BILL'S HOME TECH

Home & Small Business Tech Solutions

A Lobby Giving Kiosk — A Tablet That Takes Donations

many who no longer carry cash An Extended Guide · No. 2086

An Extended Guide · No. 2086

Tech Made Simple. Service Made Personal.

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THE 60-SECOND VERSION

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1. The Whole Idea on One Page If you read only one page, read this. Here is the whole plan as a short checklist. A giving kiosk is simply a tablet on a stand in your lobby that lets people give by card or tap, right there, in a few seconds. It serves the growing number of folks who no longer carry cash or a checkbook, without replacing the offering plate or online giving — it just adds one more easy way.

1. Choose an inexpensive tablet to live in the lobby.
2. Load your giving platform's kiosk or giving app onto it.
3. Lock the tablet to that one app so no one can wander off into its settings.
4. Add a card reader or tap device if your platform uses one.
5. Mount it on a sturdy stand at a comfortable height, with a clear sign.
6. Test a real gift, confirm it lands, and show a few volunteers how it works. Several church giving platforms offer a kiosk mode, and some now sell a small tap device for the purpose. You do not need expensive custom hardware — a basic tablet, a stand, and your platform's app are the heart of it. The rest of this guide walks through choosing the tablet, locking it down, mounting it safely, and keeping it trustworthy. Take it a page at a

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time; a simple kiosk comes together in an afternoon. WHY A KIOSK 2. Why a Giving Station Helps Fewer people carry cash each year, and many who would gladly give simply have nothing in their pocket to put in the plate. A lobby kiosk meets them where they are. It gives a visitor or member a dignified, private way to give by card in the moment they feel moved to, rather than meaning to do it later online and forgetting. Serves the many people who no longer carry cash or checks. Captures the giving impulse in the moment, before it fades. Offers a private, unhurried way to give without fumbling at the plate. Welcomes visitors, who can give without knowing your online setup.

WHAT YOU NEED

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A kiosk doesn't replace the plate or online giving — it fills the gap for cashless folks who are standing right there, ready to give, with only a card on them. For many congregations and nonprofits, a kiosk quietly recovers gifts that were simply being lost to the lack of cash. It's a small addition that pays for itself and welcomes everyone. 3. The Simple Parts of a Kiosk A giving kiosk is really just a few plain parts working together. Understanding them up front makes the whole thing feel manageable rather than mysterious. None of it is exotic or expensive. A tablet — an inexpensive one is perfectly adequate. A giving app from your platform, run in a locked-down kiosk mode. A card or tap reader, if your platform uses a separate one. A sturdy stand to hold the tablet at a comfortable height. A clear sign inviting people to give and showing them how. The tablet does not need to be the newest or fanciest. A kiosk tablet does exactly one job, so a modest, affordable model will serve for years. Put these few parts together thoughtfully and you have a kiosk. The rest of this guide is about choosing each part well and, above all, locking the tablet down so it stays a giving station and nothing else. THE PLATFORM 4. Choosing a Giving Platform With Kiosk Support The kiosk runs on your giving platform, so the first question is whether yours offers a kiosk mode. Several popular church giving services do, and some offer a dedicated tap device. If you already use one for online giving, start by asking what it offers for in-person kiosks. Ask your current giving platform whether it has a kiosk or in-person mode. Some platforms offer a small tap device made for exactly this. Using your existing platform keeps all giving in one place for your records.

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PLATFORM COSTS

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If you have no platform yet, pick one with kiosk support from the start.

Keeping the kiosk on the same platform as your online giving means every gift — online, kiosk, and recurring — gathers in one set of records, which makes your treasurer's life much easier. A companion guide on online giving covers choosing a platform in depth. For the kiosk, the key is simply to use one that supports in-person giving, ideally the one you already have. 5. Understanding the Fees A kiosk's gifts carry the same kind of processing fee as any card donation. It's worth understanding this so you can decide how to handle it, and so there are no surprises when the deposits arrive a little lighter than the gifts given. Each card gift carries a processing fee, much like any online donation. Church giving platforms commonly charge around 2.9% plus 30 cents per gift, as of late 2026 — confirm current rates. Some platforms let the giver choose to cover the fee, so the full gift reaches you. Weigh any monthly platform cost against the giving a kiosk brings in. TIP Many platforms offer a gentle option for givers to add a little to cover the processing fee. Most are happy to, so the full amount they intended reaches the ministry. Fees are simply part of card giving, kiosk or online. Knowing them lets you plan honestly and decide whether to invite givers to cover them. Prices change, so confirm current rates with your platform. THE TABLET 6. Picking the Right Tablet Almost any reasonably current tablet can be a kiosk, so you don't need to overspend. What matters more than power is that it runs your giving app, can be locked down, and is the right size to read and tap comfortably in a lobby. A modest, current tablet is plenty — it does one simple job.

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TIP

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A larger screen is easier for older eyes and shakier hands.

Make sure it runs your giving platform's app. Consider buying one just for the kiosk, rather than borrowing someone's personal tablet. Buy a tablet dedicated to the kiosk rather than using a volunteer's personal one. A device that belongs to the church can be locked down and left in place without inconveniencing anyone. Choose for comfort and simplicity over power. A clear, generous screen that anyone can read and tap matters far more than the latest specifications for a device that only takes gifts. THE READER 7. Card Readers and Tap Devices How the card is read depends on your platform. Some use a small reader that connects to the tablet; some use a dedicated tap device; and some let people give by scanning a code or tapping a phone instead. Match the reader to your platform and to how your people prefer to give. Some platforms pair the tablet with a small card or tap reader. Tap-to-give — a card or phone tapped to a device — is quick and familiar. A chip reader suits those who prefer to insert a card. Confirm the reader you buy is the one your platform supports. Tap-to-give feels familiar to anyone who taps a card at the store, and it's fast enough to keep a lobby line moving. For many congregations it's the gentlest option. Pick the reader your platform supports and your people will find natural. A companion guide on card readers goes deeper if you want to compare the types.

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KIOSK MODE

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8. Locking the Tablet to One App This is the most important technical step, and the one that separates a safe kiosk from a problem. A tablet left open invites curious fingers into its web browser, settings, and apps. 'Kiosk mode' locks the tablet to your giving app alone, so a visitor can give but cannot wander anywhere else. Turn on a guided-access or kiosk mode that locks the tablet to the giving app. This stops people from leaving the app into the browser or settings. It also stops accidental changes and keeps the screen on the giving page. Both common tablet brands offer a way to pin the device to a single app. WATCH OUT An unlocked lobby tablet is an open door — to its browser, its email, its settings, even purchases. Never put a tablet out for giving without locking it to the one app first. Locking the tablet down is the difference between a trustworthy giving station and a device anyone could meddle with. Do this step carefully; the rest of the setup depends on it. HOW TO LOCK IT 9. Setting Up the Lock, Step by Step The exact steps differ a little by tablet brand, but the idea is the same: turn on the built-in feature that pins the device to one app, protected by a code only staff know. Here is the shape of it; your platform or the tablet's help can fill in the exact taps.

1. Open the tablet's settings and find its guided-access or screen-pinning feature.
2. Turn it on and set a staff-only code to exit it.
3. Open your giving app, then pin the tablet to that app.
4. Test that you cannot leave the app without the code.
5. Write the exit code where staff can find it, not on the tablet itself. WATCH OUT Keep the exit code known only to a couple of staff, and written in your records — never on a sticky note on the tablet. The whole point of the lock is undone if the code is on display. Once locked, the tablet becomes a single-purpose giving station. Staff can unlock it to update or restart it; everyone else simply gives and goes.

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THE STAND

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10. A Sturdy, Welcoming Stand The stand holds the tablet at a comfortable height and keeps it from walking off. A good kiosk stand is sturdy, secures the tablet, and presents it at a height anyone — seated or standing — can reach. Many stands are made for exactly this. Choose a floor or counter stand that holds the tablet firmly. Set it at a height a seated or standing person can comfortably reach. Pick one that physically secures the tablet against casual removal. Make sure it's stable and won't tip if leaned on. A proper kiosk stand both welcomes givers and protects your tablet. Many are designed to lock the device in place, so the kiosk stays put without a volunteer watching it. A stable, welcoming stand at the right height invites people to use the kiosk and keeps your tablet safe. It's worth choosing one made for the job rather than propping the tablet on a table. WHERE TO PUT IT 11. Placing the Kiosk Well Where you put the kiosk shapes how much it's used. People give most readily where they feel a little privacy and aren't holding up a line. A spot in the lobby that's visible but not on display, near where people naturally pause, works best. Put it where people can give with a moment's privacy, not center stage. Choose a spot near where folks naturally gather or pass. Make sure there's good light and room to stand comfortably. Keep it near a power outlet so it stays charged. TIP A kiosk slightly off the main flow — where someone can give without a line forming behind them — is used far more than one in the busiest, most watched spot. People appreciate a little privacy when giving. Thoughtful placement, with light, room, and a touch of privacy, turns a kiosk from an awkward gadget into a welcoming, well-used part of your lobby.

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POWER

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12. Keeping It Powered and Awake A kiosk that's dead or asleep when someone wants to give is a missed gift. Keeping it plugged in and set to stay awake means it's always ready. This is a small setup detail that makes a big difference to whether the kiosk actually gets used. Keep the tablet plugged in so it never runs flat. Set it to stay awake, or to wake instantly to the giving screen. Tuck the cable away neatly so it's safe and tidy. Check it's awake and ready as part of opening up. A kiosk that lights up to the giving screen the moment someone approaches invites use. One that's black and seemingly off gets passed by, even when it's only asleep. Steady power and an always-ready screen keep the kiosk doing its job. Make checking it part of your opening routine, and it'll always be welcoming when someone feels moved to give. THE SIGN 13. A Clear, Warm Invitation A kiosk needs a few words to invite people in and show them it's for giving. A simple, warm sign — on or beside the stand — tells people what it is, that it's safe, and how to use it. Without a sign, many will walk past a mystery screen. A short, warm headline: 'Give here — thank you.' A line of reassurance: 'Secure giving by card or tap.' A simple how-to: 'Tap your card or choose an amount on screen.' Your ministry's name, so it's clearly yours. TIP Keep the sign warm and brief. 'Give here, securely, by card — thank you for your generosity' invites far more use than a bare screen or a wall of instructions. A kind, clear sign turns the kiosk from a puzzling device into a friendly invitation. It reassures the cautious and guides the willing, and it costs only a few thoughtful words.

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SETTING AMOUNTS

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14. Giving Options and Funds Your giving app usually lets you set suggested amounts and designate funds — general, missions, building, and so on. A little thought here makes giving quick and lets people direct their gift, without so many choices that they feel lost. Offer a few suggested amounts plus an 'other' for any sum. List the funds people can give to, kept to a sensible few. Make the common choice — a general gift — the easiest to pick. Keep the screens simple; too many options slow people down. A short list of suggested amounts and a couple of funds keeps giving quick. A long menu of options, by contrast, makes people hesitate — simpler is kinder and gets used more. Set up the giving options to be quick and clear, and the kiosk becomes a pleasure to use. People can give exactly what they intend, to where they intend, in a few taps. RECEIPTS 15. Giving People a Receipt Givers often want a record, both for their own peace of mind and for their taxes. Most giving apps can email or text a receipt on the spot. Setting this up is a kindness to your givers and helps come tax time, when a year-end statement draws on these records. Let the app email or text a receipt to the giver on the spot. A receipt reassures the giver their gift went through. These records feed the year-end giving statements givers need for taxes. Keep the receipt step quick so it doesn't slow the line. On-the-spot receipts reassure givers and quietly build the records behind your year-end statements. A companion guide on year-end giving statements covers that side in depth. A simple receipt closes the giving loop kindly. The giver knows it worked, and your records grow tidily toward the statements you'll send at year's end.

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KEEPING RECORDS

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16. Where the Gifts Are Recorded Every kiosk gift should flow into the same records as your other giving, so your treasurer sees one complete picture. Because the kiosk runs on your giving platform, this usually happens automatically — kiosk, online, and recurring gifts gather together. Kiosk gifts record in your giving platform alongside online gifts. Your treasurer sees all giving in one place, not scattered. Givers who use both the kiosk and online can have their giving combined. Reports and year-end statements draw on this one complete record. Because the kiosk uses the same platform as your online giving, your treasurer isn't handed a separate pile to reconcile. One set of records covers every gift, however it was given. Unified records are one of the quiet joys of a kiosk on your existing platform. The giving all lands in one place, keeping the books clean and the year-end statements accurate. SECURITY 17. Keeping the Kiosk Secure A kiosk handles people's card information, so it deserves care. The good news is that reputable giving platforms handle the sensitive card data themselves — the tablet never stores it. Your job is to keep the device locked down, updated, and on a safe network. The platform handles card data securely; the tablet doesn't store card numbers. Keep the tablet locked to the giving app so no one can reach its settings. Keep the tablet and app updated so security fixes are current. Put the kiosk on a safe network, not your open guest Wi-Fi if you can help it. WATCH OUT Never let the kiosk tablet sit unlocked or run an out-of-date app. The lock and regular updates are what keep a device handling people's cards trustworthy. A companion guide on the network your register runs on goes deeper on keeping payment devices safe. For the kiosk, the essentials are: platform handles the cards, tablet stays locked and updated, and the network is sound.

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THE NETWORK

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18. Putting It on the Right Network A kiosk needs internet to work, and which network it uses matters for safety. Ideally the kiosk sits on a trusted connection, kept apart from the open guest Wi-Fi that visitors use. This keeps your giving device on firmer ground. Give the kiosk a reliable internet connection so gifts always go through. Prefer a trusted network over the open guest Wi-Fi where you can. Keep the Wi-Fi password private, not posted next to the kiosk. If Wi-Fi is spotty in the lobby, a wired connection or a booster helps. A companion guide on guest Wi-Fi explains keeping visitors' devices separate from the ones that handle money. The same wisdom applies to a giving kiosk: keep it on the safer side of your network. A sound, trusted connection keeps the kiosk reliable and safe. It's worth making sure the lobby has good signal before you set the kiosk up there. VOLUNTEERS 19. Showing Volunteers the Ropes A kiosk works best when a few friendly volunteers know how it works and can gently help a newcomer. People are sometimes shy about a new gadget, and a warm 'here, let me show you' makes all the difference. Teach a handful of greeters the basics. Show a few greeters how to walk someone through a gift. Teach them how to restart the kiosk if it ever freezes. Make sure they know who to call if something's wrong. Remind them never to touch a giver's card — just guide the screen. TIP A kind greeter who can say 'it's easy, just tap your card here' turns a hesitant first-timer into a regular kiosk user. The human welcome matters as much as the machine. A kiosk is a tool; your volunteers are the welcome. A few helpers who know the ropes make the kiosk approachable and keep it running smoothly through any small hiccup.

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RESPECTING GIVERS

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20. Dignity and Privacy at the Kiosk Giving is personal, and the kiosk should honor that. Place it and staff it so people can give privately, without anyone hovering or seeing the amount. A kiosk done with care feels dignified, not like a checkout line. Let people give without a volunteer watching over their shoulder. Never comment on or track what an individual gives. Place the screen so the amount isn't on display to others nearby. Offer help, but step back and give space once someone's comfortable. WATCH OUT A giver who feels watched will give less, or not at all. Train volunteers to help get started, then step away. Giving is between the person and their conscience, not a public act. Treating giving with dignity and privacy honors the giver and makes the kiosk a comfortable, welcome fixture rather than an awkward one. Care here is both kind and wise. TESTING 21. Testing With a Real Gift Before the kiosk goes live, give a real gift through it yourself and confirm the whole chain works: the card reads, the gift processes, the receipt arrives, and the amount shows up correctly in your records. Testing with a small real gift catches problems a pretend one would miss.

1. Make a small real gift through the kiosk, start to finish.
2. Confirm the card or tap reads smoothly.
3. Check that the receipt arrives by email or text.
4. Verify the gift appears correctly in your giving records.
5. Try it on the stand, at the real height, as a giver would. A small real gift is the only sure test. It confirms the money actually moves and lands where it should — something a pretend run can't prove. You can note it in your records or refund it afterward. Thorough testing before launch means the kiosk works flawlessly for its very first real giver. It's the step that turns a hopeful setup into a trustworthy one.

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LAUNCHING IT

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22. Introducing the Kiosk to Your People A kiosk gets used when people know it's there and feel invited to try it. A gentle introduction — a word from the front, a note in the bulletin, a greeter nearby the first few weeks — helps people past the newness and into the habit. Mention the kiosk warmly from the front and in the bulletin. Explain it's one more easy way to give, not a replacement for anything. Have a greeter near it the first few weeks to help first-timers. Reassure people it's secure and private. TIP A simple, warm introduction — 'we've added a giving kiosk in the lobby for those who'd like to give by card' — does more than any sign. People try what they've been kindly invited to try. A thoughtful launch turns a new gadget into a welcome convenience. Introduce it with warmth, help the first users, and the habit takes hold. UPKEEP 23. Simple Ongoing Care A kiosk needs only light upkeep to stay reliable. A quick check as part of opening, occasional updates, and a wipe-down keep it ready and welcoming. None of it takes long once it's part of the routine. Check it's awake, charged, and on the giving screen when you open up. Install app and tablet updates when they appear. Wipe the screen now and then so it stays clean and inviting. Restart it occasionally to keep it running smoothly. Folding a ten-second kiosk check into your opening routine — awake, charged, on the giving screen — is all the daily care it needs to stay dependable. A little regular attention keeps the kiosk trustworthy and welcoming for years. It's a low-maintenance helper once it's set up and its care is part of the routine.

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HANDOFF

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24. When the Tech Volunteer Changes As with any shared tool, the kiosk shouldn't depend on one person's know-how. Write down how it works and who runs the platform, so a new volunteer can take it over smoothly when the current one steps back. Write a simple page: how to wake it, restart it, and the exit code's whereabouts. Keep the giving platform's account in the church's hands, not one person's. Note who the platform's support contact is. Walk a new helper through it before the old one leaves. WATCH OUT A one-page 'how the kiosk works' sheet in your records means a leadership change never leaves the kiosk orphaned. Anyone can pick it up from the written steps. A little documentation keeps the kiosk running through volunteer changes. It becomes a dependable fixture the church owns, not a mystery tied to one departed helper. NOT A REPLACEMENT 25. The Kiosk Is One Door, Not the Only One A kiosk is a wonderful addition, but it should never crowd out the other ways people give. The plate, the mailed check, online and recurring giving — all still matter, and many of your people will always prefer them. The kiosk simply widens the welcome. Keep the offering plate and mailed giving alongside the kiosk. Keep online and recurring giving, which many prefer. Present the kiosk as 'another easy way,' never as the new requirement. Let each person give however suits them best. The healthiest giving offers many doors — plate, mail, online, and kiosk — so everyone finds a comfortable way. The kiosk adds a door; it never closes the others. Offered as one welcoming option among several, a kiosk serves the cashless without unsettling anyone attached to the familiar ways. That generosity of options is itself a kind of hospitality.

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MORE THAN GIVING

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26. Other Things a Lobby Tablet Can Do Once you have a locked-down tablet in the lobby, it can gently do a little more than take gifts, if you wish. The same kind of station can help visitors connect, sign up, or learn — though it's wise to keep each tablet focused on one clear job rather than cramming in many. A second station could let newcomers fill a 'connect with us' card. Another could open event sign-ups or a volunteer form. Keep each tablet to one clear purpose so no one is confused. Lock every lobby tablet down, just as you do the giving one. TIP If you add a second lobby tablet for sign-ups or welcome cards, give it its own clear sign and its own single purpose. One tablet trying to do five things confuses more than it helps. A giving kiosk can be the first of a small family of simple lobby stations. Companion guides on sign-ups and welcome forms go further; the same lock-it-down care applies to each. BUYING THE PARTS 27. Gathering What You Need When you're ready to buy, it helps to gather the parts thoughtfully rather than grabbing the first bundle you see. A little planning ensures the pieces work together and you don't overspend on features a simple giving station never uses. A tablet that runs your giving platform's app — modest is fine. A kiosk stand that secures the tablet at a comfortable height. The card or tap reader your platform supports, if it uses one. A charging cable long enough to reach a tidy outlet. Check your giving platform's own recommendations before buying hardware. Many list the exact tablets and readers they support, which saves you from a mismatch that won't work together. A short shopping list, matched to your platform's recommendations, keeps the setup smooth and the cost sensible. Buy once, buy right, and the kiosk serves for years.

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COMMON MISTAKES

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28. The Mistakes to Avoid Most kiosk troubles come from a few avoidable slips. Knowing them keeps yours safe, used, and trusted. Leaving the tablet unlocked, so people can reach its browser and settings. Putting it in a watched, public spot where givers feel no privacy. Letting it go dark or dead, so it looks off and gets passed by. Writing the exit code on the tablet, undoing the whole point of the lock. Treating it as a replacement for other giving rather than one more option. TIP Run a simple test: could a stranger walk up, give in under a minute with a little privacy, and get a receipt — while being unable to reach anything but the giving app? If yes, you've set it up well. Avoid these five and the kiosk serves beautifully. A good giving station is locked down, placed with care, always ready, and offered as one welcome door among many. TROUBLESHOOTING 29. When Something Isn't Working If the kiosk misbehaves, the cause is usually simple. A calm run through the basics fixes most problems without a service call. Frozen? Restart the tablet and reopen the giving app in kiosk mode. Won't take a card? Check the reader's connection and charge. Won't connect? Check the lobby's internet and the tablet's Wi-Fi. Screen dark? Confirm it's charged and set to stay awake. Still stuck? Your giving platform's support can help with the app itself. The most common kiosk hiccup is a frozen app or a dropped connection, and both are cured by a simple restart. Teach a couple of volunteers that one trick and most problems vanish. A quick run through these checks solves nearly every kiosk problem. If something still won't behave, your platform's support or a local helper can set it right.

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COMMON QUESTIONS

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30. Answers to Common Questions A few questions come up again and again when a church or nonprofit adds a giving kiosk. Here are short, honest answers to the ones heard most. 'Is it safe?' Yes — the platform handles card data, and the tablet stays locked down. 'Does it cost a lot?' A modest tablet, a stand, and your platform's app — not much. 'Will it replace the plate?' No — it's one more option, alongside all the others. 'What about fees?' Each card gift carries a small processing fee, like online giving. 'Do givers get a receipt?' Yes, the app can email or text one on the spot. If a question here makes you nervous about starting, that's normal. In practice a kiosk is simpler than it looks, and the setup takes an afternoon once the parts are in hand. If a worry is holding you back, it's worth a short conversation before you begin. There's rarely a question here without a reassuring answer. A SIMPLE START 31. If You Only Do Three Things Perhaps the whole guide feels like a lot. That's all right. If you do nothing else, these three steps give you a real, working giving kiosk.

1. Put your giving platform's app on an inexpensive tablet and lock it to that one app.
2. Mount it on a sturdy stand in a lightly private lobby spot, plugged in, with a warm sign.
3. Give a real test gift, confirm it lands, and show a couple of greeters how to help. That's a complete, working kiosk. Everything else in this guide simply makes it tidier and safer. But those three steps alone let a cashless visitor give in a dignified moment. TIP Done beats perfect. Get a locked-down tablet on a stand with a kind sign, test it, and refine the amounts, signs, and placement once you've seen it in use.

GETTING STARTED

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32. Getting Your Kiosk Going You now know the whole shape of it: a modest tablet, your giving app in kiosk mode, a reader if needed, a sturdy stand in a lightly private spot, a warm sign, and a real test gift. The best time to set it up is soon, so the next cashless visitor has an easy way to give.

1. First: confirm your giving platform offers a kiosk mode, or choose one that does.
2. Set up a dedicated tablet and lock it to the giving app.
3. Mount it on a stand, plug it in, and add a clear, warm sign.

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4. Test a real gift all the way through your records.
5. Introduce it warmly and have a greeter help first-timers. You do not have to remember all of it. You just have to remember you can call. Friendly, in-person help for churches and nonprofits around Portage County — I come to you. (330) 200-8042. A giving kiosk is one of the simplest ways to welcome the growing number of cashless givers. Take the afternoon, set it up with care, and let it quietly serve your lobby for years. BILL'S HERE TO HELP 33. You Don't Have to Set It Up Alone If any part of this feels like more than you want to take on — choosing the tablet and reader, locking it down to one app, mounting it, or testing the whole chain — that's exactly the kind of thing I help local churches and nonprofits with. There's no such thing as a silly question. I can help you pick a tablet and stand, load and lock down your giving app, get the reader working, place it safely on a sound network, and test a real gift end to end. Then I show your volunteers the ropes and leave you with a simple written cheat sheet, so the church owns it for good. Friendly, in-person tech help for churches, nonprofits, and people around Portage County. I come to you. If you are not happy with a visit, I will make it right. (330) 200-8042.

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CHEAT SHEET

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Whether you set it up yourself with this guide or give me a call, the goal is the same: a simple, safe giving station that welcomes everyone who'd like to give by card, with dignity and ease. Everyday Cheat Sheet Keep this page handy. It points you straight to what to do for each task. I want to... Do this Use your platform Pick a giving platform with a kiosk mode — ideally the one you already use Dedicate a tablet A modest tablet bought for the kiosk, not a volunteer's personal one Lock it to one app Kiosk mode so no one reaches the browser or settings Hide the exit code Known to a couple of staff, never written on the tablet Mount it sturdily A stand that secures the tablet at a comfortable height Place it with privacy A lightly private spot, well lit, plugged in, with a warm sign Test a real gift Confirm the card reads, the receipt arrives, the record is right Keep it one door Offer it alongside the plate, mail, and online giving — never instead Get help Call Bill: (330) 200-8042 WORDS TO KNOW Plain-English Word List Giving kiosk — A tablet on a stand in the lobby that lets people give by card or tap. Kiosk mode — A setting that locks a tablet to one app, so no one can reach the browser or settings. Tap to give — Giving by tapping a card or phone to a reader, the same gesture as tapping to pay in a store. Card reader — A small device that reads a card so the gift can be processed. Giving platform — The service that handles donations and keeps the records; the kiosk runs on it. Processing fee — A small percentage taken from each card gift by the platform, much like any card payment. Receipt — A record of the gift, emailed or texted to the giver, that also feeds year-end statements. Exit code — The staff-only code that unlocks kiosk mode; kept private, never on the tablet.

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HOW I CAN HELP

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Your Visit — and My Promise In-home visit — $99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included. Remote Support — $49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the $49 — and if it turns out you need me in person, that $49 goes toward your visit. It's included free for Support Plan members ($39/mo). My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full $99. No questions, no awkwardness. That's how I'd want to be treated. Call or text (330) 200-8042 · Book a visit: billshometech.com/book · bill@billshometech.com This free guide is for general information only — not professional advice, and no substitute for your device's own manual. Any prices or outside products mentioned can change; please confirm current details before you buy. Please use your own good judgment and follow it at your own risk — for anything involving electricity, gas, water, or heights, stop and call a licensed professional. Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results. © 2026 Bill's Home Tech, LLC.

AT A GLANCE

A Picture to Follow Along

A Simple Giving Station

A tablet in the lobby that lets anyone give by card or tap in a moment.

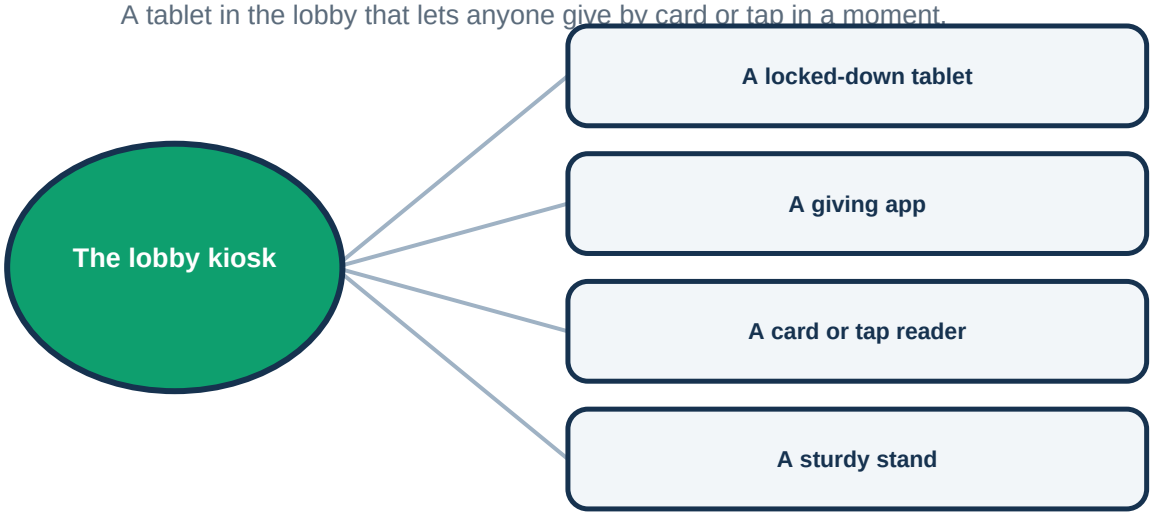

Illustration — a schematic. Set-up screens differ; each takes only a few minutes.

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AT A GLANCE

A Second Look

Standing One Up Safely

Each box is a short, calm step you can do once.

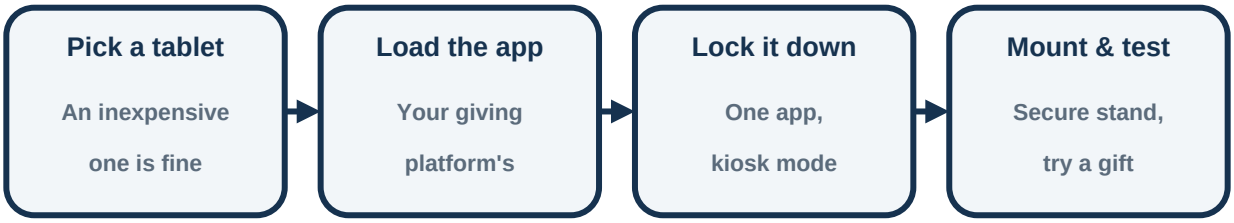

Illustration — a schematic. The order is a suggestion; do one box at a time.

A schematic of the plan — company steps vary; the order does not have to.

BEFORE YOU GO

A Note From Bill

A quick note from Bill. I write these guides to make home tech a little less frustrating, and I do my best to keep every step accurate and up to date. Still, every home, device, and setup is a bit different, so I can't promise a guide will match yours exactly or fix your particular problem. These guides are for general information only — they're not professional, legal, or financial advice, and they don't replace your device's own manual or the manufacturer's instructions. Please go slow, use your own good judgment, and use everything here at your own risk. If a step involves electrical wiring, a gas appliance, a water heater, plumbing, or climbing a ladder — or if anything just doesn't feel safe — please stop and call a licensed professional (or give me a call at 330-200-8042). Bill's Home Tech and Bill Davis can't be responsible for any damage, data loss, or injury that results.

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HOW I CAN HELP

Your Visit — and My Promise

In-home visit — $99 flat for your first visit. No contracts and no surprise charges, and a 30-day follow-up is included.

Remote Support — $49 for a screen-share session. I only connect with your permission, you watch the whole time, and you can end anytime. If I can't fix it over the screen-share, I refund the $49 — and if it turns out you need me in person, that $49 goes toward your visit. It's included free for Support Plan members ($39/mo).

GOOD TO KNOW

My promise — If you're not 100% satisfied with your visit, I'll come back at no charge, or refund the full $99. No questions, no awkwardness. That's how I'd want to be treated.

Call or text **(330) 200-8042** · Book a visit: **billshometech.com/book** · bill@billshometech.com

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