen and keyboard is the friendliest place for anything with assignments.

FINDING A COURSE

7. Finding a course to start with

Follow your interest, and start small.

Both services let you browse by subject or search for exactly what you want. Fancy improving your writing, understanding your camera, learning to use a spreadsheet, or finally grasping how a computer works? There is very likely a course waiting. Pick the one subject that genuinely interests you — curiosity is the fuel that gets a course finished.

Resist the urge to enroll in a dozen at once. Choose one, perhaps a short one, and see it through. Finishing a single course is worth far more than dabbling in ten, and it builds the confidence for the next.

TIP

For your first course, pick something short and squarely in your interests. The win of finishing is what turns 'I took a class once' into a happy new habit.

PACING YOURSELF

8. Going at your own pace

No bell, no deadline — learn when it suits you.

The beauty of these courses is that they wait for you. There is no fixed class time and, in most cases, no hard deadline. Watch a lesson, pause to take notes, do the exercise, and come back the following day or a few days later. Your progress is saved, so you never lose your place.

A steady rhythm works best — a lesson or two at the same time each week, rather than a marathon once in a blue moon. Little and often is how a course gets finished and how the learning actually sticks.

CERTIFICATES

9. Certificates and continuing-education credit

Sometimes there is a piece of paper at the end.

Many Universal Class courses offer a certificate when you complete them, and some provide continuing-education units (CEUs) that certain jobs and professional groups accept. If a certificate matters to you — for work, a license, or simply the satisfaction — check the course description before you start to see what it offers.

LinkedIn Learning also marks your completed courses, which some people like to show on a professional profile. But you need not care a whit about certificates to enjoy these — most folks take the courses purely to learn, and that is a perfectly fine reason.

TAKING NOTES

10. Taking notes and keeping your place

A notebook beside you makes it stick.

You will get far more from a course if you keep a simple notebook or a document open beside you and jot down the bits that matter. The act of writing a thing down helps it lodge in the memory, and a page of your own notes is worth rereading later far more than rewatching a whole lesson.

The services keep track of which lessons you have finished, so you can always see how far along you are and pick up where you left off. Between their progress tracking and your own notes, nothing gets lost.

ON A TABLET OR TV

11. Watching lessons on a tablet or TV

A big screen is kinder for video courses.

Video courses, especially the software and skills ones, are pleasant to watch on a roomy screen. A tablet propped on the desk is comfortable, and some services can be cast or shown on a smart TV if you prefer to watch from the armchair and practice afterward.

For anything with writing or exercises, though, a computer with a real keyboard is the happiest setup — you can watch in one window and practice in another. Use whatever puts the lesson at a comfortable size and lets you follow along.

SUBJECTS

12. A closer look at what you can study

Far more than you would guess.

The range is genuinely wide. On the general-interest side there are classes in writing and literature, history, art appreciation, personal finance, cooking, gardening, health and wellness, psychology, and parenting and grandparenting. On the practical side there are courses in using a computer, the popular office programs, photography and photo editing, starting or running a small business, and dozens of trades and skills.

If you can name a subject you are curious about, there is a fair chance a course exists for it. The hardest part is usually not finding something to learn, but choosing just one thing to start with from so tempting a list.

TIP

Jot down the three subjects you are most curious about, then pick the single one that makes you smile most. Start there — curiosity is the fuel that carries a course all the way to the end.

HOW A COURSE RUNS

13. What taking a course is actually like

Lessons, maybe a quiz, and your own pace.

People sometimes picture a stern online classroom; the reality is far gentler. A course is usually a series of lessons — short readings or videos — that you work through in order. Some, especially on Universal Class, include simple assignments or quizzes to check you have taken it in; others, like most LinkedIn Learning courses, are purely watch-and-learn.

There is no instructor watching the clock and no classmates to keep up with. You move at the speed that suits you, repeat anything you like, and skip what you already know. It is learning on your own kind terms.

COMPUTER SKILLS

14. A special word on computer skills

These courses can teach the very device you are on.

If computers themselves are the thing that unnerves you, these services are a quiet blessing, because many of their most popular courses are about exactly that — using a computer, finding your way around email and the internet, the common office and photo programs, and staying safe online. You can learn the machine using the machine, one gentle step at a time.

It is a pleasing kind of circle: the same library card that unlocks the course teaches you the skills to make the most of everything else your card unlocks. If the whole digital world feels a size too big, a beginner computer course is a wonderful place to find your feet.

GOOD TO KNOW

If technology makes you nervous, start with a beginner computer or internet course. Learning the basics in a calm, no-pressure class makes everything else — the apps, the e-mail, the safety — far less daunting.

STAYING ON TRACK

15. Finishing what you start

A little structure helps a course get done.

The freedom of self-paced learning is also its one trap: with no bell to ring, a course can quietly drift. The remedy is a gentle bit of structure. Pick a regular slot — a Tuesday morning, say — and treat it as your class time. Aim for a lesson or two each sitting, and tick them off as you go so you can see yourself making progress.

Tell someone you are taking the course, too; a friendly 'how is your class going?' is a surprisingly good nudge. And keep the goal modest — one course at a time, seen through to the end — so finishing feels like a victory rather than a chore.

TIP

Put your 'class time' on the calendar like any appointment, and keep it. A fixed, repeating slot is the single best way to turn a course you started into a course you finished.

SHOWING YOUR LEARNING**16. What to do with what you have learned**

Use it, share it, or simply enjoy knowing it.

When you finish, the best thing is simply to use what you learned — cook the dish, make the spreadsheet, plant the garden, write the letter. If the course gave a certificate, you might keep it with your papers or, for a work-related skill, add it to a professional profile. But none of that is required; knowing a thing you did not know before is reward enough.

Many people find that finishing one course whets the appetite for another. That is the happiest outcome of all — a new habit of learning, kept alight by curiosity and paid for by a card you already own.

IF YOU GET STUCK**17. If a course gets confusing**

Slow down, rewatch, or switch — never just quit in frustration.

Now and then a lesson will lose you. Before you give up, try the simple fixes: rewatch the confusing part, slow a video down, read the lesson a second time, or look up a puzzling word. Often a second pass is all it takes. If a whole course is pitched too high, drop down to a more basic one rather than struggling — there is no prize for suffering through.

And if it is the technology rather than the subject that is tripping you up — signing in, finding a lesson, getting the video to play — that is exactly the sort of thing a patient helper can sort out in a few minutes, so you can get back to the learning.

TWO WAYS IN**18. Two ways people come to this — and both are fine**

A practical goal, or the pleasure of learning.

Some folks come to library courses with a concrete aim — a work skill, a certificate, a hobby to master — while others simply love to learn. Both are splendid, and knowing which you are helps you pick the right service and the right first course.

If you have a practical goal

You want a specific skill or a certificate for work, a club, or a license.

- Look at Universal Class for certificates and continuing-education credit.

- Look at LinkedIn Learning for software and professional skills on video.
- Check the course description for exactly what certificate or credit it offers.

If you are learning for the joy of it

You have no deadline; you simply fancy learning something new.

- Browse by subject and follow whatever genuinely tugs at your curiosity.
- Pick a short course first and enjoy the satisfaction of finishing it.
- Try a second on a different subject later — it is all free to explore.

GOOD TO KNOW

Whichever you are, starting with one short, interesting course — rather than a stack of ambitious ones — is the surest way to actually enjoy and finish it.

GOOD FOR THE MIND

19. Why learning keeps you sharp

A busy, curious mind is a healthy one.

There is real value in keeping the mind busy with something new, at any age. Learning a fresh subject stretches you pleasantly — new words, new ideas, new ways of seeing — and that gentle stretching is good for anyone. A free course gives that workout a shape and a purpose, which is easier to stick with than vague good intentions.

You need not take it on as medicine, mind. The pleasure of understanding something you did not understand before is reward enough on its own. But it is cheering to know that the thing you enjoy — following your curiosity — is also quietly doing you good.

So pick a subject that lights you up, not one you feel you ought to study. Delight and benefit, in learning, run happily together.

THE RIGHT SETTING

20. Setting yourself up to learn well

A little comfort makes a big difference.

You will get far more from a course if the setting is comfortable. A quiet spot, a decent chair, a cup of something to hand, and the screen at a pleasant size all help the lessons go down easily. If there is writing or practice involved, a desk with a real keyboard beats balancing a tablet on your knee.

Good light matters, and so does the text size — enlarge the video or the page until it is easy on your eyes, and turn on captions if they help you follow along. A pair of headphones or a small speaker makes the narration clearer than a tinny built-in speaker.

None of this is fussy; it is just the difference between a lesson that tires you and one you look forward to. Make your learning corner a pleasant place, and you will return to it gladly.

ONE THING AT A TIME

21. The power of finishing just one

A single finished course beats ten half-started.

If I could press one habit on every new learner, it would be this: finish one course before you start another. The temptation, faced with a free library of thousands, is to enroll in a dozen tempting things at once — and then to drift through all of them and complete none. One course, seen through to the end, teaches you far more and feels far better.

Finishing also builds a quiet confidence that carries into the next course. 'I did that' is a powerful feeling, and it is the engine of a lasting learning habit. Ten abandoned courses teach only that courses get abandoned.

So choose one, give it your gentle attention, and carry it to the finish. Then, and only then, let yourself loose on the next tempting thing. The library of courses will still be there, and you will reach it as a finisher.

HELPING A RELATIVE

22. Setting it up for a parent

The gift of a lifelong learner's library.

For an older parent with time and curiosity, a free course on a beloved subject is a thoughtful gift. Sign the service in on their computer or tablet with their card, help them find a course in something they love — history, gardening, photography, writing — and show them how to play a lesson and come back to it.

Keep it to one course to begin with, and let them set their own pace. Write their card number and PIN somewhere safe in case the sign-in is needed again. A parent who rediscovers the pleasure of learning tends to light up, and it costs nothing.

TIP

Help a parent enroll in just one course on a subject they adore, then step back. The joy of learning something they chose, at their own pace, is the whole gift.

STAYING SAFE

23. Keeping it safe and legitimate

Only the real services, only through your library.

Because this is offered as 'free courses,' a word on safety. The genuine services are reached through your own library's website or their official apps, and you sign in with your real library card. That is the safe path and the only one you need.

If a website promises 'free courses' and asks for a credit card, or a download from outside the app store, that is not your library's service — close it. The real thing never asks you to pay, because the library already has. And nobody from a course should ever telephone you asking for payment or remote access.

WATCH OUT

Your library's course services never ask for a credit card. If something does, it is not the library's service — go in through your library's website or the official app store instead.

HOBBY COURSES

24. Courses for the pure pleasure of a hobby

Learn the thing you have always meant to.

Not every course is about work or self-improvement — a great many are simply for the love of a subject. Gardening and houseplants, cooking and baking, photography, drawing, creative writing, music appreciation, local and world history, genealogy, astronomy, birdwatching: the list of hobby courses is long and tempting. These are the ones people most often finish, because curiosity carries them along.

If there is a pastime you have always meant to take up properly, a free course is a gentle, structured way in — better than piecing it together from scattered videos, and kinder on the wallet than a paid class. Follow your delight; it is the surest fuel there is.

BRUSHING UP FOR WORK

25. Brushing up a work skill

Still working, or thinking of it? These help.

For anyone still working, returning to work, or helping out with a family business, these courses are a quiet advantage. LinkedIn Learning in particular is strong on the practical skills employers value — spreadsheets, word processing, presentations, bookkeeping basics, project organizing, and the software a modern office runs on. You can shore up a skill without announcing to anyone that you were rusty.

Because you learn at your own pace and in private, there is no embarrassment in going back to the basics of a program you half-know. A few focused courses can make a real difference to confidence at work, and the certificate, where offered, is a nice thing to have.

HELPING GRANDCHILDREN

26. Learning to help the grandchildren

Keep up with their homework and their world.

A lovely, often-overlooked use is keeping pace with the youngsters. A course on a school subject — basic algebra, a bit of science, essay writing — can help you help a grandchild with homework, or simply understand what they are learning. And a course on the technology they live in can close the gap enough for real conversation.

There is something fine about a grandparent who takes the trouble to learn, and children notice it. You need not become an expert; a little understanding goes a long way toward staying close across the generations.

MIXING THE SERVICES

27. Using both services together

Each has its strengths — use whichever fits.

If your library offers both Universal Class and LinkedIn Learning, you need not pick a side. Reach for Universal Class when you want a warm, general-interest class with a bit of structure and a certificate at the end, and for LinkedIn Learning when you want to learn a specific program or skill from slick, well-made videos. Many people drift between the two depending on what they are learning.

There is no cost to trying either, so browse both when a subject takes your fancy and see which has the course that suits you best. Between them, the range is enormous.

LEARNING ONLINE AT ALL

28. If online learning feels strange

It is gentler than you may fear.

If the whole idea of 'taking a course online' feels foreign, let me reassure you: it is far simpler and gentler than it sounds. There is no live class to attend, no camera pointed at you, no classmates to keep up with. It is really just watching some lessons and, now and then, answering a question — all in your own home, on your own clock, with nobody watching.

The only genuine hurdle for most people is the first sign-in and finding where to press play, and those are a five-minute matter. Once a course is open in front of you, you will wonder what you were worried about.

GOOD TO KNOW

If 'online course' sounds intimidating, remember it is just watching lessons at home, in your own time, with nobody watching. The hardest part is the first sign-in — and that is quickly done.

KEEPING A LEARNING LIST

29. Keeping a little list of what to learn

A running list turns idle wishes into plans.

A simple trick keeps the habit alive: keep a running list of things you would like to learn. Whenever you catch yourself thinking 'I wish I understood that,' jot it down. Then, when you finish a course, you have your next one ready and waiting instead of losing momentum while you dither over what is next.

The list also reminds you, on a flat day, how much there is to be curious about. With a free library of courses at your fingertips, the only real limit is time — so keep the list, and work happily down it for years.

WATCH OUT

Keep a scrap of paper or a note on your phone titled 'things to learn.' Every time curiosity strikes, add to it — and never be short of a next course to enjoy.

COMMON MISTAKES

30. Common mistakes

Avoid these and a course stays a pleasure.

Nearly every stumble comes down to one of a few simple things, all easy to put right.

- Assuming your library offers these without checking — confirm on its website first.
- Enrolling in a dozen courses at once and finishing none.
- Picking a long, hard course first and losing heart; start short and gentle.
- Not taking notes, then having to rewatch whole lessons to remember.
- Letting the library card lapse, then thinking the service is broken.

WATCH OUT

If a course turns out to be over your head or dull, do not plod on — drop it and pick another. There is no penalty, and the right course should feel like a pleasure, not a slog.

COMMON QUESTIONS

31. Common questions

The questions I hear most about library courses.

Here are the ones that come up most at the kitchen table.

If yours is not here, it is likely a quick answer — call the branch, or call me.

QUESTIONS

32. Are these courses really free?

Yes — your library has paid the tuition.

Completely free. Your library buys access to the course service out of its budget, so there is no tuition, no credit card, and nothing to cancel. You simply sign in with your library card. The only thing to confirm is whether your particular library offers it, which its website will tell you.

QUESTIONS

33. What is the difference between the two?

Universal Class is general-interest; LinkedIn Learning is skills.

Universal Class offers instructor-led continuing-education classes across many general-interest subjects, often with assignments and a certificate. LinkedIn Learning (formerly Lynda) offers polished video courses, strongest on business, software, and creative skills. Many libraries offer both, so you can use whichever fits the course you want.

QUESTIONS

34. Will I get a certificate?

Often yes — check the course first.

Many Universal Class courses offer a certificate on completion, and some provide continuing-education units that certain jobs or groups accept. LinkedIn Learning marks completed courses too. If a certificate matters to you, read the course description before enrolling to see exactly what it offers.

QUESTIONS

35. Is there a deadline, or can I take my time?

You set the pace.

In most cases there is no fixed class time and no hard deadline. You watch the lessons when it suits you, and your progress is saved so you can stop and resume freely. A steady rhythm — a lesson or two a week — works best, but the schedule is yours to set.

QUESTIONS

36. Do I need a computer, or will a tablet do?

A tablet works; a computer is best for coursework.

A tablet is fine for watching lessons, and some services have an app for it. For courses with writing or exercises, a computer with a full keyboard is the friendliest — you can watch in one window and practice in another. Either way, you are not shut out if you only have one or the other.

QUESTIONS

37. How long does a course take?

Anywhere from an afternoon to a few weeks — your choice.

It varies widely. Some video courses are an hour or two in total; some continuing-education classes run several lessons with assignments and may take a few weeks at a relaxed pace. Each course usually shows its length before you enroll, so you can pick one that fits the time you want to give. Since you set the pace, a 'few-week' course can be done faster or slower as you like.

QUESTIONS

38. Is it hard to sign up?

No — it is a quick sign-in with your card.

Signing up is the easy part: find the service on your library's website, enter your card number and PIN, and you are in, usually making a simple free account with your e-mail so it remembers your progress. The whole thing takes a few minutes. If that first sign-in is the only thing standing between you and a course, it is exactly what a patient helper can sort in no time.

QUESTIONS

39. Will anyone see how I do?

No — it is entirely private.

Your learning is your own. There is no live class, no classmates, and no one grading you in public. Any quizzes are just for you, to check your own understanding, and you can retake them freely. You are free to be a complete beginner, to get things wrong, and to go as slowly as you please, all in the privacy of your own home.

QUESTIONS

40. What happens to my certificate?

It is yours to keep — or to ignore.

Where a course offers a certificate, you can usually download or print it when you finish, and keep it with your papers or add it to a work profile. It is yours to do with as you wish. And if a certificate means nothing to you, pay it no mind — most people take these courses purely to learn, which is reason enough.

QUICK RECAP

41. The quick recap

The whole guide in one glance.

- Many libraries offer real online courses free with your card — Universal Class and LinkedIn Learning are the common ones.
- Universal Class is general-interest continuing education, often with certificates; LinkedIn Learning is business and software skills.
- Sign in through your library's website with your card and PIN; a free account saves your progress.
- Browse by subject, enroll in one course, and go at your own pace — no deadline.
- Some courses offer a certificate or continuing-education credit; check before you start.
- Availability varies by library — check yours; where offered, the courses are free.

GOOD TO KNOW

A free night school from the card in your wallet — take one course on a subject you love, finish it, and feel the glow of having learned something new.

BILL'S HERE TO HELP

42. You do not have to do this alone

You just have to remember that a friendly, patient person is one call away.

I hope this guide made free library courses feel a little less daunting and a lot more doable. Keep it in a drawer with your other home papers, come back to a page whenever you need it, and do not worry for a moment about memorizing anything.

When you would rather have a hand, that is exactly what I do. I come to your home, work at your pace, and never make you feel rushed or silly for asking. A first visit is a flat \$99, and for the parts that do not need me on-site I can often help right on your screen for \$49.

Every visit comes with a 30-day, come-back-free guarantee. I am a patient tech helper, so for library accounts and apps I will happily sit with you until your card is linked and everything is working.

GOOD TO KNOW

Call or text me at (330) 200-8042, or visit BillsHomeTech.com. Serving Atwater and all of Portage County. 30+ years of patient, plain-English tech help — and if you are ever not 100% happy with a visit, I will make it right or refund it. That is a promise. — Bill

AT A GLANCE

A Picture to Follow Along

Card to Enrolled

Four steps to a free course



Free with your card where offered -- no tuition, nothing to cancel.

AT A GLANCE

A Second Look

Which Service Fits You?

Two common library course services

	Best for	Feel
Universal Class	General-interest,	certificates
LinkedIn Learning	Software + work	skills on video
Either	Free with card	Your own pace
Start with	One short course	you will finish

Many libraries offer both -- availability varies, so check yours.

BEFORE YOU GO

A Note From Bill

A quick note from Bill. I write these guides to make home tech a little less frustrating, and I do my best to keep every step accurate and up to date. Still, every home, device, and setup is a bit different, so I can't promise a guide will match yours exactly or fix your particular problem. These guides are for general information only — they're not professional, legal, or financial advice, and they don't replace your device's own manual or the manufacturer's instructions. Please go slow, use your own good judgment, and use everything here at your own risk. If a step involves electrical wiring, a gas appliance, a water heater, plumbing, or climbing a ladder — or if anything just doesn't feel safe — please stop and call a licensed professional (or give me a call at 330-200-8042). Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results.



HOW I CAN HELP

Your Visit — and My Promise

In-home visit — \$99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included.

Remote Support — \$49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the \$49 — and if it turns out you need me in person, that \$49 goes toward your visit. It's included free for Support Plan members (\$39/mo).

GOOD TO KNOW

My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full \$99. No questions, no awkwardness. That's how I'd want to be treated.

Call or text **(330) 200-8042** · Book a visit: **billshometech.com/book** · **bill@billshometech.com**

This free guide is for general information only — not professional advice, and no substitute for your device's own manual. Any prices or outside products mentioned can change; please confirm current details before you buy. Please use your own good judgment and follow it at your own risk — for anything involving electricity, gas, water, or heights, stop and call a licensed professional. Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results. © 2026 Bill's Home Tech, LLC.