

Free University Classes

THE QUICK VERSION

- 1 Go to coursera.org or edx.org, or install the free app, and make a free account.
- 2 Search for a subject you are curious about and open a course you like.
- 3 When it offers to enroll, choose 'audit' or 'full course, no certificate' — the free option.
- 4 Watch the lectures and read along at your own pace; there is no schedule and no obligation.
- 5 Only pay for a certificate if your job or school actually needs proof you finished.
- 6 Never enter a credit card for a 'free trial' — to learn free, you just audit.

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Coursera, edX & Free University Classes: Learn From Top Schools

Coursera and edX - audit real courses from top schools, free, and pay only if you want a certificate

————— An Extended Guide · No. 1900 · NO. LE-10 —————

Tech Made Simple. Service Made Personal.

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What's Inside

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WELCOME

1. Read this first — the lectures really are free to watch

On Coursera and edX you can sit in on real university courses for nothing; you only pay if you want a certificate.

Here is the one idea that unlocks this whole guide: on the big online-learning sites, Coursera and edX, you can take real courses from real universities — Yale, Harvard, Michigan, and hundreds more — and watch the lectures and do the readings completely free. The option is usually called 'audit,' and it costs nothing.

What you pay for, if you ever choose to, is a certificate: a piece of paper saying you finished and passed the graded work. If you just want to learn, enjoy the lectures, and feed your curiosity, you never have to spend a dime. That is the part almost nobody realizes.

I am Bill, from Bill's Home Tech here in Portage County, Ohio. I love showing people this because it feels like being handed a key to a great university, free, at your own kitchen table. If you remember one thing, remember the word 'audit' — that is the free door in.

GOOD TO KNOW

When a course asks you to pay, look for a small link that says 'audit,' 'full course, no certificate,' or 'enroll for free.' That is the no-cost way in, and it is deliberately easy to miss.

THE SHORT VERSION

2. The short version

Four steps and you are sitting in on a university class tonight — free.

Here is the whole routine in a nutshell before we take it slowly.

- 1 Go to coursera.org or edx.org, or install their free app, and make a free account with your e-mail.
- 2 Search for a subject you are curious about and open a course that interests you.
- 3 When it offers to enroll, choose 'audit' or 'full course, no certificate' — the free option.
- 4 Watch the lectures and read along at your own pace; there is no schedule you must keep and no obligation.

That is it. Everything after this page is simply detail — how to find a good course, what the free version does and does not include, and when a paid certificate might actually be worth it.

GOOD TO KNOW

Both sites also offer paid certificates and degrees, which is why they advertise prices. You can ignore all of that and still learn an enormous amount for free.

WHY IT MATTERS

3. Why this is worth knowing about

A world-class education, free, with no entrance exam and no pressure.

Most of us assumed the door to a great university closed decades ago, or never opened at all. These sites quietly reopened it. You can learn the history of ancient Rome from a Yale professor, the basics of nutrition, how computers work, or how to paint — taught by the same people who teach it on campus, and watched from your armchair.

There is no entrance exam, no tuition for auditing, no age limit, and no one grading you unless you ask to be graded. You go as fast or as slow as you like, and if a course is not for you, you simply close it. Nothing is lost and nothing is owed.

For a retiree with time and curiosity, or an adult who always wondered about a subject, it is one of the richest free resources there is. Learning for its own sake, with no test at the end, turns out to be a deep pleasure.

TIP

Treat it as learning for joy, not for a grade. Without the pressure of exams, a subject you were once scared of in school can become a delight.

WHAT THEY ARE

4. What Coursera and edX actually are

Two large, reputable sites that host university courses online.

Coursera and edX are the two best-known platforms for online university courses. Think of each as a huge catalog where universities and well-known organizations post their courses. edX was founded by Harvard and MIT; Coursera grew out of Stanford. Both are established, legitimate, and used by millions of people worldwide.

A course is usually a set of recorded video lectures broken into short pieces, along with readings, quizzes, and sometimes discussion boards. You watch at home, pause whenever you like, and rewind anything you missed — a luxury no real lecture hall offers.

They are not the only such sites, but they are the two biggest and most trustworthy, which is why they are the sensible place to begin. Once you are comfortable with one, the other works much the same way.

GOOD TO KNOW

edX began as a project of Harvard and MIT; Coursera grew out of Stanford. Both now carry courses from hundreds of universities and are used around the world.

THE FREE AUDIT

5. What 'auditing' a course means

You get the lectures and readings free — you skip only the graded certificate.

Auditing is the heart of this guide. When you audit a course, you get access to the video lectures and most of the reading material for free. What you generally do not get, unless you pay, is graded assignments, instructor feedback, and the certificate at the end. For most curious learners, the free part is the whole point anyway.

The sites would prefer you pay, naturally, so the free 'audit' link is often tucked below a bigger, friendlier 'pay' button. Learning to spot it is the one small skill this guide really teaches. Once you know to look for 'audit' or 'full course, no certificate,' the free door opens every time.

Some courses limit auditing a little — a quiz locked here, an assignment there — but the lectures, the ideas, the learning, are yours at no cost. That is a remarkable thing to be able to say.

WATCH OUT

The free 'audit' option is deliberately low-key, placed beneath the paid button. If you only see a price, look again for a smaller link — it is almost always there.

SIGNING UP

6. Making your free account

A name, an e-mail, and a password — that is all.

To begin, go to coursera.org or edx.org in your web browser, or install the free Coursera or edX app on a phone or tablet. Choose to sign up, and give your name, an e-mail address, and a password you can remember. There is no credit card required to make an account or to audit courses.

Write that e-mail and password on your home login list so you are never locked out. If you ever forget the password, both sites have a 'forgot password' link that e-mails you a way back in, so a stumble here is never serious.

Once you are signed in, the whole catalog is open to you. You can browse without committing to anything, and nothing you click costs money unless you deliberately choose a paid option.

ENROLLING FREE

7. Enrolling in a course for free

Pick a course, then choose the free way in.

When you open a course you like and click to enroll, the site will usually show you its paid options first — a certificate, a subscription, a specialization. Do not be put off. Look for the quieter choice: on Coursera it is often a link reading 'Audit the course'; on edX it may say 'Enroll' then offer an 'Audit this course (free)' option.

Choose that free option and you are in. The lectures begin, and you watch at your leisure. If you do not see the audit link at first, open the course details or the enroll window fully — it is sometimes a step further in, but it is there for the great majority of courses.

GOOD TO KNOW

A small number of courses, and most full degree programs, cannot be audited free. If one will not let you in without paying, simply pick another — there are thousands that will.

AT YOUR OWN PACE

8. Going at your own pace

No schedule, no deadlines, no falling behind.

One of the kindest things about these courses is that most are self-paced. There is no class time to attend, no deadline that matters if you are only auditing, and no shame in taking a year over something or stopping halfway. You press play when it suits you — morning coffee, a rainy afternoon — and pick up where you left off.

Because the lectures are short, often ten or fifteen minutes each, you can learn in small, comfortable sittings. Watch one a day, or three in an evening, however the mood takes you. The site remembers your place from one visit to the next.

If a course turns out not to suit you, close it with a clear conscience. You owe nothing, and there is always another. This freedom is exactly what makes learning as an adult so much more pleasant than it was at school.

CERTIFICATES

9. When a paid certificate is worth it

Only if you need proof — otherwise, skip it.

A certificate is a document showing you completed and passed the graded work in a course. If you are learning purely for interest, you do not need one and should not pay for one. The learning is identical either way; the certificate is just the paperwork.

Where a certificate can be worth the cost is if you are using a course for your job, a career change, or a professional qualification, and you want something to show for it. Prices for certificates vary by course and by site, so check the current figure before you decide. Never feel pressured; the free audit is always there.

WATCH OUT

You do not need a certificate to learn the material — the lectures are the same whether you pay or not. Only buy one if you specifically need proof of completion for work or school.

WHAT TO STUDY

10. What you can actually study

Nearly any subject under the sun.

The range is genuinely vast: history, science, music, art, cooking and nutrition, computers and the internet, personal finance, languages, philosophy, gardening, photography, writing, and a great deal more. Whatever you were curious about but never had time for, there is very likely a course on it.

Some folks come with a clear goal — understand their new camera, finally grasp how the stock market works, learn the history behind a place they want to visit. Others simply browse and follow their nose. Both are perfectly good ways to use these sites.

GOOD TO KNOW

Start with something you already love — a period of history, a hobby, a place you have traveled. A subject you are fond of makes the first course a pleasure and builds your confidence for the next.

WHICH DEVICE

11. Which device to use

A computer or tablet is best; a phone works too.

These courses are happiest on a computer or a tablet, where the screen is large enough to see the slides and read comfortably. The free Coursera and edX apps work well on a tablet or phone, which is handy for watching a lecture in a comfortable chair or catching one while you wait somewhere.

You can even send the picture to your television in some cases, which turns a lecture series into something close to educational television for the evening. But none of that is required — a laptop on the kitchen table does the job perfectly.

Whatever device you use, you can stop on one and resume on another; your account, not the gadget, remembers where you are.

CAPTIONS & NOTES

12. Captions, transcripts, and taking notes

Tools that make the lectures easier to follow.

Most lectures come with captions — the words printed along the bottom of the screen — which help enormously if the audio is quiet, the speaker talks fast, or your hearing is not what it was. Many also offer a full transcript you can read alongside or instead of watching, and you can often click a line of the transcript to jump to that moment in the video.

You can slow a lecture down if a professor races ahead, or speed it up if they dawdle. And there is no harm at all in keeping a paper notebook beside you, jotting down what strikes you, exactly as a student would. Learning sticks better when you write a little of it down.

GOOD TO KNOW

Turn on captions and open the transcript if the lecturer is hard to follow. Being able to read along, and to slow the video down, makes a surprising difference.

WHAT YOU NEED

13. What you will need to get started

A device, an internet connection, and a little curiosity.

You do not need much: a computer, tablet, or phone, an internet connection at home, and a free account. There is no special software to buy and nothing to install beyond the free app if you want it. Headphones or earbuds are nice for listening to lectures without disturbing the house, but even those are optional.

If you do not have internet at home, remember that your public library offers free computers and wifi, and these courses run perfectly well there. The library is also a fine, quiet place to watch a lecture or two.

TIP

A pair of inexpensive headphones makes lectures much easier to hear and lets you learn without filling the room with sound. Worth the few dollars if you plan to watch often.

PICKING A GOOD COURSE

14. How to pick a good course

A few simple signs of a course worth your time.

With thousands of courses, it helps to know what to look for. Check the star rating and read a few reviews from other learners — they tell you quickly whether a course is clear and well taught. Look at the length and the time estimate, so you know what you are taking on, and glance at the outline to see whether it covers what you hoped.

Favour courses from universities and names you recognize when you are starting out; they tend to be polished and well explained. And do not be afraid to sample: open a course, watch the first lecture, and if it does not click, move on. The first one need not be the right one.

TIP

Read two or three recent learner reviews before committing. A single sentence like 'the professor explains everything so clearly' tells you more than any description.

BUILDING A HABIT

15. Making it a gentle habit

A lecture a day keeps the mind lively.

The people who get the most from these sites are not the ones who binge a whole course in a weekend and burn out. They are the ones who fold a little learning into the rhythm of the week: a lecture with morning coffee, a chapter on a quiet afternoon. Small and regular beats large and rare.

Because the lectures are short and self-paced, this is easy to do. Pick one course at a time, watch a piece of it when the mood is right, and let it unfold over weeks. There is no prize for finishing fast, and the pleasure is in the going.

GOOD TO KNOW

One short lecture a day adds up to a whole course in a month or two — and keeps the mind pleasantly busy without ever feeling like homework.

THROUGH THE LIBRARY

16. What the library adds to this

Free courses from another angle, with a card.

While Coursera and edX are open to anyone free, your library card unlocks still more learning. Many libraries, including those in our area, offer their own course services — LinkedIn Learning, Universal Class, and others — free with a card, which we cover in a separate guide. Between the open sites and the library's offerings, the choice is enormous.

It is worth knowing both exist. If a subject is not covered well on Coursera or edX, it may be waiting on one of the library's own services, and vice versa. Portage County District Library lists what it offers on its website.

SHORT COURSES

17. Short courses, long courses, and series

You can dip a toe or wade in deep.

Not every course is a months-long commitment. Alongside full university courses that run several weeks, both sites carry short, single-topic lessons you can finish in an afternoon, as well as 'guided projects' that walk you through one practical skill start to finish. If the idea of a long course feels daunting, start with a short one and see how it sits.

At the other end, related courses are sometimes bundled into a series — Coursera calls these Specializations, and edX has its own multi-course programs — so you can follow a subject from the basics all the way up if it grabs you. You are never locked in; take one piece, and stop or continue as you please.

GOOD TO KNOW

If a full course feels like too much, look for a short course or a single guided project first. Finishing one small thing is the best way to get your confidence up.

FREE VS PAID

18. Free versus paid, side by side

What you get without paying, and what the money is for.

It helps to see plainly where the line falls. Watching the lectures, following along with the readings, and learning the material is the free part on both sites — that is the heart of it, and it costs nothing. The money is only ever for the extras: a certificate with your name on it, graded assignments reviewed by the site, or a formal program you can put on a resume.

For most people learning for pleasure or to brush up, the free side is the whole meal. You only reach for your wallet if you specifically need the piece of paper. And if you do, you can often learn free first and pay for the certificate only at the end, once you know the course was worth it.

WATCH OUT

The sites will nudge you toward the paid certificate at sign-up — that is their business. Look for the quieter 'audit' or 'no certificate' choice; it is there, and it is free.

THE SUBJECTS

19. Just how much is on offer

Nearly any subject you can name — and many you can't.

The range is genuinely vast. History, art, music theory, astronomy, nutrition, gardening science, world religions, personal finance, photography, writing, computer basics, languages, psychology — taught by professors from well-known universities around the world. If you have ever been curious about something, there is very likely a course on it.

- The sciences — astronomy, biology, the weather, how the body works.
- History and the humanities — the ancient world, art, philosophy, music.
- Practical life — personal finance, nutrition, first aid, public speaking.
- Hobbies and skills — photography, writing, basic computing, a language.

You do not need any background to begin most of these; the introductory courses assume you are starting fresh and build gently from there.

GUIDED PROJECTS

20. Guided projects and hands-on learning

Learn by doing one small thing at a time.

Beyond watch-and-read lectures, both sites offer hands-on options where you do the thing as you learn it — set up a simple budget, edit a photo, write a short essay, build a tiny web page. These 'guided projects' are short and practical, and many are free to try. For folks who learn better by doing than by listening, they are a lovely way in.

The trick is not to aim for perfection. The point is to follow along, make the thing, and come away knowing you can. Nobody is grading it, and you can repeat it as many times as you like.

A LEARNING FOLDER

21. Keeping notes and a simple learning folder

A paper notebook or a folder on the computer keeps it all together.

A little organization makes a course stick. Keep a plain notebook beside you, or a single folder on the computer, and jot the course name, where you left off, and a few notes as you go. Both sites remember your place automatically, but your own notes are where the real learning settles.

If a lecture has a transcript — most do — you can save or print it to read again later, away from the screen. A small folder of printed transcripts and your own notes becomes a tidy record of everything you have learned, and a comfort to flip back through.

TIP

Jot the course name and where you stopped on a sticky note or in one computer folder. Picking up next time is effortless when you are not hunting for your place.

LEARNING TOGETHER

22. Learning alongside someone else

A course is twice the fun with a friend.

There is no rule that says you must learn alone. Take the same free course as a friend, a spouse, or a grandchild far away, and watch the lectures on your own time, then compare notes over coffee or a phone call. It turns a solitary screen into a shared project, and you are far more likely to see it through.

Some courses also have discussion areas where learners from around the world swap questions and answers. You are welcome to read along quietly or join in — whatever suits you. It is a gentle, worldwide study group that never meets at an awkward hour.

IF IT MOVES TOO FAST

23. When a course moves too fast or too slow

You hold the remote — slow it down, repeat, or move on.

University courses are written for all sorts of learners, so now and then one will race ahead or crawl. The good news is you are in charge. You can pause a lecture, rewind it, slow the playback down, turn on captions, and watch a tricky part again until it lands. Nothing is live, so there is no keeping up with anyone.

And if a course simply is not for you — too hard, too dry, not what you hoped — there is no shame in setting it aside and choosing another. Nobody is keeping score. The abundance is the whole point: when one does not fit, the next is a click away.

STAYING ORGANIZED

24. Finding your way back in

Your account is your bookshelf — it holds your place.

Once you have made a free account, the site keeps a tidy list of the courses you have started, finished, or saved for later — think of it as your own shelf. When you sign back in, your courses are waiting right where you left them, with your progress marked, so there is never any hunting.

If you like, bookmark the site in your browser and sign in so it remembers you. Then returning is as simple as opening the page and tapping the course you were in the middle

of — no fuss, no searching, no starting over.

THE BIG NAMES

25. Who actually teaches these courses

Real professors, from universities you have heard of.

Part of what makes these sites remarkable is who stands at the front of the virtual classroom. The courses are made by real universities and taught by their own professors, so you are learning the same material their students do, explained by people who have spent careers on the subject. It costs those universities something to offer this, and they do it as a public good.

You do not need to chase the famous names, though. A clearly taught introductory course from a school you have never heard of may suit you better than a grand one that races ahead. Read the short description, watch the first lesson — which is almost always free to sample — and judge by whether it makes sense to you.

GOOD TO KNOW

Do not be dazzled by a famous university's name. The best course for you is the one whose teacher explains things in a way that clicks — try the first free lesson and see.

TWO WAYS IN

26. Two ways people come to this — and both are fine

Chasing a goal, or simply following your curiosity.

Some folks come to these sites with a definite aim; others just want to feed a lifelong curiosity. Both are excellent reasons, and knowing which you are helps you choose where to start.

If you have a specific goal

You want to learn something particular — a skill for a hobby, a subject for a trip, or knowledge for your work.

- Search for that exact subject and read reviews to find the clearest course.
- Audit it free first; only consider a paid certificate if your job or school actually needs the proof.
- Take notes and go in order, since you are after a solid understanding of the whole.

If you are simply curious

You have time and a lively mind, and you would love to learn things you never got to.

- Browse by subject and follow whatever catches your eye — history, science, art, music.
- Sample freely; close anything that does not delight you and open something else.
- Forget grades and certificates entirely and enjoy the lectures for their own sake.

GOOD TO KNOW

Whichever you are, the free audit is your starting point. You can always decide later whether any course is worth paying for a certificate.

HELPING A RELATIVE

27. Setting it up for a parent or spouse

A wonderful gift for a curious mind with time on its hands.

For a retired parent or spouse with a sharp mind and empty hours, free university courses can be a tonic. Set up a free account for them, show them how to find a course on a subject they love, and make sure they know to choose the free 'audit' option so they never stumble into a payment.

Start them with one course on a topic dear to them — the history of their hometown region, the music they grew up with, the science behind their garden. Write their login on a slip of paper, and leave them to enjoy it at their own pace. Few gifts cost nothing and give so much.

GOOD TO KNOW

Set the account up for them and bookmark one course they will love, already set to the free audit. A ready-to-go first lecture is far less daunting than a blank search box.

STAYING SAFE

28. Keeping it free and avoiding the upsells

The sites are safe; just mind the 'pay' buttons.

Coursera and edX are legitimate, well-known companies, so there is no scam to fear in using them. The only thing to watch is their gentle, constant nudging toward paid certificates, subscriptions, and 'free trials' that turn into charges. None of that is required to learn.

If you are only auditing, you never need to enter a credit card at all. Be wary of any 'start free trial' button that asks for payment details, because that is a paid subscription in disguise. Stick to the plain 'audit' path and you will never be charged.

WATCH OUT

A 'free trial' that asks for your credit card is a paid subscription waiting to begin. To learn for free, you never need to enter card details at all — just choose 'audit.'

COMMON MISTAKES

29. Common mistakes

Avoid these and your free learning goes smoothly.

Almost every snag with these sites comes down to one of a few simple things, and none of them is hard to avoid.

- Paying for a certificate you did not need, when the free audit gives the same lectures.
- Not spotting the small 'audit' link and assuming the course costs money.
- Entering a credit card for a 'free trial' that then quietly starts charging.
- Picking an advanced course first and feeling lost — start with an introductory one.
- Trying to finish too fast and burning out, instead of enjoying a lecture at a time.

WATCH OUT

If a course ever asks for payment just to continue the lectures, stop and look for the audit link, or pick another course. You should never have to pay simply to keep learning.

COMMON QUESTIONS

30. Common questions

The questions I hear most about free online university courses.

Here are the ones that come up most often at the kitchen table.

If yours is not here, it is usually a quick answer — give me a call and we will sort it.

QUESTIONS

31. Is it really free, or is there a catch?

Really free, as long as you choose to audit.

The lectures and most readings are free when you audit a course. The sites make their money from people who pay for certificates, subscriptions, and degrees, which is why they advertise prices. You can ignore all of that, audit as many courses as you like, and never pay a cent.

QUESTIONS

32. Do I need to be good with computers?

No — if you can watch a video online, you can do this.

Not at all. If you can open a website or use an app and press play on a video, you have all the skill you need. Making the free account is the only setup, and it takes a few minutes. The courses themselves are just videos to watch and, if you wish, readings to read.

QUESTIONS

33. Will I get a grade or have to take tests?

Only if you want to — auditing has no grades.

When you audit, there are no grades and no required tests; you simply watch and learn. Graded quizzes and assignments are part of the paid certificate track. So you can enjoy a subject with zero pressure, or, if you like a challenge, pay for the graded version. The choice is entirely yours.

QUESTIONS

34. What if a course is too hard or boring?

Close it and pick another — you owe nothing.

Since you have paid nothing and committed to nothing, you can leave any course the moment it stops suiting you, with a completely clear conscience. There are thousands of others. Finding the right course is partly a matter of sampling a few, and that is perfectly normal.

QUESTIONS

35. Can I watch on my TV?

Often, yes — which makes a lecture series lovely company.

You can frequently send a lecture from your phone or tablet to a smart TV, or use a browser on a device connected to the television. That turns a course into something like educational programming for the evening. A computer or tablet is simplest, but the big screen is a nice option for a documentary-style course.

QUICK RECAP

36. The quick recap

The whole guide in one glance.

- Coursera and edX host real university courses you can audit completely free.
- 'Audit' or 'full course, no certificate' is the free door — look for the small link beneath the paid button.
- You pay only if you want a graded certificate, which most curious learners never need.
- Make a free account with an e-mail and password; no credit card required to audit.
- Go at your own pace, use captions and transcripts, and sample freely.
- A 'free trial' that asks for a card is a paid subscription — skip it and just audit.

GOOD TO KNOW

A great university, free, at your own kitchen table — all it takes is a free account and the word 'audit.'

BILL'S HERE TO HELP

37. You do not have to do this alone

You just have to remember that a friendly, patient person is one call away.

I hope this guide made free online university courses feel a little less daunting and a lot more doable. Keep it in a drawer with your other home papers, come back to a page whenever you need it, and do not worry for a moment about memorizing anything.

When you would rather have a hand, that is exactly what I do. I come to your home, work at your pace, and never make you feel rushed or silly for asking. A first visit is a flat \$99, and for the parts that do not need me on-site I can often help right on your screen for \$49. Every visit comes with a 30-day, come-back-free guarantee. I am a patient tech helper, so for setting up a learning account and finding your first course I will happily sit with you until

it is working.

GOOD TO KNOW

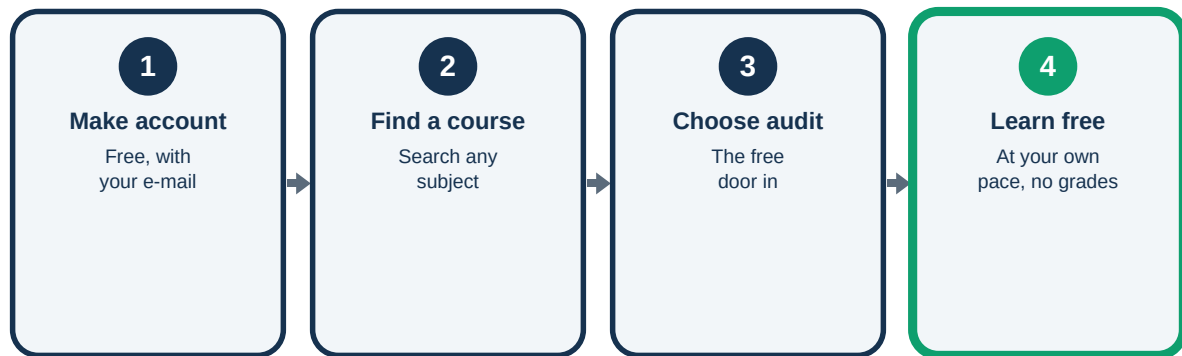
Call or text me at (330) 200-8042, or visit BillsHomeTech.com. Serving Atwater and all of Portage County. 30+ years of patient, plain-English tech help — and if you are ever not 100% happy with a visit, I will make it right or refund it. That is a promise. — Bill

AT A GLANCE

A Picture to Follow Along

Four Steps to a Free Class

From a free account to the first lecture



No credit card needed to audit -- you pay only for an optional certificate.

AT A GLANCE

A Second Look

Free Audit vs. Paid Certificate

What each one gives you

	Free audit	Paid certificate
Lectures	Yes	Yes
Readings	Most	Yes
Graded work	No	Yes
Certificate	No	Yes, for a fee

Certificate prices vary by course -- the learning is the same either way.

BEFORE YOU GO

A Note From Bill

A quick note from Bill. I write these guides to make home tech a little less frustrating, and I do my best to keep every step accurate and up to date. Still, every home, device, and setup is a bit different, so I can't promise a guide will match yours exactly or fix your particular problem. These guides are for general information only — they're not professional, legal, or financial advice, and they don't replace your device's own manual or the manufacturer's instructions. Please go slow, use your own good judgment, and use everything here at your own risk. If a step involves electrical wiring, a gas appliance, a water heater, plumbing, or climbing a ladder — or if anything just doesn't feel safe — please stop and call a licensed professional (or give me a call at 330-200-8042). Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results.



HOW I CAN HELP

Your Visit — and My Promise

In-home visit — \$99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included.

Remote Support — \$49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the \$49 — and if it turns out you need me in person, that \$49 goes toward your visit. It's included free for Support Plan members (\$39/mo).

GOOD TO KNOW

My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full \$99. No questions, no awkwardness. That's how I'd want to be treated.

Call or text **(330) 200-8042** · Book a visit: **billshometech.com/book** · **bill@billshometech.com**

This free guide is for general information only — not professional advice, and no substitute for your device's own manual. Any prices or outside products mentioned can change; please confirm current details before you buy. Please use your own good judgment and follow it at your own risk — for anything involving electricity, gas, water, or heights, stop and call a licensed professional. Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results. © 2026 Bill's Home Tech, LLC.